



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

# PUBLIC NOTICE

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**Date:** June 22, 2021

**Subject:** COVID-19 Operational Changes Update

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Following approval of revised worksite pandemic rules by the California Occupational Safety and Health Administration (OSHA) and an [executive order](#) by California Gov. Gavin Newsom ending requirements to wear masks at the workplace, the City of San Diego Development Services Department (DSD) is implementing the following operational changes and reminding customers of available online resources and services.

## **End of Requirements for COVID-19 Construction Site Safety Protocols**

The [COVID-19 safety protocols at active construction sites](#) within the City of San Diego in place since April 24, 2020, are now concluded. Developed in collaboration with or following the recommendations and orders of state, federal and local regulatory agencies and authorities, the protocols were in place to help stop the spread of COVID-19 and protect workers and visitors at active construction job sites.

## **Virtual Services Will Continue**

The department, as part of its digital transformation, will continue to process all projects online. This is especially important due to the upcoming transition to cloud-based permitting. In-person appointments are only available to view records; there are no walk-in services. Document or payment drop-off will remain open on the first floor of the Downtown Development Services Center [during business hours](#).

Here is a list of resources and support tools to answer your questions, help avoid unnecessary delays and help us help you:

- **Virtual Appointments for Assistance**  
Customers can book free [virtual appointments](#) to receive assistance with permits and applications. In-person appointments are available [to view records](#).
- **Online Permitting Available 24/7**  
DSD's online permitting portal is open 24/7 to accept new applications and resubmittals for

all permit and review types. [Click here](#) to learn more about how to use the online permitting system.

- **[Contact Us](#)**  
Customers can use the online [Service Directory](#) to conduct a keyword search and find contact information for each DSD program and service and check the status of projects.
- **[Staff Directory](#)**  
Customers can search for the contact information of all DSD staff members and their supervisors and write a message to the DSD staff member using an online email form. For project-specific assistance, contact the reviewer assigned to your project. If you lost their contact information, you will find their information [here](#).
- **[Permit Application Processing Timeline](#)**  
Visit [this page](#) to research the current times it is taking to process applications for permits and applications. The department is working to reduce the extended time frame being experienced during submittal and issuance.

### **#DigitalDSD**

#DigitalDSD is an initiative to modernize all DSD workplace systems and cost-effectively leverage technology to increase productivity and improve service delivery. The revamped permitting process for select permit types is an integral part of this initiative and is among the latest enhancements to help reduce permitting processing times. Other #DigitalDSD services include processing all new permits online, [virtual over-the-counter appointments](#), launching an [online portal](#) to assist local businesses with outdoor expansions and [virtual inspections](#) for construction projects.

### **Upcoming Webinars**

Don't miss out! Participate in [upcoming webinars](#) to learn about important operational processing changes beginning July 19.

### **Email Updates**

Visit [sandiego.gov/dsd-email](https://sandiego.gov/dsd-email) to sign up to get the latest news and updates straight from DSD.