



# Library Fine Discount Month

September 1 - 30, 2015

## FAQs

- **What if my account is referred to collections? Am I eligible to participate in the fine discount program?**  
No. This offer does not apply to accounts sent to the Treasurer's Office for collection.
- **As a parent who has been referred to collections, am I eligible to make discounted payments on the outstanding fines on my child's library account?**  
Yes, as long as your child's library account has not been sent to the Treasurer's Office for collection.
- **What if my juvenile's account has been referred to collections, but my account is not currently linked to my child's account? Can I participate in this program to pay library fines on my account?**  
Yes, so long as your library account has not been sent to the Treasurer's Office for collection.
- **If I have begun paying off old fines through this program in September and I am assessed new fines during the month, can I pay off the new fines through this program?**  
Yes, this program applies to all fines paid during the month of September.
- **Are juveniles able to participate in this program without parental permission?**  
Yes, juveniles can participate if they have the ability to pay their own fines.
- **Is there a minimum amount I have to pay to be eligible for this program?**  
No. There will be no minimum amount that must be paid. The Library will accept any amount and match it as long as it is paid during the month of September.
- **Can I participate in this program if I have applied for a replacement card or if I have a non-California resident library card?**  
Yes, all library card holders are eligible to participate in this program, unless your account has been sent the Treasurer's Office for collections.

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# San Diego Public Library

[www.SanDiegoLibrary.Org](http://www.SanDiegoLibrary.Org) • 619-236-5800 • [eReference@saniego.gov](mailto:eReference@saniego.gov)