

## Technical Advisory Ad Hoc Committee (TAC) Agenda September 23, 2020 11:30 a.m. to 1 p.m. VIRTUAL HEARING

The TAC advises the Development Services Department (DSD) on improvements to the development review process using communication, technology and best business practices to reduce processing times and better serve its customers and citizens of San Diego. TAC meetings support #DigitalDSD, a DSD initiative to modernize its workplace systems and cost-effectively leverage technology to increase productivity and improve service delivery. This ad hoc committee will meet through December 2020 and serves to provide feedback on this process. Users of DSD's permitting systems are welcome to participate and provide comments on this effort.

**COVID-19 Meeting Protocols:** During the current State of Emergency and in the interest of public health and safety, TAC meetings will be conducted by teleconference and/or videoconference. Please check the TAC Agenda webpage for updated information.

If you would like to participate in the virtual meeting, we ask that you sign into Teams at 11:20AM so we can begin the meeting promptly at 11:30AM.

## Participate in the Meeting:

- Participate online. Please use this link to join the meeting electronically: <u>Join Microsoft Teams Meeting</u>
- Call into the meeting by dialing \*67 <u>+1 323-813-7079</u>. When prompted, type in Conference ID: 647 437 926# Note: In order to protect your personal information, please dial \*67 before dialing the call-in number for the meeting. This will prevent your phone number from being visible to others.

Representatives from the following stakeholder groups have expressed interest in TAC meetings by subscribing at <a href="mailto:sandiego.gov/dsd-email">sandiego.gov/dsd-email</a>.

☐Biocom Life Science Association of	□Permit Consultants
California	□San Diego Association of Realtors
☐Building Industry Association (BIA)	□San Diego Regional Chamber of
□Business Improvement District	Commerce
Council (BID Council)	□San Diego Regional Economic
□In-Fill Developers	Development (EDC)
□Industrial Environmental	□Small Business Advisory Board
Association (IEA)	□Southern California Rental
□Land Use & Housing	Housing Association (SCRHA)
□National Association for Industrial	□Sustainable Energy Advisory
and Office Parks (NAOIP)	Board
	California  □Building Industry Association (BIA) □Business Improvement District Council (BID Council) □In-Fill Developers □Industrial Environmental Association (IEA) □Land Use & Housing □National Association for Industrial

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## 1) Announcements

- 2) Discussion/Action/Informational
  - A. Update on DSD Operations during COVID-19: Greg Hopkins (10 minutes)
    - Interim Appointment for Engineering Division
    - Records Services Available by Appointment
    - New Self-Service No Parking Signs for Traffic Control
  - B. DSD Virtual Counter Service Online Demonstration: Alfred Bajet (30 minutes)
  - C. Permitting Online Hybrid and Accela Implementation: JC Thomas (15 Minutes)
  - D. Appeals Process for Discretionary Permits (Information Bulletin 505): Michelle Sokolowski (5 minutes)
  - E. DSD's New Call Center Presentation 12:30 pm Time Certain: JC Thomas (20 Minutes)
- 3) Future Agenda Items (5 minutes)
- 4) Adjourn Next meeting: Wednesday, Oct. 28, 2020