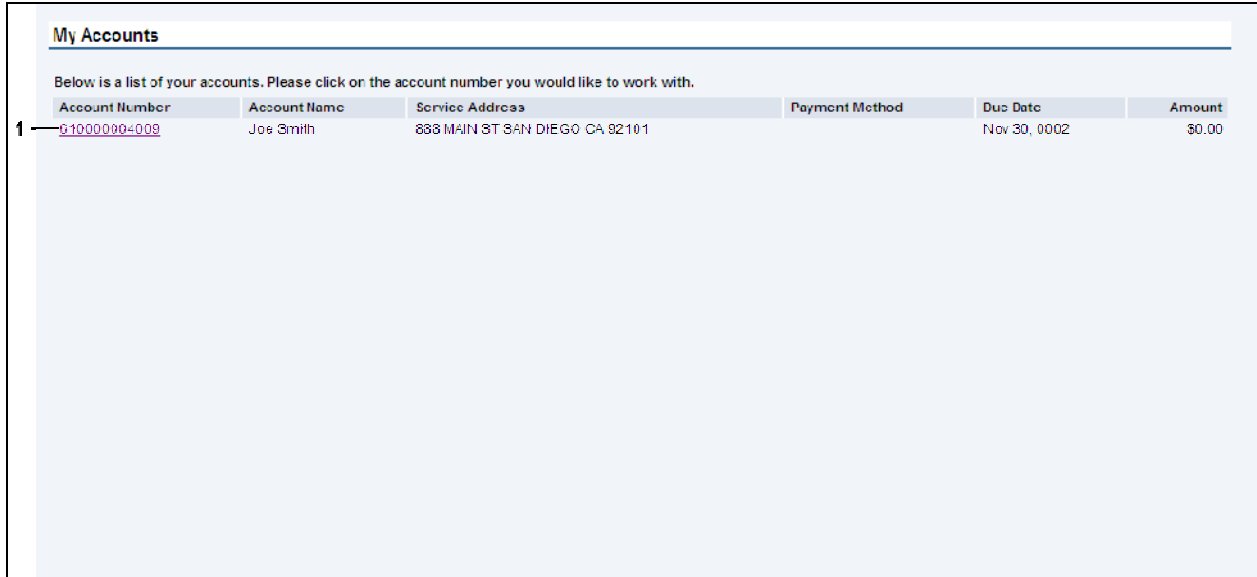


## Purpose

Use this procedure to view your meter reads and consumption history.

## Procedure

### Content and Forms



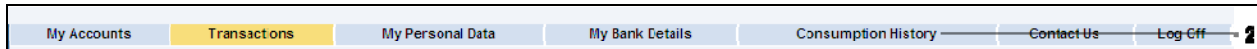
**My Accounts**

Below is a list of your accounts. Please click on the account number you would like to work with.

Account Number	Account Name	Service Address	Payment Method	Due Date	Amount
<a href="#">01000000-009</a>	Joe Smith	888 MAIN ST SAN DIEGO CA 92101		Nov 30, 0002	\$0.00

1. Log on to the CCC (Customer Care Center) portal and click to select the account number you would like to work with.

### Navigation



My Accounts   Transactions   My Personal Data   My Bank Details   Consumption History   Contact Us   Log Off

2. Click the **ConsumptionHistory** link label **Consumption History**.

### SAP Biller Direct

Joe Smith / 888 MAIN ST SAN DIEGO CA 92101

**Consumption History**

Select the contract for which you want to display details.

List of Water Contracts for this Address

Contract Number
2000000075
2000000078

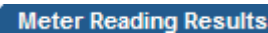
1 / 1

Data for the Selected Contract

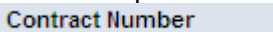
**Meter Reading Results** / Consumption History

Device	Register	Register Type	Meter Reading Reason	Meter Reading Type	Date	Meter Reading
0000000C0099489075	Total register	01	Meter reading at move-in	Meter reading by utility company	Mar 25 2011	30178

Download text file (CSV)

- Click the **Meter Reading Results** label  to view your meter readings, the dates of the reads, and type of read.



If you have multiple water contracts, they will list here and you will need to choose the desired one .

### Content and Forms

Joe Smith / 888 MAIN ST SAN DIEGO CA 92101

**Consumption History**

Select the contract for which you want to display details.

List of Water Contracts for this Address

Contract Number
2000000075
2000000078

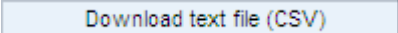
1 / 1

Data for the Selected Contract

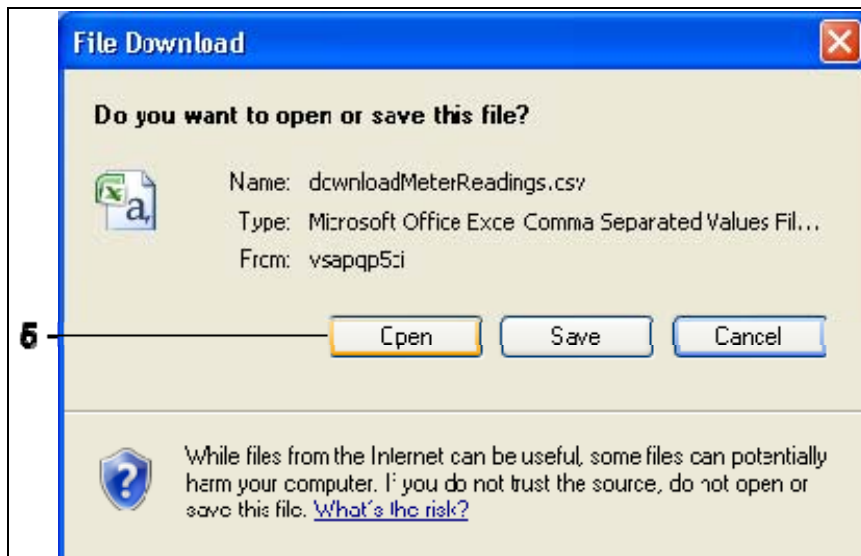
**Meter Reading Results** / Consumption History

Device	Register	Register Type	Meter Reading Reason	Meter Reading Type	Date	Meter Reading
0000000C0099489075	Total register	01	Meter reading at move-in	Meter reading by utility company	Mar 25 2011	30178

Download text file (CSV)

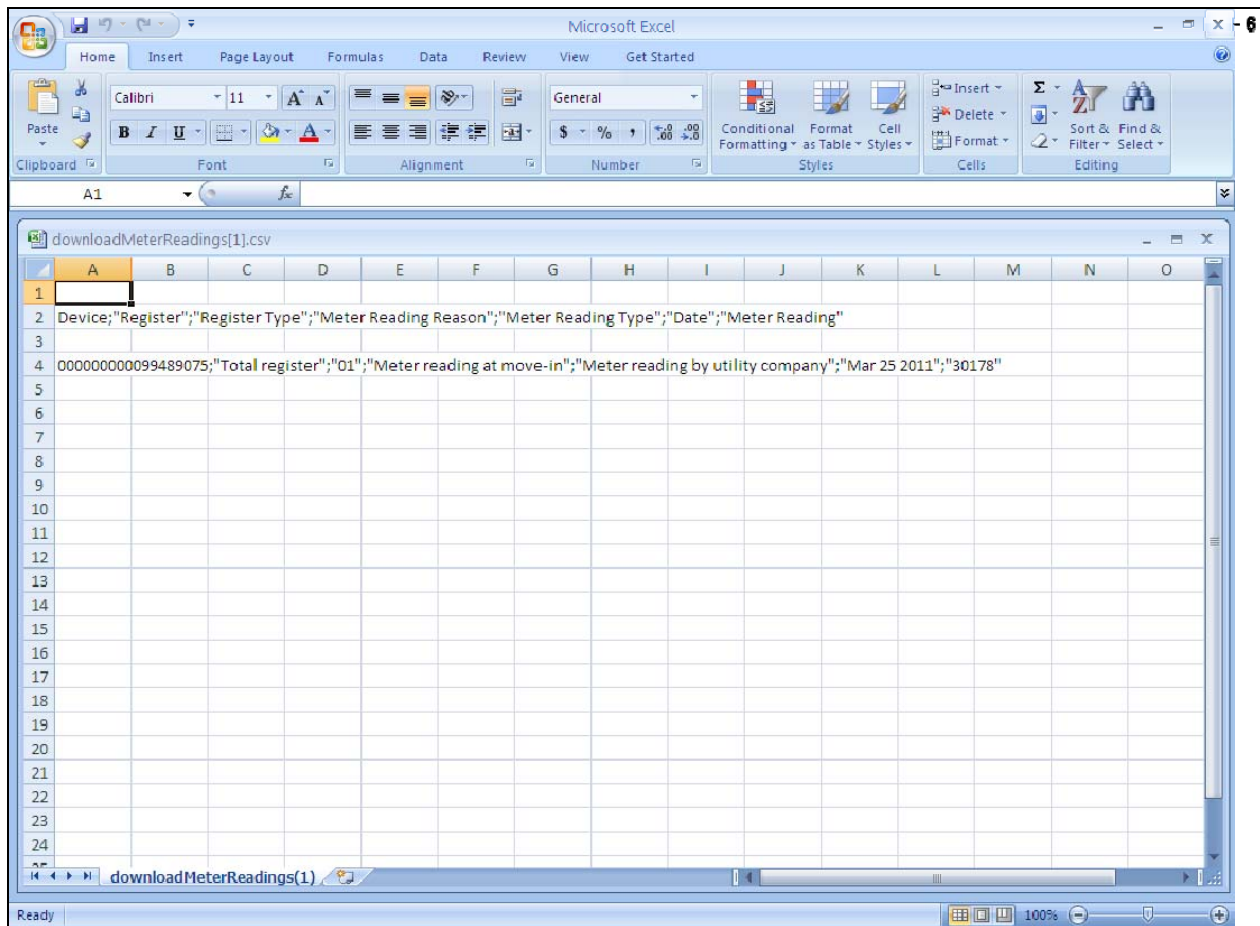
- On the **Meter Reading Results** tab, you can also download the history into a text file (CSV). To do this, click the **Download text file (CSV)** button .


## File Download



5. Click the **Open** button  to open the file. You can also save the file.

### Microsoft Excel



- This is an example of what your file will look like. Save the file or close it by clicking the **Close** button  to return to the CCC screen.

### Content and Forms

Joe Smith / 888 MAIN ST SAN DIEGO CA 92101

#### Consumption History

Select the contract for which you want to display details.

List of Water Contracts for this Address

Contract Number
<input checked="" type="radio"/> 2000000075
<input type="radio"/> 2000000078

1 / 1

Data for the Selected Contract

Meter Reading Results | Consumption History

Device	Register	Register Type	Meter Reading Reason	Meter Reading Type	Date	Meter Reading
000000000099489075	Total register	01	Meter reading at move-in	Meter reading by utility company	Mar25 2011	30178

Download text file (CSV)

- Click the **Consumption History** label **Consumption History** to view your usage by dates.

### End of simulation.

Joe Smith / 888 MAIN ST SAN DIEGO CA 92101

#### Consumption History

Select the contract for which you want to display details.

List of Water Contracts for this Address

Contract Number
<input checked="" type="radio"/> 2000000075
<input type="radio"/> 2000000078

1 / 1

Data for the Selected Contract

Meter Reading Results | Consumption History

Date to	Usage (HCF)
Nov 28, 2011	291.00
Sep 28, 2011	297.00
Jul 27, 2011	293.00
May 26, 2011	297.00

- End of simulation.



Your consumption history is displayed here.

**Result**

You have successfully reviewed your meter reads and consumption history.