



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

# PUBLIC NOTICE

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**Date: March 26, 2021**

**Subject: New Online Permits and Expanded Virtual Counter Service**

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As a reminder, on Monday, March 29, the Development Services Department (DSD) will add five new approval types to the growing number of [permits and approvals already processed online](#), making it easier for applicants to obtain approvals online for select operations. The five new approval types will be:

1. **Alternate Methods & Materials and Code Modifications** – to apply for deviations or modifications to the adopted codes or standards for a project
2. **Mobile Food Truck** – to operate a mobile food truck business in select areas
3. **Street Address Change** – to change the street number of an existing property address
4. **Temporary Use Permit** – to allow for specific temporary uses
5. **Zoning Use Verification** – to verify allowable uses on a property when an official validation is requested

## **Landscape & Brush Management Questions?**

Starting Monday, April 5, DSD will offer free 30-minute virtual counter appointments for general information related to the [landscape and brush management regulations](#). Customers can ask questions about brush management requirements for new or existing developments and other landscape regulations such as water conservation, revegetation and street trees.

All virtual appointments will be conducted using Microsoft Teams. After customers register for an appointment online, they will receive a confirmation email with instructions and a link to join the meeting at the date and time requested. Available by visiting the Most Requested Services section at [sandiego.gov/DSD](#) and clicking on the Schedule an Appointment icon, the new online booking system currently offers customers the ability to book eight different appointment types.

## **What are the current processing times?**

You can now check on [permit processing timelines](#) for intake and issuing a permit.

## **#DigitalDSD**

The revamped permitting process for the select permit types is among the latest enhancements to the City's permitting process to help reduce permitting processing times and are an integral part of #DigitalDSD, an initiative to modernize all DSD workplace systems and cost-effectively leverage technology to increase productivity and improve service delivery. Other #DigitalDSD services include all new permits being processed online, [virtual over-the-counter appointments](#), the launch of an [online portal](#) to assist local businesses with outdoor expansion during the COVID-19 pandemic and [virtual inspections](#) for construction projects.

## **COVID-19 Information**

Stay informed about COVID-19 by visiting the [City's COVID-19 Information page](#), the [Center for Disease Control website](#) and the [County of San Diego Health and Human Services](#) website.

## **Email Updates**

Visit [sandiego.gov/dsd-email](https://sandiego.gov/dsd-email) to sign up to get the latest news and updates straight from DSD.