

CITY OF SAN DIEGO - 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Feb. 26, 2021

Subject: **Reminder Planned Weekend Service Outage for Online Permits**

As a friendly reminder, starting today at 10 p.m. through Monday, March 1 at 7 a.m., the

Development Services Department (DSD) will conduct a planned service outage to OpenDSD to install system upgrades to improve cloud-based electronic permitting. During the planned service outage, customers will be unable to apply for permits and upload project documents.

The planned service outage will enhance the online permit process for nine construction permit types that will make it intuitive and easier for customers to apply for these permits online, check the status and pay invoices.

The new online permit types are:

- Fire Permits for alarms, kitchen hoods, suppression systems except for singlefamily homes and duplexes – and underground fire services;
- Revised Residential Rooftop-Mounted Solar Photovoltaic Permits;
- Demolition Permits;
- Standalone (without a building permit) Mechanical, Electrical and Plumbing (MEP) Permits that require plans per <u>Information Bulletin 103</u>;
- Sign Permits to install or alter signs; and
- Construction Changes related to the above new permit types.

During the planned outage, customers can continue to use online services including, checking on project status, accessing the Zoning and Parcel Informational portal, scheduling inspections, booking virtual counter appointments or requesting code enforcement investigations -among other services- by visiting sandiego.gov/DSD.

We thank you in advance for your cooperation and ask that you please plan accordingly.

COVID-19 Information

Stay informed about COVID-19 by visiting the <u>City's COVID-19 Information page</u>, the <u>Center for Disease Control website</u> and the <u>County of San Diego Health and Human Services</u> website.

Email Updates

Visit <u>sandiego.gov/dsd-email</u> to sign up to get the latest news and updates straight from DSD.