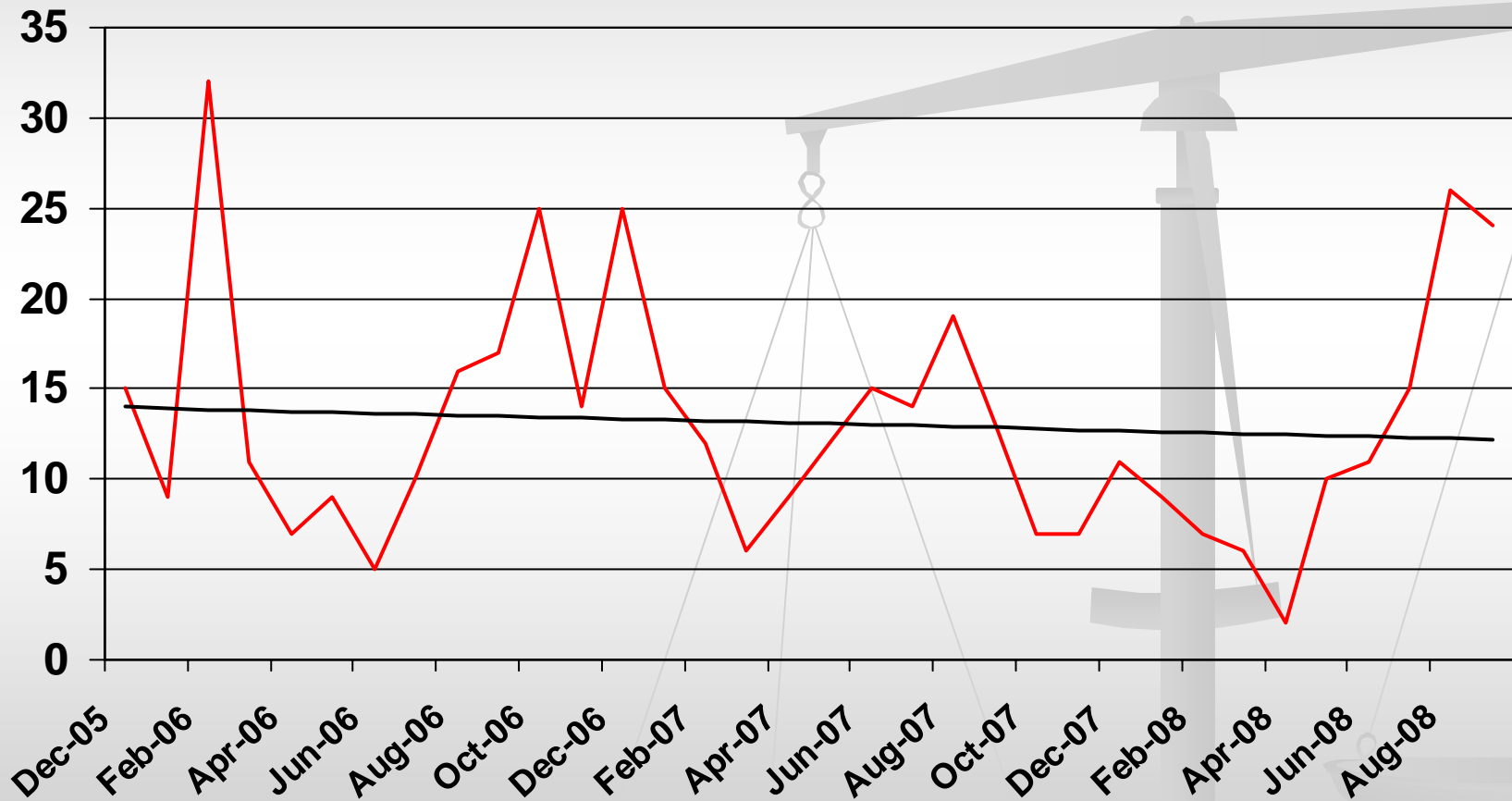


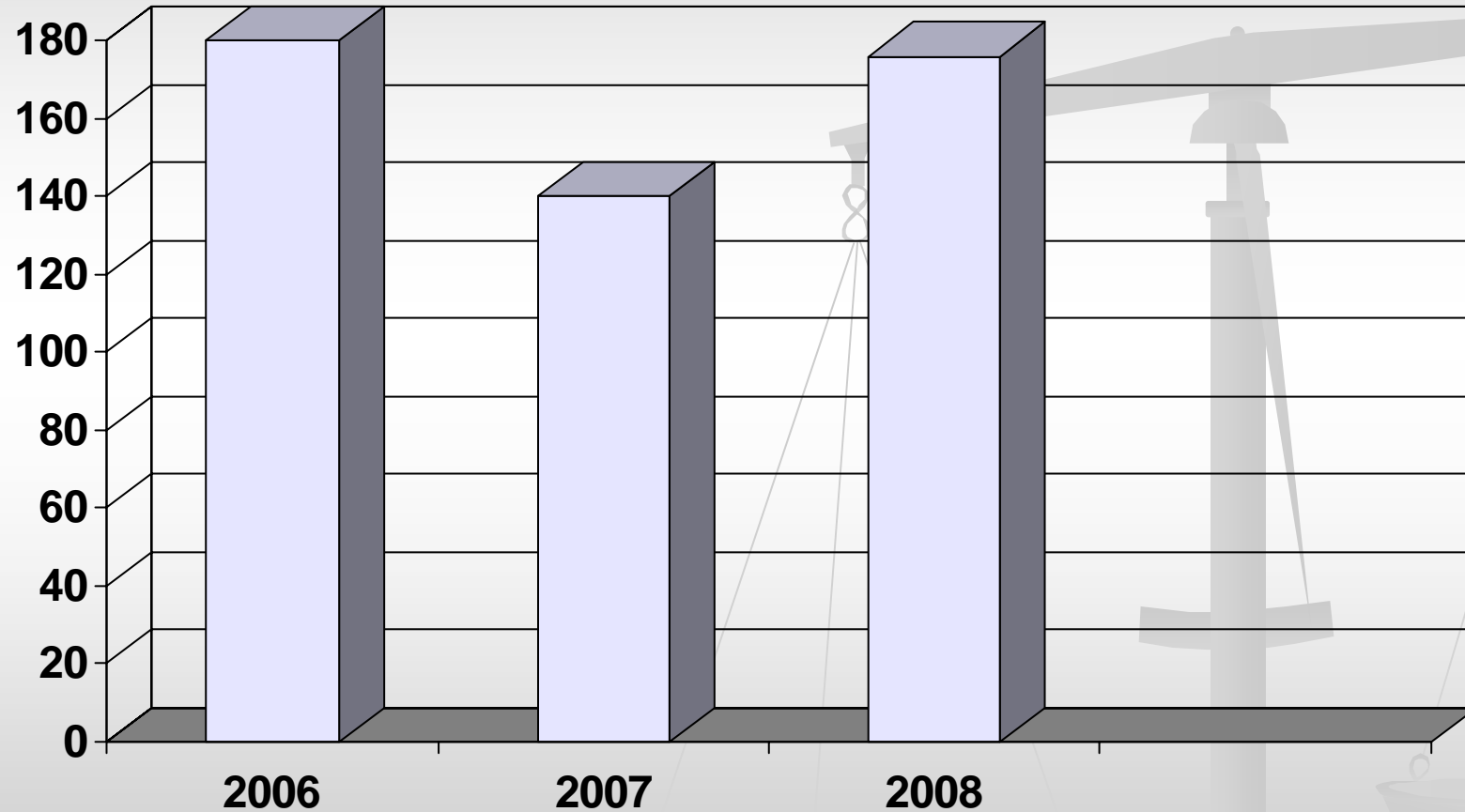
Fraud Hotline
Call Statistics FY 2009 Q1
Office of the City Auditor

Audit Committee
October 20, 2008

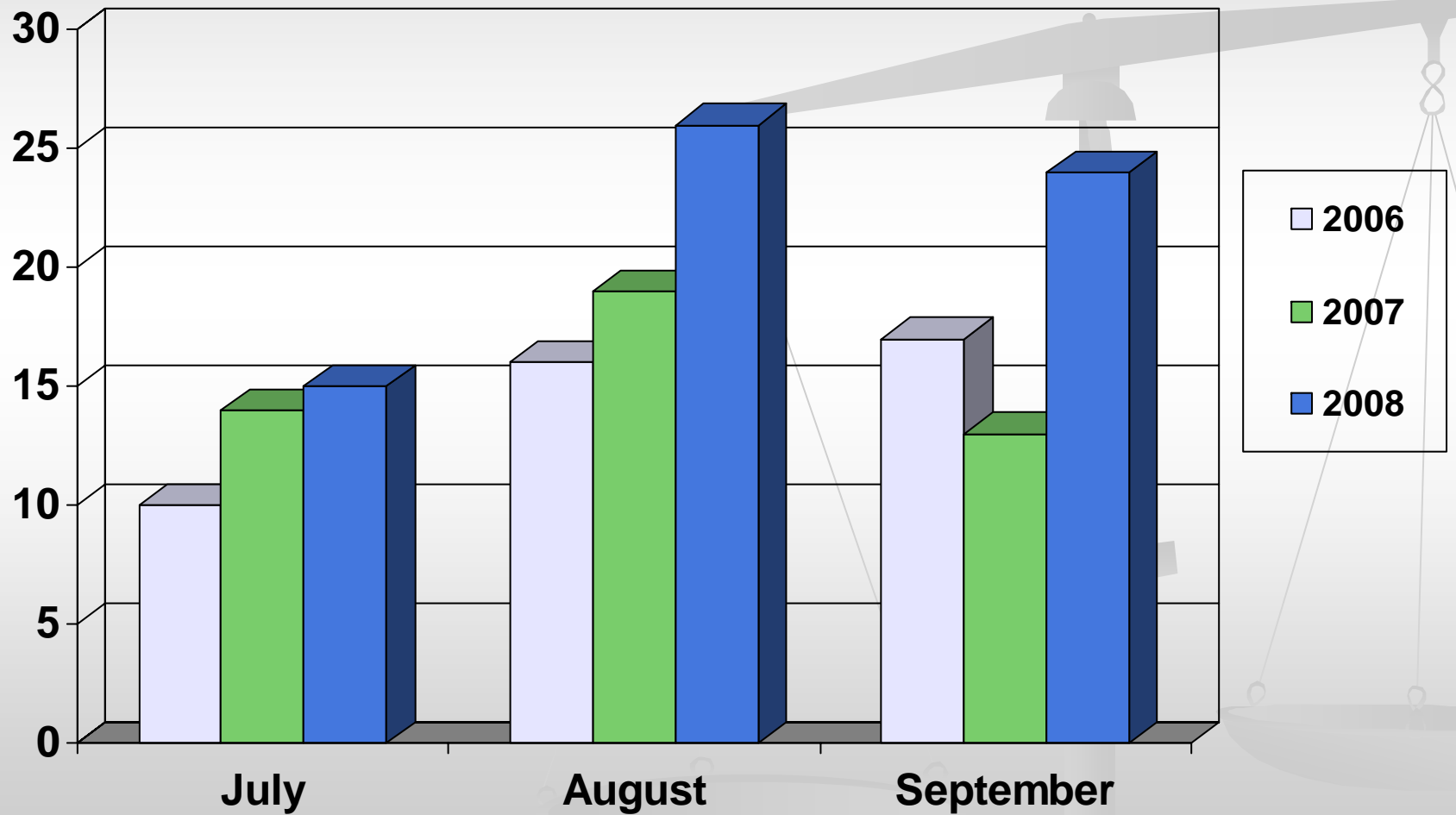
Number of Complaints Made Between December 2005 and September 2008



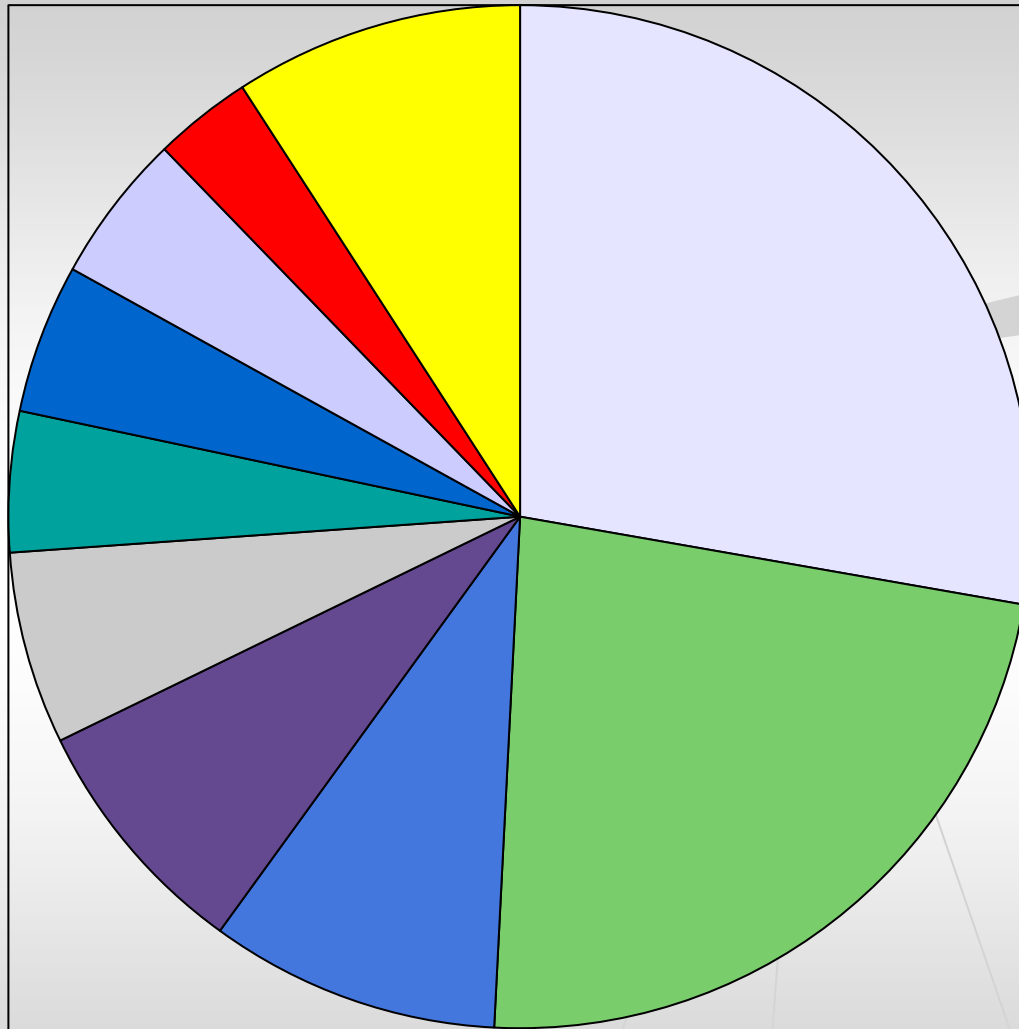
Total Number of Complaints by Calendar Year



Number of Calls by Month



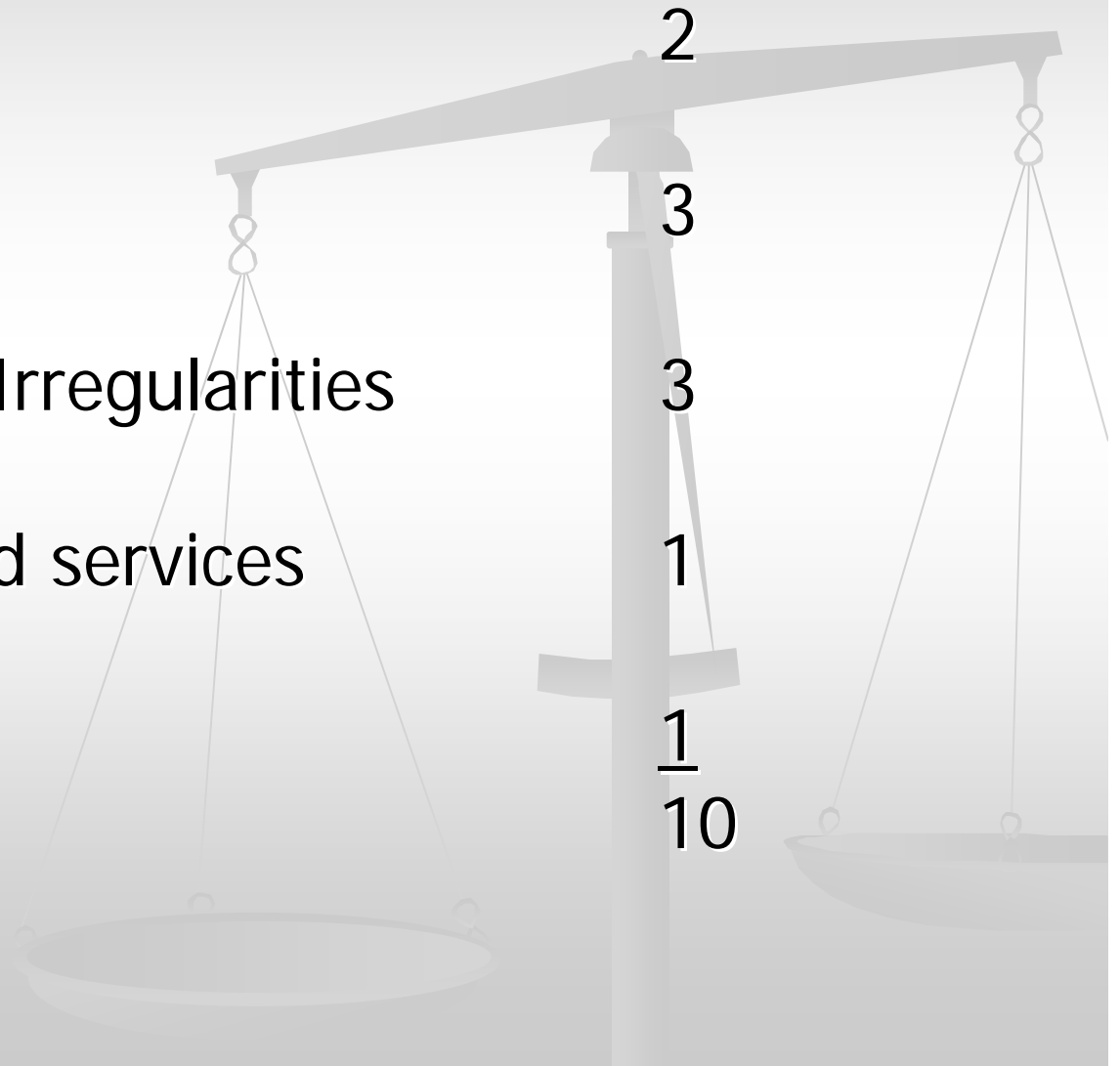
Complaint Types Received



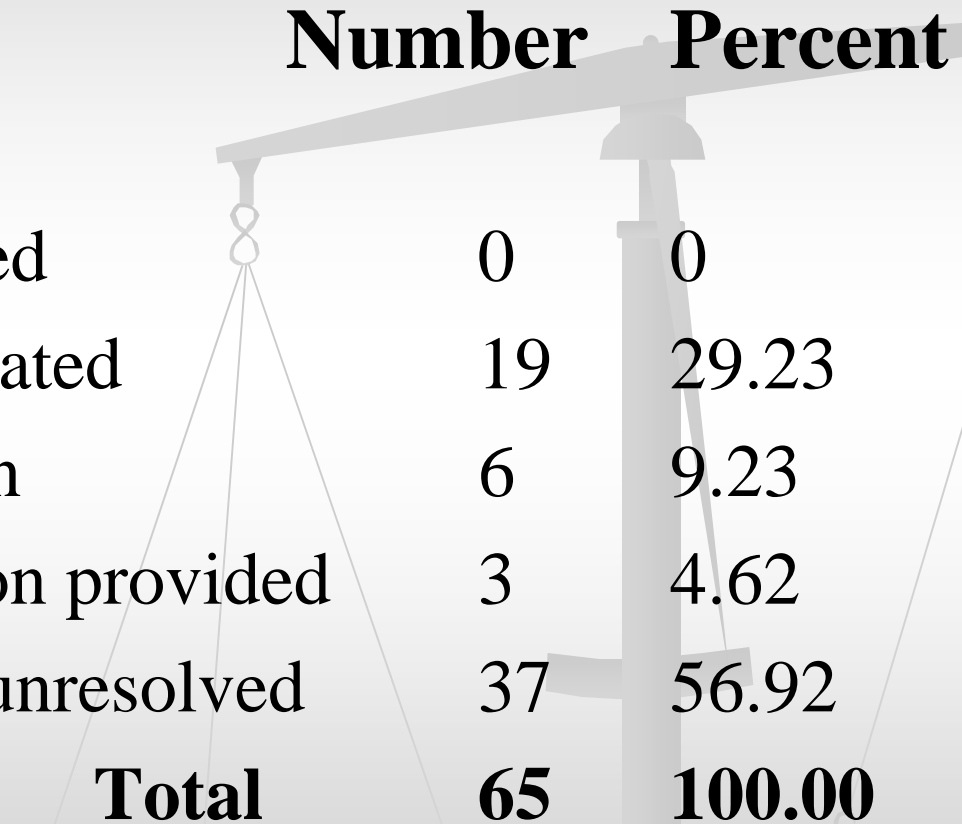
- Employee Relations
- Policy Issues [1]
- Customer Relations
- Conflict of Interest
- Fraud [2]
- Accounting/Audit Irregularities
- Substance Abuse
- Theft of Time
- Safety Issues and Sanitation
- Other Categories

Number of Complaints Under Office of the City Auditor Investigation

- Policy Issues
- Fraud
- Accounting/Audit Irregularities
- Theft of goods and services
- Waste and Abuse



Complaint Disposition



Complaint Status	Number	Percent
Complaint substantiated	0	0
Complaint unsubstantiated	19	29.23
Corrective action taken	6	9.23
Not enough information provided	3	4.62
Complaints open and unresolved	37	56.92
Total	65	100.00