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Office Description

The Office of the City Auditor is an independent office that reports, and is accountable to, the Audit Committee and City Council. The City Auditor conducts performance audits of City departments, offices, and agencies in accordance with government auditing standards.

The audits may assess internal controls over financial reporting and evaluate how well the City complies with applicable laws, rules, and regulations; achieves stated goals and objectives; reports financial and performance information (reliability); efficiently and effectively uses resources; and safeguards and protects assets.

The Office of the City Auditor also administers the City's Fraud Hotline program and performs investigations for all material complaints received related to fraud, waste, and abuse.

The Department's mission is:

To advance open and accountable government through accurate, independent, and objective audits and investigations that seek to improve the economy, efficiency, and effectiveness of City government

The Department's vision is:

Building public trust in government through GREATness in our work: GROWTH by owning our own personal and professional development; RESPECT by representing the office with integrity and treating all colleagues with consideration; EFFECTIVENESS by providing timely, objective, and accurate reviews of City programs and achieving solutions wherever problems are found; ACCOUNTABILITY by adhering to government auditing standards and committing to every project; TRUST by working on behalf of the San Diego community and conducting ourselves with high ethics, independence, and objectivity.

Did you know?

• The Office of the City Auditor has established a national reputation, earning five Knighton Awards for best performance audit in the Large Audit Shop category. The audit reports were judged on several key

elements, such as the potential for significant impact, persuasiveness of the conclusions, focus on improving government efficiency and effectiveness, and its clarity, conciseness, and innovation.

Goals and Objectives

Goal 1: Increase the economy, efficiency, and effectiveness of City government through audits and their recommendations

To fulfill its mission, the Office reports its independent and impartial reviews, conclusions, and recommendations based on performance audits and attestation engagements conducted. Some audit reports recommend ways to reduce costs or increase revenues. Other audit reports identify opportunities to increase effectiveness, use resources more efficiently, and improve internal controls. An annual audit workplan is prepared and presented to the Audit Committee each fiscal year. The audit workplan targets business processes and programs identified in the annual citywide risk assessment model. The Office will move towards accomplishing this goal by focusing on the following objectives:

- Improve performance of government programs and operations
- Utilize audits to identify opportunities for improved efficiency and the effective use of City resources
- Regularly report the status and encourage implementation of open recommendations

Goal 2: Provide independent, reliable, accurate, and timely information to the Mayor, Audit Committee, City Council, and other stakeholders

The City Auditor intends to provide results of all non-confidential audits to its stakeholders. To this end, the Office intends to provide regular updates to the Audit Committee, as well as copies of all issued audit reports to the Mayor and appropriate City management, members of the City Council and their staff, Audit Committee members, and the residents of San Diego via the City Auditor website. The Office will move towards accomplishing this goal by focusing on the following objective:

• Provide audit results, including findings and recommendations, to relevant stakeholders

Goal 3: Provide independent, confidential, and reliable investigations of all material allegations of fraud, waste, or abuse that are reported via the City's Fraud Hotline

The Office of the City Auditor will investigate all material complaints received related to fraud, waste, and abuse. The City Auditor will provide a means for City of San Diego employees, vendors, and residents to confidentially report any activity or conduct in which they suspect any instances of fraud, waste, abuse, or violations of laws and regulations that should be investigated. The Office will move towards accomplishing this goal by focusing on the following objective:

• Provide investigation results, including recommendations for necessary actions to be taken, for all allegations of fraud, waste, abuse, or violations of law and regulations that are found to be substantiated

Key Performance Indicators

	Performance Indicator	FY2016 Target	FY2016 Actual	FY2017 Target	FY2017 Estimate	FY2018 Target
1.	Percentage of audit recommendations management agrees to implement	N/A	100%	100%	95%	95%
2.	Percentage of audit workplan completed during the fiscal year	N/A	76%	90%	90%	90%

Key Performance Indicators

	Performance Indicator	FY2016 Target	FY2016 Actual	FY2017 Target	FY2017 Estimate	FY2018 Target
3.	Percentage of hotline investigation recommendations management agrees to implement	N/A	100%	100%	90%	90%



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Department Summary

	FY2016	FY2017	FY2018	FY	2017–2018
	Actual	Budget	Proposed		Change
FTE Positions (Budgeted)	22.00	22.00	22.00		0.00
Personnel Expenditures	\$ 2,927,529	\$ 3,118,391	\$ 3,344,376	\$	225,985
Non-Personnel Expenditures	362,878	763,992	644,958		(119,034)
Total Department Expenditures	\$ 3,290,407	\$ 3,882,383	\$ 3,989,334	\$	106,951
Total Department Revenue	\$ 5,258	\$ -	\$ -	\$	-

General Fund

Department Expenditures

	FY2016	FY2017	FY2018	FY	2017–2018
	Actual	Budget	Proposed		Change
City Auditor	\$ 3,290,407	\$ 3,882,383	\$ 3,989,334	\$	106,951
Total	\$ 3,290,407	\$ 3,882,383	\$ 3,989,334	\$	106,951

Department Personnel

	FY2016	FY2017	FY2018	FY2017-2018
	Budget	Budget	Proposed	Change
City Auditor	22.00	22.00	22.00	0.00
Total	22.00	22.00	22.00	0.00

Significant Budget Adjustments

	FTE	Expenditures	Revenue
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	\$ 226,520	\$ -
Hourly Sick Leave Adjustment to reflect prior year expenditure trends, related to paid sick leave benefits for eligible hourly employees consistent with the requirements of Assembly Bill 1522.	0.00	(535)	-
Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.	0.00	(2,835)	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(6,008)	-
Reduction of Non-Personnel Expenditures Reduction of non-personnel expenditures for consulting services due to historical savings for these services.	0.00	(110,191)	-
Total	0.00	\$ 106,951	\$ -

Expenditures by Category

	FY2016 Actual	FY2017 Budget	FY2018 Proposed	FY	2017–2018 Change
PERSONNEL					
Personnel Cost	\$ 1,934,722	\$ 2,029,960	\$ 2,049,577	\$	19,617
Fringe Benefits	992,807	1,088,431	1,294,799		206,368
PERSONNEL SUBTOTAL	2,927,529	3,118,391	3,344,376		225,985
NON-PERSONNEL					
Supplies	\$ 20,614	\$ 78,471	\$ 16,893	\$	(61,578)
Contracts	259,291	541,397	487,976		(53,421)
Information Technology	77,137	135,571	132,736		(2,835)
Energy and Utilities	-	333	333		-
Other	5,835	8,220	7,020		(1,200)
NON-PERSONNEL SUBTOTAL	362,878	763,992	644,958		(119,034)
Total	\$ 3,290,407	\$ 3,882,383	\$ 3,989,334	\$	106,951

Revenues by Category

, , ,	FY2016 Actual	FY2017 Budget	FY2018 Proposed	FY	2017–2018 Change
Other Revenue	\$ 5,258	\$ -	\$ -	\$	-
Total	\$ 5,258	\$ -	\$ -	\$	-

Personnel Expenditures

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Job Number	Job Title / Wages		2016 idget	FY20		FY2018 Proposed	Sal	ary Range		Total
					9		-	,g.		
•	ies, and Wages									
21000000	Assistant City Auditor		1.00	1	.00	1.00	\$34,0	694 - \$207,210) \$	160,500
20001233	Assistant to the Director		2.00	2	.00	2.00	46,9	966 - 172,744	ļ	120,240
20001252	City Auditor		1.00	1	.00	1.00	59,	155 - 224,099	9	180,000
21000001	Performance Audit Manager		3.00	2	.00	1.00	46,9	966 - 172,744	ļ	116,000
20001135	Performance Auditor		15.00	16	.00	17.00	19,	323 - 151,840)	1,472,837
FTE, Salar	ies, and Wages Subtotal	;	22.00	22	.00	22.00			\$	2,049,577
			FY	2016		FY2017		FY2018	F۱	2017–2018
			A	ctual		Budget		Proposed		Change
Fringe Ber	nefits									
Employee	Offset Savings	\$	2	1,422	\$	21,455	\$	22,207	\$	752
Flexible Be	enefits		207	7,640		251,444		293,943		42,499
Insurance				125		-		-		-
Long-Term	n Disability		6	3,325		6,452		-		(6,452)
Medicare			28	3,661		29,424		29,719		295
Other Post	t-Employment Benefits		131	1,130		130,130		132,110		1,980
Retiree Me	edical Trust		2	2,785		3,131		3,107		(24)
Retiremen	t 401 Plan		5	5,581		6,464		5,587		(877)
Retiremen	t ADC		468	3,229		478,906		655,381		176,475
Risk Mana	gement Administration		22	2,322		22,484		22,264		(220)
Suppleme	ntal Pension Savings Plan		90	0,057		92,783		109,160		16,377
Unemploy	ment Insurance		3	3,602		3,692		3,668		(24)
	Compensation			1,928		42,066		17,653		(24,413)
Fringe Ber	nefits Subtotal	\$	992	2,807	\$	1,088,431	\$	1,294,799	\$	206,368
Total Perso	onnel Expenditures						\$	3,344,376		