

**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service
Subcommittee Meeting**

**November 2, 2009
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, **Conf. Room 1D**
9192 Topaz Way
San Diego, CA 92123
(858) 292-6300**

AGENDA

Agenda Item

1. Non-Agenda public comment*
2. Approval of Minutes from October 5, 2009
3. Do not flush campaign
4. Water Conservation Outreach Efforts
5. Offer from UCAN for IROC to propose a use for the funding raised from Water and Wastewater Ratepayers through water bill inserts.
6. Development of the FY09 IROC Annual Report.
7. Should the Public Outreach, Education and Customer Service subcommittee change standard meeting dates to stay on same day as the Environmental and Technical subcommittee?
7. Potential future Agenda items
8. Subcommittee Member comments
9. Adjournment

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Musaraca at 858-292-6305.