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#### **Department Description**

The Office of the City Auditor is an independent office that reports, and is accountable to, the Audit Committee and City Council. The City Auditor conducts performance audits of City departments, offices, and agencies in accordance with government auditing standards.

The audits may assess internal controls over financial reporting and evaluate how well the City complies with applicable laws, rules, and regulations, achieves stated goals and objectives, reports financial and performance information (reliability), efficiently and effectively uses resources, and safeguards and protects assets.

The Office of the City Auditor also administers the City's Fraud Hotline program and performs investigations for all material complaints received related to fraud, waste, and abuse.

The Department's mission is:

To advance open and accountable government through accurate, independent, and objective audits and investigations that seek to improve the economy, efficiency, and effectiveness of City government

#### **Goals and Objectives**

The following goals and objectives represent the action plan for the Department:

Goal 1: Increase the economy, efficiency, and effectiveness of City government through audits and their recommendations

To fulfill its mission, the Department reports its independent and impartial reviews, conclusions, and recommendations based on performance audits and attestation engagements conducted. Some audit reports recommend ways to reduce costs or increase revenues. Other audit reports identify opportunities to increase effectiveness, use resources more efficiently, and improve internal controls. An annual audit workplan is prepared and presented to the Audit Committee each fiscal year. The audit workplan targets business processes and programs

identified in the annual citywide risk assessment model. The Department will move towards accomplishing this goal by focusing on the following objectives:

- Reduce costs and increase revenues
- Utilize audits to identify opportunities for improved efficiency and the effective use of resources
- Regularly report the status and encourage implementation of open recommendations

## Goal 2: Provide independent, reliable, accurate, and timely information to the Mayor, Audit Committee, City Council, and other stakeholders

The City Auditor intends to provide results of all non-confidential audits to its stakeholders. To this end, the Department intends to provide regular updates to the Audit Committee, as well as copies of all issued audit reports to the Mayor and appropriate City management, members of the City Council and their staff, Audit Committee members, and the residents of San Diego via the City Auditor website. The Department will move towards accomplishing this goal by focusing on the following objective:

Provide audit results, including findings and recommendations, to relevant stakeholders

# Goal 3: Provide independent, confidential, and reliable investigations of all material allegations of fraud, waste, or abuse that are reported via the City's Fraud Hotline

The Office of the City Auditor will investigate all material complaints received related to fraud, waste, and abuse. The City Auditor will provide a means for City of San Diego employees, vendors, and residents to confidentially report any activity or conduct in which they suspect any instances of fraud, waste, abuse, or violations of laws and regulations that should be investigated. The Department will move towards accomplishing this goal by focusing on the following objective:

Provide investigation results, including recommendations for necessary actions to be taken, for all
allegations of fraud, waste, abuse, or violations of law and regulations that are found to be substantiated

#### **Key Performance Indicators**

	Performance Measure	Actual FY2012	Actual FY2013	Target FY2014
1.	Percent of audit recommendations management agrees to implement	84%	98%	95%
2.	Ratio of City's monetary benefits from audit activities to operational audit costs <sup>1</sup>	17:1	2:1	4:1
3.	Amount of City's measurable monetary benefits from audit activities <sup>2</sup>	\$45.4M	\$5.6M	\$10.8M
4.	Percent of audit workplan completed during the fiscal year	84%	96%	90%
5.	Percent of hotline investigation recommendations management agrees to implement	100%	100%	90%

- 1. The ratio of the monetary benefits are calculated by considering the potential estimated cost savings, enhanced revenues, and/or monetized efficiencies over a five year period that will occur if audit recommendations are implemented compared to the City's annual operational costs.
- 2. Measurable monetary benefits are calculated by considering the potential estimated cost savings, enhanced revenues, and/or monetized efficiencies over a five year period that will occur if audit recommendations are implemented.

#### **Service Efforts and Accomplishments**

The City Auditor will propose an annual audit workplan that will identify the planned audits to be undertaken during the fiscal year. The annual workplan will be based on the results of the comprehensive citywide risk assessment and identify required audits such as the annual inventory audit, close-out audits, and hotline investigations. The goal will be to complete the required audit workplan and increase the economy, efficiency, and effectiveness of City operations through these audits and their recommendations.

Additionally, the City Auditor will conduct testing of internal controls during each performance audit that is conducted, report on control weaknesses that are identified, and make recommendations for corrective action that should be taken. The City Auditor will perform follow-up work on all audit recommendations that are made to determine if proper actions have been taken by management.

The City Auditor will provide regular updates to the Audit Committee regarding the activities and accomplishments of the Office including producing an annual report and information on management's implementation of audit recommendations.

The Office of the City Auditor has established a national reputation earning three Knighton Awards for best performance audit in the large audit shop category. The audit reports were judged on several key elements such as the potential for significant impact, the persuasiveness of the conclusions, the focus on improving government efficiency and effectiveness, and its clarity, conciseness, and innovation.



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**Department Summary** 

	FY2012 Actual	FY2013 Budget	FY2014 Adopted	FY	2013–2014 Change
FTE Positions (Budgeted)	19.50	20.00	21.00		1.00
Personnel Expenditures	\$ 2,337,730	\$ 2,567,720	\$ 2,692,295	\$	124,575
Non-Personnel Expenditures	1,093,162	1,241,385	1,196,490		(44,895)
Total Department Expenditures	\$ 3,430,892	\$ 3,809,105	\$ 3,888,785	\$	79,680
Total Department Revenue	\$ 225,656	\$ -	\$ -	\$	-

#### **General Fund**

**Department Expenditures** 

	FY2012	FY2013	FY2014	FY2	2013–2014
	Actual	Budget	Adopted		Change
City Auditor	\$ 3,430,892	\$ 3,809,105	\$ 3,888,785	\$	79,680
Total	\$ 3,430,892	\$ 3,809,105	\$ 3,888,785	\$	79,680

**Department Personnel** 

	FY2012	FY2013	FY2014	FY2013-2014
	Budget	Budget	Adopted	Change
City Auditor	19.50	20.00	21.00	1.00
Total	19.50	20.00	21.00	1.00

**Significant Budget Adjustments** 

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	FTE	Expenditures	Revenue
Addition of Assistant to the Director Addition of 1.00 Assistant to the Director.	1.00	\$ 111,655	\$ -
Salary and Benefit Adjustments Adjustments to reflect the annualization of the Fiscal Year 2013 negotiated salary compensation schedule, changes to savings resulting from positions to be vacant for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiation adjustments.	0.00	12,920	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	6,164	-
Review of Internal Quality Control  Adjustment to reflect the addition of non-personnel expenditures to fund the department's internal quality control review.	0.00	5,000	-
One-Time Reductions and Annualizations Adjustment to reflect the removal of one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2013.	0.00	(25,000)	-

Significant Budget Adjustments (Cont'd)

	FTE	Expenditures	Revenue
Equipment/Support for Information Technology Adjustment to expenditure allocations according to a zero- based annual review of information technology funding requirements and priority analyses.	0.00	(31,059)	-
Total	1.00	\$ 79,680	\$ -

**Expenditures by Category** 

79,680
(44,895)
8,473
(4,647)
(36,035)
(20,250)
7,564
124,575
108,239
16,336
Change
13–2014
)

**Revenues by Category** 

	FY2012 Actual	FY2013 Budget	FY2014 Adopted	FY	2013–2014 Change
Charges for Services	\$ 225,653	\$ -	\$ -	\$	-
Other Revenue	2	-	-		-
Total	\$ 225,656	\$ -	\$ -	\$	-

**Personnel Expenditures** 

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Job			2012	FY201		FY2014				
Number	Job Title / Wages	Bu	dget	Budg	et	Adopted	Sala	ry Range		Total
FTE, Salar	ies, and Wages									
21000000	Assistant City Auditor		2.00	2.0	00	1.00	\$34,6	94 - \$207,210	\$ (	128,375
20001233	Assistant to the Director		1.00	1.0	00	2.00	46,9	66 - 172,744	1	118,733
20001252	City Auditor		1.00	1.0	00	1.00	59,1	55 - 224,099	9	165,900
20001135	Principal Auditor	1	5.50	16.0	00	17.00	19,3	23 - 151,840	)	1,361,959
FTE, Salar	ies, and Wages Subtotal	1	9.50	20.0	00	21.00			\$	1,774,967
			FY:	2012		FY2013		FY2014	FY	<b>2013–2014</b>
			Ad	ctual		Budget		Adopted		Change
Fringe Bei	nefits									
Employee	Offset Savings	\$	16	6,566	\$	54,087	\$	53,835	\$	(252)
Flexible B	enefits		161	,928		174,465		184,591		10,126
Insurance				355		-		-		-
Long-Tern	n Disability		S	9,375		10,278		9,603		(675)
Medicare			25	5,063		26,143		26,022		(121)
Other Pos	t-Employment Benefits		53	3,376		126,540		131,061		4,521
Retiree Me	edical Trust		2	2,673		2,753		2,745		(8)

	FY2012 Actual	FY2013 Budget	FY2014 Adopted	FY	2013–2014 Change
Retirement 401 Plan	10,588	11,007	10,972		(35)
Retirement ARC	340,032	334,603	409,083		74,480
Risk Management Administration	19,651	20,840	19,887		(953)
Supplemental Pension Savings Plan	21,999	25,115	28,542		3,427
Unemployment Insurance	5,447	5,227	5,096		(131)
Unused Sick Leave	(8)	-	-		-
Workers' Compensation	6,655	18,031	35,891		17,860
Fringe Benefits Subtotal	\$ 673,700	\$ 809,089	\$ 917,328	\$	108,239
Total Personnel Expenditures			\$ 2,692,295		



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