



News from
Interim Mayor Todd Gloria
City of San Diego

NEWS RELEASE

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Service Line Protection Program Launched in San Diego

City Announces Service Line Warranties of America as the City's Preferred Partner

SAN DIEGO, CA (Sept 19, 2013) – The City of San Diego is officially launching a partnership program with Service Line Warranties of America (SLWA), naming them as the “Preferred Service Line Warranty Partner of the City of San Diego”. SLWA is a private company that provides optional water and/or sewer service line warranties to homeowners for the portion of their water and/or sewer lines that are their responsibility.

“Many homeowners are unaware that they are responsible for the sewer and water lines that connect to their homes. This program is an awareness campaign for the homeowners and a solution to a real problem,” said Interim Mayor Gloria. **“Residents can avoid the high costs of unexpected repairs, and local contractors are hired to perform the work.”**

The City is working with SLWA to make homeowners aware of the responsibility they have for sewer and waterlines on their property, as well as to provide a discount on the warranty program during the promotional period. This is an optional and voluntary program for homeowners in the City of San Diego. This is NOT a City program, but rather SLWA is a program partner. As such, SLWA is solely responsible for the administration and service of the warranty programs.

SLWA’s program is endorsed by the National League of Cities, North Central Texas Council of Governments, multiple State Municipal Leagues, and over 175 municipalities. SLWA has been a member of the Better Business Bureau since 2003 and they are very proud of their exemplary record. SLWA was recently approved to operate in the state of California by the Department of Insurance, making San Diego the first City in California to have the program.

As a component of their partnership, SLWA is donating 25 one-year warranties each year for the next three years. The first 25 warranties will be donated to Rebuilding Together San Diego, a local non-profit that provides critical repairs and renovations for low-income homeowners across San Diego, including veterans and the elderly. Through their Veteran’s Housing Program, they provide basic repairs and structural modifications for those with severe injuries, and strive to provide safe and accessible housing.

For more information about the partnership with the City, please visit www.sandiego.gov/corporatepartnership/existing. For more information about SLWA, please visit www.SLWofA.com.

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