



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Public Outreach, Education & Customer Service
Subcommittee Meeting**

Agenda

**March 12, 2012
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, Conf. Room 1D
9192 Topaz Way
San Diego, CA 92123
(858) 292-6300**

| Agenda Item | |
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| 1. | Non-Agenda public comment* |
| 2. | External Affairs Update (Brent Eidson) |
| 3. | Advanced Water Purification Demonstration Project Outreach Metrics (Marsi Steirer) |
| 4. | Discussion: IROC Planning Meeting for FY12 |
| 5. | Potential future Agenda items |
| 6. | Subcommittee Member Comments |
| 7. | Adjournment |
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* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.