



Page Intentionally Left Blank



## **Department Description**

The Personnel Department is governed by the Civil Service Commission as authorized by the City Charter, Article VIII. The duties and responsibilities of the Personnel Department are to provide supervision over the selection, promotion, and removal of all classified employees, and to maintain a competitive merit system that provides equal opportunity for all applicants.

The Personnel Department consists of the following: the Liaison Section, the Exam Management & Recruiting Section, the Certification/Payroll Records Section, the Classification Section, the Services/Administration Section, and the Organizational Management/Personnel Administration Section, as well as the Equal Employment Investigation Office. The Liaison Section provides advice and assistance to employees, supervisors, and City management regarding personnel issues requiring knowledge and interpretation of City Charter and Civil Service Commission Rules and Regulations. The Exam Management & Recruiting Section promotes employment opportunities for the City, reviews and evaluates employment applications, and coordinates recruitment processes. The Certification/Payroll Records Section reviews citywide payroll, maintains confidential records of all City employees, and certifies eligible lists to the hiring departments. The Equal Employment Investigation Office investigates complaints and charges of discrimination made by City employees, applicants, and others. The Classification Section conducts classification and compensation studies. The Services/Administration Section provides budget and administrative support to all other sections in the Department and coordinates the Civil Service Commission's monthly meetings and disciplinary appeal hearings. The Organizational Management/Personnel Administration Section manages positions and the citywide organizational structure and maintains employee master data.

Since its inception in 1915, the Civil Service Commission is committed to preserving a merit system that provides equal opportunity employment through the ethical and consistent application of Civil Service Commission rules. The Personnel Department has, and will continue to, proactively offer the highest quality personnel services to meet and support the needs of its customers in order to bring about a diverse and productive workforce.

The Department's mission is:

Excellence in personnel services

## Did you know?

For Fiscal Year 2017, the Department performed the following:

- Received 411,718 hits on the Employment Opportunities website.
- Tested 1,762 police officer candidates, 104 lifeguard candidates, 1,456 fire fighter candidates, and 764 dispatcher candidates.
- Conducted 190 recruitment processes resulting in the receipt and evaluation of 21,197 applications.
- Fingerprinted and evaluated background records of 1,187 new hires, including Park & Recreation and Library volunteers.
- Responded to over 7,958 inquiries from the public, City management, and employees.
- Conducted 177 classification and compensation studies and completed 48 salary survey requests from other municipalities.
- Provided various City departments with 4,196 hours of temporary clerical support through the Clerical Pool Program.

#### Goals

- Goal 1: Continue to attract, develop, and retain a well-qualified and diverse workforce
- Goal 2: Continue to provide excellent customer service tailored to the needs of our customers
- Goal 3: Facilitate the professional growth of our City employees through career development

### **Key Performance Indicators**

	Performance Indicator	FY2016 Target	FY2016 Actual	FY2017 Target	FY2017 Estimate	FY2018 Target
1.	Number of Appointing Authority Interview Trainings offerred (AAIT)	12	26	15	15	15
2.	Number of Employee Performance Evaluation Trainings offered (EPRP)	12	12	15	15	15
3.	Number of days classification and compensation studies conducted and completed by Classification Section	22	19	19	19	23
4.	Number of days to issue certification to hiring departments (without recruitment)	14	12	12	12	12
5.	Number of days to issue certification to hiring departments when recruitment is required	65	53	59	58	59

**Department Summary** 

	FY2016 Actual	FY2017 Budget	FY2018 Proposed	FY	2017–2018 Change
FTE Positions (Budgeted)	67.99	71.00	69.99		(1.01)
Personnel Expenditures	\$ 6,883,178	\$ 7,292,189	\$ 7,607,118	\$	314,929
Non-Personnel Expenditures	926,256	1,062,869	1,047,505		(15,364)
Total Department Expenditures	\$ 7,809,435	\$ 8,355,058	\$ 8,654,623	\$	299,565
Total Department Revenue	\$ 7,070	\$ 1,000	\$ 1,000	\$	-

# **General Fund**

**Department Expenditures** 

	FY2016 Actual	FY2017 Budget	FY2018 Proposed	FY	2017–2018 Change
Classification & Liaison	\$ 2,886,983	\$ 3,115,135	\$ 3,167,939	\$	52,804
Personnel	2,703,937	2,886,547	3,165,460		278,913
Recruiting & Exam Management	2,218,515	2,353,376	2,321,224		(32,152)
Total	\$ 7,809,435	\$ 8,355,058	\$ 8,654,623	\$	299,565

**Department Personnel** 

	FY2016 Budget	FY2017 Budget	FY2018 Proposed	FY2017–2018 Change
Classification & Liaison	25.00	27.00	26.00	(1.00)
Personnel	19.00	20.00	20.00	0.00
Recruiting & Exam Management	23.99	24.00	23.99	(0.01)
Total	67.99	71.00	69.99	(1.01)

**Significant Budget Adjustments** 

organicant Badget Adjustments	FTE	Expenditures	Revenue
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	\$ 390,958	\$ -
Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.	0.00	20,647	-
Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements.	(0.01)	310	-
Hourly Sick Leave Adjustment to reflect prior year expenditure trends, related to paid sick leave benefits for eligible hourly employees consistent with the requirements of Assembly Bill 1522.	0.00	(5,396)	-
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(8,211)	-

Significant Budget Adjustments (Cont'd)

	FTE	Expenditures	Revenue
One-Time Reductions and Annualizations Adjustment to reflect the removal of one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2017.	0.00	(27,800)	-
Reduction of Associate Personnel Analyst Reduction of 1.00 Associate Personnel Analyst in the Classification and Compensation Division.	(1.00)	(70,943)	-
Total	(1.01)	\$ 299,565	\$ -

**Expenditures by Category** 

provide the state of the state	FY2016 Actual	FY2017 Budget	FY2018 Proposed	FY	2017–2018 Change
PERSONNEL			·		
Personnel Cost	\$ 4,245,007	\$ 4,424,882	\$ 4,362,710	\$	(62,172)
Fringe Benefits	2,638,171	2,867,307	3,244,408		377,101
PERSONNEL SUBTOTAL	6,883,178	7,292,189	7,607,118		314,929
NON-PERSONNEL					
Supplies	\$ 52,076	\$ 69,986	\$ 69,551	\$	(435)
Contracts	644,657	762,079	726,650		(35,429)
Information Technology	208,804	211,109	231,756		20,647
Energy and Utilities	10,028	7,914	7,767		(147)
Other	10,691	11,781	11,781		-
NON-PERSONNEL SUBTOTAL	926,256	1,062,869	1,047,505		(15,364)
Total	\$ 7,809,435	\$ 8,355,058	\$ 8,654,623	\$	299,565

**Revenues by Category** 

	FY2016 Actual	FY2017 Budget	FY2018 Proposed	FY	2017–2018 Change
Charges for Services	\$ 6,700	\$ 1,000	\$ 1,000	\$	-
Other Revenue	370	-	-		-
Total	\$ 7.070	\$ 1.000	\$ 1,000	\$	-

**Personnel Expenditures** 

Job Number	Job Title / Wages	FY2016 Budget	FY2017 Budget	FY2018 Proposed	Salary Range	Total
FTE, Salar	ies, and Wages					
20001082	Assistant Personnel Director	1.00	1.00	1.00	\$34,694 - \$207,210 \$	145,018
20001233	Assistant to the Director	1.00	1.00	1.00	46,966 - 172,744	102,000
20000119	Associate Management Analyst	1.00	1.00	1.00	54,059 - 65,333	49,787
20000158	Associate Personnel Analyst	18.00	19.00	18.00	53,893 - 65,104	969,984
20001184	Deputy Personnel Director	2.00	2.00	2.00	25,376 - 148,200	214,788
20001123	Equal Employment Investigations Manager	1.00	1.00	1.00	19,323 - 151,840	122,000
20000924	Executive Secretary	1.00	1.00	1.00	43,555 - 52,666	52,666
20000290	Information Systems Analyst 2	1.00	1.00	1.00	54,059 - 65,333	63,115
20000681	Payroll Audit Specialist 2	9.00	9.00	9.00	39,686 - 48,069	400,922
20000936	Payroll Audit Supervisor-Auditor	2.00	2.00	2.00	47,986 - 57,949	115,898
20000697	Personnel Assistant 2	1.00	1.00	1.00	42,578 - 51,334	50,971

Personnel Expenditures (Cont'd)

	el Expenditures <i>(Cont'd)</i>										
Job			/2016	FY20		FY2018					
Number	Job Title / Wages	Вι	udget			Proposed	Sala				Total
20001131	Personnel Director		1.00	1	.00	1.00	34,69	94 -	207,210	)	207,210
20000738	Principal Test Administration Specialist		1.00	1	.00	1.00	45,67	77 -	55,162	2	54,690
20001234	Program Coordinator		4.00	4	.00	4.00	23,00	)5 -	137,904	ļ	401,000
20001222	Program Manager		1.00	1	.00	1.00	46,96	36 -	172,744	ļ	118,000
20000682	Senior Personnel Analyst		9.00	9	.00	9.00	59,1	14 -	71,510	)	628,092
20000881	Senior Test Administration Specialist		1.00	1	.00	1.00	39,66	66 -	48,027	7	47,307
20000396	Test Administration Specialist		5.00	6	.00	6.00	36,04	<del>1</del> 6 -	43,514	ļ	236,116
21000181	Test Monitor 2		1.00	1	.00	1.00	29,93	31 -	36,067	7	36,067
91000181	Test Monitor 2 - Hourly		2.99	3	.00	2.99	29,93	31 -	36,067	7	98,574
20000756	Word Processing Operator		4.00	5	.00	5.00	31,49	91 -	37,918	3	179,993
	Bilingual - Regular										20,384
	Budgeted Vacancy Savings										(53,893)
	Overtime Budgeted										18,212
	Sick Leave - Hourly										925
	Termination Pay Annual Leave										82,884
FTE, Salar	ies, and Wages Subtotal		67.99	71	.00	69.99				\$	4,362,710
			FY	2016		FY2017		F`	Y2018	F١	/2017–2018
			A	ctual		Budget		Prop	oosed		Change
Fringe Ber	nefits										
Employee	Offset Savings	\$	45	5,684	\$	46,808	\$	4	15,358	\$	(1,450)
Flexible Be	enefits		593	3,153		745,557		83	37,872		92,315
Long-Term	n Disability		13	3,682		13,922			-		(13,922)
Medicare			64	1,162		63,707		6	31,768		(1,939)
Other Pos	t-Employment Benefits		388	3,376		396,299		39	96,330		31
Retiree Me	edical Trust		4	1,147		4,755			4,684		(71)
Retiremen	t 401 Plan			7,559		7,782			4,083		(3,699)
Retiremen	t ADC		1,118	3,357		1,156,829		1,48	31,059		324,230
Retiremen	t DROP			3,172		12,410		1	10,855		(1,555)
	gement Administration			5,933		68,474			6,792		(1,682)
• •	ntal Pension Savings Plan			3,953		244,578		26	37,457		22,879
	ment Insurance			7,789		7,966			7,595		(371)
	Compensation			2,206		98,220			80,555		(37,665)
	nefits Subtotal	\$	2,638	3,171	\$	2,867,307	\$		14,408	\$	377,101
Total Perso	onnel Expenditures						\$	7,60	7,118		



Page Intentionally Left Blank