Development Services

Vision Statement

Developing quality communities through service, partnership, and innovation.

Mission Statement

To excel in community and customer services through enhancement of San Diegans' quality of life, to ensure safe development, and to provide timely and effective management of the process.

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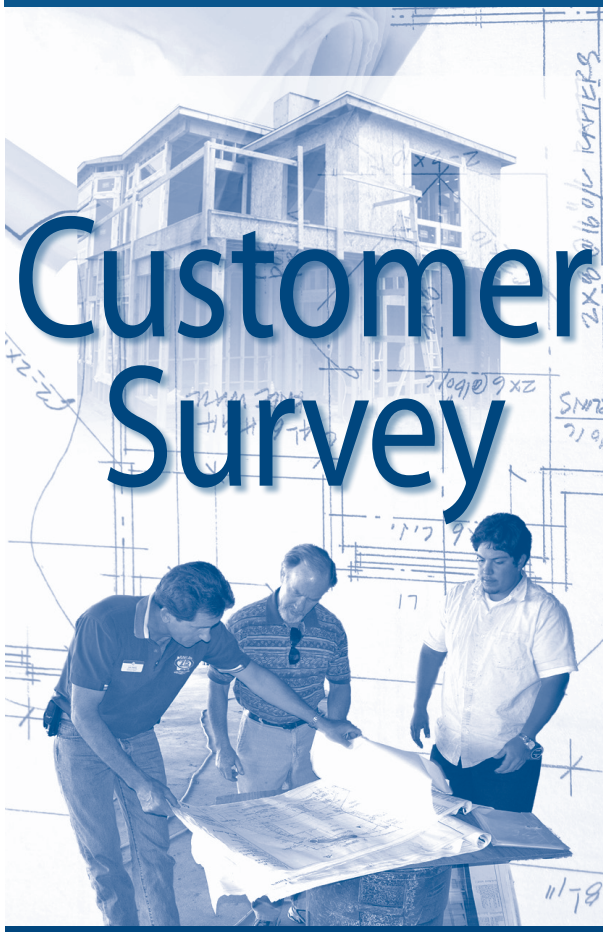
CITY OF SAN DIEGO
DEVELOPMENT SERVICES DEPARTMENT
1222 FIRST AVE MS-401
SAN DIEGO CA 92101-9430

Development Services

"Managing your land and building development from concept to completion"

Customer Survey



THE CITY OF SAN DIEGO

Development Services Department
1222 First Avenue, MS 401
San Diego, CA 92101
(619) 446-5000
www.sandiego.gov/development-services

How did we do today?

To help us improve our service to you, please complete this customer survey.

When you are finished, please drop the survey off in the box marked "Customer Survey," or seal it and mail it to us.

Date of service: _____

Employee's name: _____

Time: _____ ☐ A.M. ☐ P.M.

1 What services did you receive?

- ☐ Check-In
- ☐ Development and Permit Information
- ☐ Inspection
- ☐ Plan Review
- ☐ Project Management
- ☐ Project Submittal
- ☐ Records
- ☐ Other: _____

2 What type of project are you doing?

- ☐ Single Family
- ☐ Multi-Family
- ☐ Commercial/Industrial
- ☐ Other: _____

3 How well did our service meet your needs?

- ☐ Excellent
- ☐ Good
- ☐ Needs Improvement

4 Please rate how prompt, courteous, and helpful our employees were.

- ☐ Excellent
- ☐ Good
- ☐ Needs Improvement

5 What was your overall impression of your business with the City today?

- ☐ Excellent
- ☐ Good
- ☐ Needs Improvement

Please share any additional comments below:

_____

_____

_____

_____

_____

_____

_____

_____

_____

Thank You!

I would like a reply to my comments.

Name: _____

Company: _____

Address: _____

City: _____

State: CA Zip: _____

Telephone: ( ) _____

Email: _____

We value and respect our customers and are dedicated to providing you with professional and timely service. Your comments are a part of how we measure this commitment. We review every survey card and use it to identify areas in need of improvement and to recognize employees for excellent service. Thank you for taking the time to help us.

Clear Form