



**City of San Diego
Independent Rates Oversight Committee (IROC)**

**Outreach and Communications
Subcommittee Meeting**

**October 14, 2013
8:30 a.m. – 10:00 a.m.**

**Meeting Location:
Metropolitan Operations Complex II
Conference Room 1E
9192 Topaz Way, San Diego, CA 92123
(858) 292-6300**

<u>Agenda Item</u>	
1. Non-Agenda Public Comment*	
2. Public Utilities External Affairs Program update	
3. Management & Field Academy Retention & Promotion Rates	
4. Honorable Mention in the International Association for Continuing Education & Training 2013 Exemplar Award for Internal Training	
5. How should IROC respond/follow-up with community ratepayers that come before the committee(s)	
6. Subcommittee planning: FY2013 IROC Annual Report development, Outreach & Communications Subcommittee portion (if needed)	
7. Future Agenda items	
8. Outreach and Communications Subcommittee member comments	
9. Adjournment	

* This portion of the agenda provides an opportunity for members of the public to address the Subcommittee. Comments are limited to three (3) minutes per individual. Please complete a Speaker's Slip in advance of the start of the meeting. For alternative format or disabled accommodations, please call Monica Foster at 858-292-6305.