



CITY OF SAN DIEGO - 1222 FIRST AVE., M.S. 501, SAN DIEGO, CA 92101

# PUBLIC NOTICE

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**Date:** May 25, 2023

**Subject:** Planned Service Outage for Online Permits and STRO Applications and Memorial Day Office Closure

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Tomorrow, Friday, May 26, at 7 p.m., the Development Services Department (DSD) will conduct a planned service outage to the Online Services citizens portal to install system upgrades that will improve cloud-based electronic permitting and review.

During the planned service outage, customers will be unable to apply for new permits, load project documents or apply for Short-term Residential Occupancy applications. Service is expected to be restored on Monday, May 29, at 6 a.m.

During the planned outage, customers can continue to use online services, including checking on project status, paying invoices, accessing the Zoning and Parcel Informational portal, scheduling inspections, booking virtual appointments or requesting code enforcement investigations -among other services- by visiting [sandiego.gov/DSD](http://sandiego.gov/DSD).

DSD will be closed for business on Monday, May 29, 2023, in observance of Memorial Day. Regular business hours will resume the day after the closure.

During the closure, customers can continue to use online services, including applying for permits, scheduling inspections or requesting code enforcement investigations — among other services — by visiting [sandiego.gov/DSD](http://sandiego.gov/DSD).

We thank you in advance for your cooperation and ask that you plan accordingly.

### **What are the current processing times?**

You can now check on [permit processing timelines](#) for intake and issuing a permit.

### **Email Updates**

Visit [sandiego.gov/dsd-email](https://sandiego.gov/dsd-email) to get the latest news and updates straight from DSD.