



THE CITY OF SAN DIEGO

NEWS RELEASE

FOR IMMEDIATE RELEASE

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LAUNCH OF NEW ON-LINE SERVICES

The San Diego Police Department is pleased to announce the launch of two new on-line services available to the citizens of San Diego. In early 2007, the San Diego Police Department began a Business Process Re-Engineering (BPR) program to evaluate the manner in which we do business to determine better, more efficient ways to provide service to the citizens of San Diego.

On-Line Alarm Permit Renewal

The renewal of residential and commercial alarm permits accounts for the vast majority of all activity related to the alarm permit process. In response to citizen requests for more convenience, the San Diego Police Department has developed a program that allows alarm permits to be renewed on-line. When renewed electronically, alarm permit fees can now be paid by credit or debit card.

Citizen On-Line Reporting System (CORS)

To provide further service and convenience to citizens, the Police Department has also developed a program that enables citizens to electronically report a variety of crimes.

Both of these advances are using technology to work smoother, more efficiently and provide a higher degree of service and satisfaction to the citizens of San Diego. The process is just like placing an order for goods or merchandise on line.

There will be a press conference at Police Headquarters, 1401 Broadway, on Thursday, July 1, 2010 at 3:00 p.m. A demonstration of the two new on-line services will be provided immediately following the press conference.

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