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Department Description

The Human Resources Department is comprised of various programs that include: Human Resources and Labor Relations; Talent Management; Leadership and Workforce Planning; Reasonable Accommodations and Temporary Light Duty; Employee Assistance (EAP); and Citywide Volunteer. Each program serves to ensure the goals of the Department are met.

The Department's mission is:

To effectively serve, support, and partner with our customers for all human resources and labor services

The Department's vision is:

To be the foremost trusted authority for all human resources and labor services

Goals and Objectives

Goal 1: Provide prompt, courteous, and efficient services

- Respond to customer inquiries in a timely manner
- Conduct research, analyze, and evaluate inquiries/requests

Goal 2: Maintain collaborative relationships with our customers

- Develop and sustain frequent and open lines of communications with customers
- Build and maintain a working knowledge of our customers' businesses

Goal 3: Communicate effectively to ensure a well-informed workforce and community

- Provide concise and informative communications regarding employment-related information
- Ensure the Department's information and resources are accurate on the City's website

Goal 4: Sustain a strong, dynamic, and diverse workforce

- Provide opportunities for employee learning and development
- Develop our employees to be prepared for future leadership and career opportunities
- Provide trainings and other educational opportunities for employees and interns

Key Performance Indicators

	Performance Indicator	FY2017 Target	FY2017 Actuals	FY2018 Target	FY2018 Projection	FY2019 Target
1.	Increase volunteer service hours by 5% each fiscal year ¹	100%	100%	100%	100%	100%
2.	Percentage of City staff in compliance with mandatory and required trainings within established timeframes	100%	100%	100%	100%	100%
3.	Percentage of Labor-Management Committee meetings scheduled and attended per fiscal year	100%	100%	100%	100%	100%
4.	Percentage of Public Record Act requests responded to within the statutory timeframe ²	N/A	N/A	100%	100%	N/A

^{1.} The KPI revision reflects the reduction of internship and work readiness coordinator position in Fiscal Year 2019. The FY 2019 Target reflects volunteer service hours only.

^{2.} The Public Records Administrative Program will transfer to the Communications department in Fiscal Year 2019.

Department Summary

	FY2017	FY2018	FY2019	FY	2018–2019
	Actual	Budget	Proposed		Change
FTE Positions (Budgeted)	25.50	32.92	28.72		(4.20)
Personnel Expenditures	\$ 3,614,736	\$ 5,221,985	\$ 4,464,376	\$	(757,609)
Non-Personnel Expenditures	362,462	376,584	359,821		(16,763)
Total Department Expenditures	\$ 3,977,199	\$ 5,598,569	\$ 4,824,197	\$	(774,372)
Total Department Revenue	\$ 5,339	\$ 249,901	\$ 249,901	\$	-

General Fund

Department Expenditures

	FY2017	FY2018	FY2019	FY	2018–2019
	Actual	Budget	Proposed		Change
Human Resources	\$ 3,977,199	\$ 5,598,569	\$ 4,824,197	\$	(774,372)
Total	\$ 3,977,199	\$ 5,598,569	\$ 4,824,197	\$	(774,372)

Department Personnel

	FY2017	FY2018	FY2019	FY2018-2019
	Budget	Budget	Proposed	Change
Human Resources	25.50	32.92	28.72	(4.20)
Total	25.50	32.92	28.72	(4.20)

Significant Budget Adjustments

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Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements.	0.00	\$ 21,216	\$ -
Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	2,021	-
Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements.	(0.20)	(585)	-
One-Time Reductions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2018.	0.00	(40,000)	-
Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	(84,359)	-
Reduction of Program Coordinator Reduction of 1.00 Program Coordinator in the Internship and Work Readiness Program.	(1.00)	(175,451)	-

Significant Budget Adjustments (Cont'd)

	FTE	E	Expenditures	Revenue
Transfer of Public Records Act Program Transfer of 3.00 FTE positions from the Human Resources Department to the Communications Department in support of the Public Records Act Program.	(3.00)		(497,214)	-
Total	(4.20)	\$	(774,372)	\$ -

Expenditures by Category

	FY2017 Actual	FY2018 Budget	FY2019 Proposed	FΥ	2018–2019 Change
PERSONNEL					
Personnel Cost	\$ 2,148,655	\$ 2,805,925	\$ 2,450,692	\$	(355,233)
Fringe Benefits	1,466,082	2,416,060	2,013,684		(402,376)
PERSONNEL SUBTOTAL	3,614,736	5,221,985	4,464,376		(757,609)
NON-PERSONNEL					
Supplies	\$ 30,016	\$ 41,973	\$ 41,876	\$	(97)
Contracts	265,405	210,211	188,960		(21,251)
Information Technology	47,432	72,183	93,399		21,216
Energy and Utilities	12,418	10,970	15,271		4,301
Other	7,169	10,152	10,091		(61)
Transfers Out	-	31,095	10,224		(20,871)
Capital Expenditures	23	-	-		-
NON-PERSONNEL SUBTOTAL	362,462	376,584	359,821		(16,763)
Total	\$ 3,977,199	\$ 5,598,569	\$ 4,824,197	\$	(774,372)

Revenues by Category

	FY2017	FY2018	FY2019	F۱	/2018–2019
	Actual	Budget	Proposed		Change
Charges for Services	\$ -	\$ 244,901	\$ 244,901	\$	-
Other Revenue	5,339	5,000	5,000		-
Total	\$ 5,339	\$ 249,901	\$ 249,901	\$	-

Personnel Expenditures

Job Number	Job Title / Wages	FY2017 Budget	FY2018 Budget P	FY2019 roposed	Salary Range	Total
FTE, Salar	ies, and Wages					
20000024	Administrative Aide 2	1.00	2.00	2.00	\$43,983 - \$53,028 \$	87,558
20000311	Associate Department Human Resources Analyst	0.00	5.00	5.00	55,843 - 67,489	314,153
20000119	Associate Management Analyst	1.00	0.00	0.00	55,843 - 67,489	-
90000539	Clerical Assistant 2	0.50	0.00	0.00	30,919 - 37,257	-
20001101	Department Director	1.00	1.00	1.00	61,107 - 231,494	165,280
20001168	Deputy Director	1.00	2.00	2.00	48,516 - 178,445	258,250
20000382	Employee Assistance Counselor	1.00	1.00	1.00	54,683 - 66,135	66,135
20000411	Employee Assistance Program Manager	1.00	1.00	1.00	68,971 - 83,561	83,561
20001221	Labor Relations Manager	1.00	0.00	0.00	48,516 - 178,445	-
90001073	Management Intern	1.00	0.92	0.72	25,075 - 30,167	21,720

City of San Diego Fiscal Year 2019 Proposed Budget

Personnel Expenditures (Cont'd)

lab		EVS	2017	FY2018	FY2019					
Job Number	Job Title / Wages		dget		Proposed	Sala	ry Ra	nge		Total
20000627	Organization Effectiveness Specialist 3		1.00	0.00	0.00	61,3	22 -	74,128	3	-
20000639	Organization Effectiveness Supervisor		1.00	0.00	0.00	68,9	71 -	83,561		-
20001234	Program Coordinator		4.00	7.00	4.00	23,7	64 - 1	142,455	5	334,128
20001222	Program Manager		8.00	9.00	8.00	48,5	16 - 1	178,445	5	870,293
20000779	Public Information Specialist	:	2.00	0.00	0.00	34,0	56 -	41,125	5	-
20001253	Secretary to Labor Relations		1.00	0.00	0.00	17,3	83 - 1	109,001		-
20000312	Senior Department Human Resources Analyst	(0.00	1.00	1.00	61,3	22 -	74,128	3	74,128
20000313	Supervising Department Human Resources Analyst	(0.00	2.00	2.00	68,9	71 -	83,561		167,122
20000756	Word Processing Operator	(0.00	1.00	1.00	32,5	30 -	39,170)	37,407
	Budgeted Vacancy Savings									(55,843)
	Vacation Pay In Lieu									26,800
FTE, Salari	ies, and Wages Subtotal	2	5.50	32.92	28.72				\$	2,450,692
									т .	
			FY2	2017	FY2018		FY:	2019	•	2018–2019
				2017 tual	FY2018 Budget		FY: Prop		•	
Fringe Ber	nefits								•	2018–2019
•	nefits Offset Savings	\$	Ac		Budget	\$	Prop		•	2018–2019
Employee Flexible Be	Offset Savings enefits	\$	Ac 42	tual	Budget	\$	Propo	osed	FY	2018–2019 Change
Employee	Offset Savings enefits	\$	42 283 5	tual ,540 \$,683 ,560	56,115 438,349	\$	44 377	1,884 7,266	FY	2018–2019 Change (11,231) (61,083)
Employee Flexible Be Long-Term Medicare	Offset Savings enefits Disability	\$	42 283 5 29	,540 \$,683 ,560 ,926	56,115 438,349 - 37,450	\$	44 377 32	1,884 7,266 - 2,235	FY	2018–2019 Change (11,231) (61,083) - (5,215)
Employee Flexible Be Long-Term Medicare Other Post	Offset Savings enefits I Disability t-Employment Benefits	\$	42 283 5 29	,540 \$,683 ,560 ,926 ,820	56,115 438,349 - 37,450 192,032	\$	44 377 32 165	1,884 7,266 - 2,235 5,537	FY	2018–2019 Change (11,231) (61,083) - (5,215) (26,495)
Employee Flexible Be Long-Term Medicare Other Post Retiree Me	Offset Savings enefits Disability t-Employment Benefits edical Trust	\$	42 283 5 29 137	,540 \$,683 ,560 ,926 ,820 713	56,115 438,349 - 37,450 192,032 1,132	\$	44 377 32 165	1,884 7,266 - 2,235 5,537 1,569	FY	2018–2019 Change (11,231) (61,083) - (5,215) (26,495) 437
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retirement	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC	\$	42 283 5 29 137	,540 \$,683 ,560 ,926 ,820 ,713 ,872	56,115 438,349 - 37,450 192,032 1,132 1,436,207	\$	44 377 32 165 1	1,884 7,266 - 2,235 5,537 1,569 3,830	FY	2018–2019 Change (11,231) (61,083) - (5,215) (26,495) 437 (292,377)
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retirement Retirement	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC t DROP	\$	42 283 5 29 137 791	,540 \$,683 ,560 ,926 ,820 ,713 ,872 ,389	56,115 438,349 - 37,450 192,032 1,132 1,436,207 11,416	\$	44 377 32 165 1 1,143	1,884 7,266 - 2,235 5,537 1,569 3,830 5,236	FY	2018–2019 Change (11,231) (61,083) - (5,215) (26,495) 437 (292,377) (5,180)
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retirement Retirement Risk Mana	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC t DROP gement Administration	\$	42 283 5 29 137 791 10 24	,540 \$,683 ,560 ,926 ,820 ,713 ,872 ,389 ,026	56,115 438,349 - 37,450 192,032 1,132 1,436,207 11,416 32,355	\$	44 377 32 165 1 1,143	1,884 7,266 - 2,235 5,537 1,569 3,830 6,236 3,458	FY	2018–2019 Change (11,231) (61,083) - (5,215) (26,495) 437 (292,377) (5,180) (3,897)
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retirement Retirement Risk Mana Supplement	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC t DROP gement Administration ntal Pension Savings Plan	\$	42 283 5 29 137 791 10 24 124	,540 \$,683 ,560 ,926 ,820 ,713 ,872 ,389 ,026 ,168	56,115 438,349 37,450 192,032 1,132 1,436,207 11,416 32,355 172,124	\$	44 377 32 165 1 1,143 6 28 163	1,884 7,266 - 2,235 5,537 1,569 3,830 5,236 3,458 3,586	FY	2018–2019 Change (11,231) (61,083) - (5,215) (26,495) 437 (292,377) (5,180) (3,897) (8,538)
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retirement Retirement Risk Mana Supplement Unemploye	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC t DROP gement Administration intal Pension Savings Plan ment Insurance	\$	42 283 5 29 137 791 10 24 124 3	,540 \$,683 ,560 ,926 ,820 ,713 ,872 ,389 ,026 ,168 ,824	56,115 438,349 - 37,450 192,032 1,132 1,436,207 11,416 32,355 172,124 4,976	\$	44 377 32 165 1 1,143 6 28 163	1,884 7,266 - 2,235 5,537 1,569 8,830 5,236 8,458 8,586 1,094	FY	(11,231) (61,083) (5,215) (26,495) 437 (292,377) (5,180) (3,897) (8,538) (882)
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen Risk Mana Supplemen Unemploye Workers' Co	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC t DROP gement Administration ntal Pension Savings Plan ment Insurance Compensation		42 283 5 29 137 791 10 24 124 3 11	,540 \$,683 ,560 ,926 ,820 ,713 ,872 ,389 ,026 ,168 ,824 ,560	56,115 438,349 - 37,450 192,032 1,132 1,436,207 11,416 32,355 172,124 4,976 33,904		44 377 32 165 1 1,143 6 28 163 4	1,884 7,266 2,235 5,537 1,569 8,830 6,236 8,458 8,586 1,094 5,989	FY \$	2018–2019 Change (11,231) (61,083) - (5,215) (26,495) 437 (292,377) (5,180) (3,897) (8,538) (882) 12,085
Employee Flexible Be Long-Term Medicare Other Post Retiree Me Retiremen Retiremen Risk Mana Supplemen Unemploye Workers' C Fringe Ber	Offset Savings enefits I Disability t-Employment Benefits edical Trust t ADC t DROP gement Administration intal Pension Savings Plan ment Insurance	\$ \$	42 283 5 29 137 791 10 24 124 3	,540 \$,683 ,560 ,926 ,820 ,713 ,872 ,389 ,026 ,168 ,824 ,560	56,115 438,349 - 37,450 192,032 1,132 1,436,207 11,416 32,355 172,124 4,976 33,904	\$	44 377 32 165 1 1,143 6 28 163	1,884 7,266 2,235 5,537 1,569 8,830 6,236 8,458 8,586 1,094 5,989 8,684	FY	(11,231) (61,083) (5,215) (26,495) 437 (292,377) (5,180) (3,897) (8,538) (882)



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