



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service
Subcommittee Meeting**

Agenda

**January 9, 2012
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, Conf. Room 1D
9192 Topaz Way
San Diego, CA 92123
(858) 292-6300**

Agenda Item
1. Non-Agenda public comment*
2. Approval of Minutes of November 14, 2011
3. Water Conservation (Chris Robbins)
4. Public Utilities Department External Affairs Program (Brent Eidson)
5. Discussion: FY2011 IROC Annual Report Development
6. Discussion: IROC Planning Meeting for FY12
7. Potential future Agenda items
8. Subcommittee Member Comments
9. Adjournment

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.