



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Feb. 9, 2024

Subject: Planned Service Outage for Online Payment Processing on Wednesday, Feb. 14, 2024

The Development Services Department (DSD) will upgrade its online invoice payment processing platform on Wednesday, Feb. 14 at 3:30 p.m., through Thursday, Feb. 15 at 12 a.m. During the planned service outage, DSD will not be able to process or accept any online payments. Online payment services will resume on Thursday, Feb. 15 at 7 a.m. In-person payments will not be affected.

During the planned outage, customers can continue to use all other online services, including checking on project status, submitting new applications, resubmitting documents, accessing the [Zoning and Parcel Informational Portal](#), [scheduling inspections](#), booking [virtual appointments](#) and requesting [Building and Land Use Enforcement](#) investigations - among other services - by visiting sandiego.gov/DSD.

We thank you in advance for your cooperation and ask that you please plan accordingly.

Needs Assistance?

Please contact DSD Customer Service at 619-446-5000 if you need assistance or have questions about a new project, planning and zoning, building construction and safety, records, and payments.

Email Updates

Visit sandiego.gov/dsd-email to sign up to get the latest news and updates straight from DSD.