CLASS SPECIFICATION

SAN DIEGO CITY CIVIL SERVICE COMMISSION

SENIOR PARKING ENFORCEMENT SUPERVISOR - 1148

DEFINITION:

Under direction, to supervise the work of subordinate Parking Enforcement Supervisors engaged in supervising the patrol of assigned geographic areas; to investigate and resolve complaints; and to perform related work.

* EXAMPLES OF DUTIES:

- Prepares work schedules to ensure adequate coverage for routine and emergency situations;
- Selects, assigns, and rates the work performance of Parking Enforcement Supervisors;
- Investigates citizen complaints and recommends appropriate action;
- Prepares and reviews written responses to route slips, citizen complaints, and disciplinary recommendations for consistency with department policy, procedures, and past practices;
- Prepares, interprets, and analyzes legislative changes to parking enforcement regulations;
- Reviews citation dismissal recommendations for appropriateness;
- Trains subordinate supervisors on the more complex parking enforcement codes and public contact issues;
- Reviews and makes recommendations on vehicle impound procedures and reports;
- Checks citations written by Parking Enforcement Officers;
- Answers questions and gives information to the public and community groups;
- Serves as liaison with community organizations, private businesses, and other City departments to explain City enforcement policies and practices;
- Inspects uniforms and scooters;
- Reviews workload statistics and enforcement statistics;
- Utilizes and coordinates use of a variety of computer and communication equipment involved with every day parking enforcement duties;
- Prepares daily reports;
- Completes special projects and studies as assigned;
- May testify in court.

MINIMUM QUALIFICATIONS:

Please note: the minimum qualifications stated below are a guide for determining the education, training, experience, special skills, and/or license which may be required for employment in the class. These are re-evaluated each time the position is opened for recruitment. Please refer to the most recent Job Description for updated minimum qualifications: https://www.governmentjobs.com/careers/sandiego/classspecs.

* **EXAMPLES OF DUTIES** performed by employees in this class. The list may not include all required duties, nor are all listed tasks necessarily performed by everyone in this class.

Three years of full-time experience as a City of San Diego Parking Enforcement Officer I, <u>AND</u> one year of full-time supervisory experience; <u>OR</u> two years of full-time experience as a City of San Diego Parking Enforcement Officer II, <u>AND</u> one year of full-time supervisory experience; <u>OR</u> two years of full-time experience as a Parking Enforcement Supervisor with the City of San Diego.