



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Outreach and Communications
Subcommittee Meeting**

AGENDA

**July 8, 2013
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II, AUDITORIUM
9192 Topaz Way, San Diego, CA 92123
(858) 292-6300**

<u>Agenda Item</u>	
1. Non-Agenda Public Comment*	
2. Public Utilities External Affairs Program Update	
3. Public Utilities Department Rewards and Recognition	
4. Introduction of the newly created Public Utilities Customer Advocate position	
5. Planning Item: IROC to consider amending the FY14 Work-Plan based on the NR&C feedback received on May 15, 2013	
6. Subcommittee Planning: FY2013 IROC Annual Report Development, Outreach and Communications portion	
7. Future Agenda items	
8. Outreach and Communications Subcommittee member comments	
9. Adjournment	

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.