

Department of Information Technology



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Department of Information Technology



Description

The Department of Information Technology was established in 1994 and provides citywide technology strategy, operational support of applications, infrastructure, and wireless technologies, enterprise application services, and manages Information Technology (IT) services contracts and assets.

Some key areas of the Department include:

IT Fiscal Services - The IT Fiscal Services group coordinates the citywide IT budget process and also monitors and reports on fixed citywide IT expenditures.

IT Contracts Management - The Contracts Management Group manages the contract life cycle of citywide IT contracts, Request for Quotations (RFQ)/ Request for Proposals (RFP) / Invitation to Bid (ITBs), contract negotiations, and ensures compliance with all City procurement requirements.

IT Enterprise Engineering and Architecture - The IT Enterprise Engineering and Architecture Group manages the network, datacenter, cloud, telecommunications, call center, desktop phone and directory services for the City. The group sets the technology direction and innovation for the City's core infrastructure, resiliency, data protection needs, and works with City departments to develop solutions to enhance City services.

Service Management Office (SMO) - The Service Management Office Division manages the City's end user computer hardware and software standards and enterprise change governance. The SMO manages the contracts for Application and Development, IT Help Desk and Desktop Support functions, the City's ServiceNow platform and develops citywide IT Service Delivery best practices and processes.

Cyber Security Compliance and Risk Management - The Cyber Security Team provides the development, implementation and management of all citywide information security policies, standards, procedures, and internal controls.

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Enterprise Applications - The Enterprise Applications Group provides citywide information technology services which includes Systems, Applications and Products (SAP), Geographic Information Systems (GIS), web environments, and citywide content management.

Digital Strategy - The Digital Strategy Group partners with City departments to develop innovative strategies to expand citywide digital services, streamline applications through web and mobile channels, and oversee the use of Public, Education and Government (PEG) fees to deploy state-of-the-art technologies to ensure the public has continued access to cable television airwaves.

Wireless Technology Services - The Wireless Technology Services Group manages the service delivery for public safety wireless radio communications technologies.

The vision is:

To be a national municipal leader and strategic business partner for innovative technology solutions.

The mission is:

To provide high quality, secure, and resilient technology solutions and public safety wireless radio services through strategic innovation and partnerships with City and regional stakeholders.

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Goals and Objectives

Goal 1: Modernize and maximize the business value and resiliency of technology services through:

- A comprehensive technology platform that includes datacenter, cloud, network and security enhancements
- Citywide transformation to cloud services
- Enhancement of Enterprise Architecture and standards
- Modernization of the City's application portfolio
- Enhanced and resilient public safety wireless communications
- Budget and cost optimization

Goal 2: Deliver and support City technologies by optimizing the skills and training of City staff to drive innovation and citywide best practices. Drive customer satisfaction through customer feedback and improvements.

- Create an operating model to maximize the value of IT staff in City departments
- Develop the skills of citywide IT staff in project management, business analyst roles, cloud technology, contracts, security, and ITIL best practices
- Improve service management through best practices and technology automation
- Enhance IT training for emerging technologies

Goal 3: Improve the User Experience by Advancing IT Service Delivery and Developing Solutions for a Mobile Workforce

- Engage City departments to make improvements to contract Service Level Agreements (SLA's) to promote innovation and meet changing business requirements
- Develop and implement new technology solutions for a mobile workforce
- Create a Service Catalog and enhance self-service capabilities
- Expand mobile device support in the City's IT services contracts
- Develop cross-functional ITIL processes to improve service delivery in new IT services contracts

Goal 4: Secure the City's data and technology

- Ensure proper processes are in place to ensure all technologies meet city security standards
- Continue to enhance the automation of security with a Security Orchestration, Automation and Response (SOAR) tool
- Create an environment where security is a key decision point for all contracts, procurement processes, product selection, adoption, and use
- Modernize, maintain and improve existing security tools in City infrastructure and in the cloud
- Enhance disaster recovery and resiliency of City applications

Key Performance Indicators

| Performance Indicator | FY2019 Target | FY2019 Actual | FY2020 Target | FY2020 Actual | FY2021 Target |
|---|---------------|---------------|---------------|---------------|---------------|
| Percentage availability of public safety wireless services | 99.999 % | 99.999 % | 99.999 % | 99.999 % | 99.999 % |
| Percentage of security incidents per month per 10,000 users | 1.00 % | 0.33 % | <1.0% | 0.14 % | <1.0% |

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Key Performance Indicators

| Performance Indicator | FY2019 Target | FY2019 Actual | FY2020 Target | FY2020 Actual | FY2021 Target |
|--|------------------|------------------|------------------|------------------|------------------|
| Percentage availability for citywide network and phone systems | 99.90 % | 99.90 % | 99.90 % | 99.90 % | 99.90 % |

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Department Summary

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|--------------------------------------|----------------------|-----------------------|-----------------------|-----------------------|
| FTE Positions (Budgeted) | 120.00 | 129.21 | 134.73 | 5.52 |
| Personnel Expenditures | \$ 17,448,040 | \$ 19,601,683 | \$ 19,706,762 | \$ 105,079 |
| Non-Personnel Expenditures | 36,155,161 | 83,586,047 | 103,336,108 | 19,750,061 |
| Total Department Expenditures | \$ 53,603,201 | \$ 103,187,730 | \$ 123,042,870 | \$ 19,855,140 |
| Total Department Revenue | \$ 53,827,714 | \$ 98,348,118 | \$ 122,092,004 | \$ 23,743,886 |

General Fund

Department Expenditures

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|---------------------|-------------------|-------------------|-----------------------|
| Financial & Support Services | \$ 1,137,415 | \$ 267,172 | \$ 751,030 | \$ 483,858 |
| Wireless Technology Services | 408 | - | - | - |
| Total | \$ 1,137,823 | \$ 267,172 | \$ 751,030 | \$ 483,858 |

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|---|-------------|-------------------|-------------|
| Non-Discretionary Technical Correction Adjustment to reflect the reduction of non-discretionary expenditures in the non-discretionary process that was taken in the operating budget for balancing purposes. | 0.00 | \$ 899,200 | \$ - |
| Internet Access for Low-Income Communities Pilot Program Addition of one-time non-personnel expenditures associated with the Internet Access to Low-Income Communities Pilot Program. | 0.00 | 500,000 | - |
| Personal Computer (PC) Replacement Addition of non-personnel expenditures associated with the debt financing of computers replaced through the General Fund PC Replacement Program. | 0.00 | 206,030 | - |
| Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent. | 0.00 | (27,172) | - |
| Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements. | 0.00 | (1,094,200) | - |
| Total | 0.00 | \$ 483,858 | \$ - |

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Expenditures by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------|---------------------|-------------------|-------------------|-----------------------|
| NON-PERSONNEL | | | | |
| Supplies | \$ 815 | \$ - | \$ - | - |
| Contracts | 1,200 | (872,028) | 500,000 | 1,372,028 |
| Information Technology | 1,135,808 | 1,139,200 | 45,000 | (1,094,200) |
| Debt | - | - | 206,030 | 206,030 |
| NON-PERSONNEL SUBTOTAL | 1,137,823 | 267,172 | 751,030 | 483,858 |
| Total | \$ 1,137,823 | \$ 267,172 | \$ 751,030 | \$ 483,858 |

GIS Fund

Department Expenditures

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|---------------------|---------------------|---------------------|-----------------------|
| Financial & Support Services | \$ - | \$ - | 9,833 | 9,833 |
| Information Technology | 2,597,055 | 3,793,850 | 4,379,816 | 585,966 |
| Total | \$ 2,597,055 | \$ 3,793,850 | \$ 4,389,649 | \$ 595,799 |

Department Personnel

| | FY2019 Budget | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------|------------------|------------------|-------------------|-----------------------|
| Information Technology | 2.00 | 9.83 | 15.00 | 5.17 |
| Total | 2.00 | 9.83 | 15.00 | 5.17 |

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|---|------|--------------|---------|
| Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent. | 0.00 | \$ 822,344 | \$ - |
| Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations. | 5.17 | 309,277 | - |
| Pay-in-Lieu of Annual Leave Adjustments Adjustment to expenditures associated with projected compensation in-lieu of the use of annual leave. | 0.00 | 11,874 | - |
| Flexible Benefit Plan Adjustments Adjustments to the Flexible Benefit Plan as a result of negotiated changes in how the plan will be administered for new and existing employees, including changes to tiers and cash-back options. | 0.00 | 9,833 | - |

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Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|--|-------------|-------------------|-------------------|
| One-Time Additions and Annualizations | 0.00 | (31,500) | - |
| Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2020. | | | |
| Reclassification of Positions | 0.00 | (34,837) | - |
| Addition of 1.00 Program Coordinator offset by the reduction of 1.00 Information Systems Analyst 4 to better align the classification with the operations of the Geographic Information Systems (GIS) program. | | | |
| Support for Information Technology | 0.00 | (491,192) | - |
| Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements. | | | |
| Revised Revenue | 0.00 | - | 623,250 |
| Adjustment to reflect revised revenue projections. | | | |
| Total | 5.17 | \$ 595,799 | \$ 623,250 |

Expenditures by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------|---------------------|---------------------|---------------------|-----------------------|
| PERSONNEL | | | | |
| Personnel Cost | \$ 126,994 | \$ 744,226 | \$ 996,588 | \$ 252,362 |
| Fringe Benefits | 89,838 | 496,650 | 540,435 | 43,785 |
| PERSONNEL SUBTOTAL | 216,833 | 1,240,876 | 1,537,023 | 296,147 |
| NON-PERSONNEL | | | | |
| Supplies | \$ 332 | \$ 41,500 | \$ 10,000 | \$ (31,500) |
| Contracts | 872,469 | 820,282 | 874,799 | 54,517 |
| Information Technology | 1,507,421 | 1,691,192 | 1,967,827 | 276,635 |
| NON-PERSONNEL SUBTOTAL | 2,380,222 | 2,552,974 | 2,852,626 | 299,652 |
| Total | \$ 2,597,055 | \$ 3,793,850 | \$ 4,389,649 | \$ 595,799 |

Revenues by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------|---------------------|---------------------|---------------------|-----------------------|
| Charges for Services | \$ 2,385,771 | \$ 3,572,685 | \$ 4,195,935 | \$ 623,250 |
| Rev from Money and Prop | 6,598 | - | - | - |
| Rev from Other Agencies | 207,767 | 195,303 | 195,303 | - |
| Total | \$ 2,600,135 | \$ 3,767,988 | \$ 4,391,238 | \$ 623,250 |

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|---------------------------------|-----------------------------------|------------------|------------------|-------------------|--------------------|------------|
| FTE, Salaries, and Wages | | | | | | |
| 21000432 | Geographic Info Systems Analyst 2 | 0.00 | 3.00 | 6.00 | \$ 57,691 - 69,723 | \$ 380,016 |
| 21000433 | Geographic Info Systems Analyst 3 | 0.00 | 2.00 | 4.00 | 63,342 - 76,578 | 278,888 |
| 21000434 | Geographic Info Systems Analyst 4 | 0.00 | 0.83 | 1.00 | 71,249 - 86,311 | 78,374 |

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Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|--|--------------------------------|---------------|---------------|----------------|------------------|----------------|
| 20000293 | Information Systems Analyst 3 | 1.00 | 1.00 | 1.00 | 63,342 - 76,578 | 76,586 |
| 20000998 | Information Systems Analyst 4 | 0.00 | 1.00 | 0.00 | 71,249 - 86,311 | - |
| 20000377 | Information Systems Technician | 1.00 | 1.00 | 1.00 | 45,444 - 54,769 | 54,766 |
| 20001234 | Program Coordinator | 0.00 | 0.00 | 1.00 | 28,080 - 147,160 | 117,374 |
| 20001222 | Program Manager | 0.00 | 1.00 | 1.00 | 50,128 - 184,332 | 131,768 |
| | Budgeted Vacancy Factor | | | | | (133,058) |
| | Vacation Pay In Lieu | | | | | 11,874 |
| FTE, Salaries, and Wages Subtotal | | 2.00 | 9.83 | 15.00 | \$ | 996,588 |

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------------|------------------|-------------------|---------------------|--------------------|
| Fringe Benefits | | | | |
| Employee Offset Savings | \$ 529 | \$ 7,090 | \$ 4,501 | \$ (2,589) |
| Flexible Benefits | 21,682 | 129,503 | 181,066 | 51,563 |
| Long-Term Disability | - | - | 3,418 | 3,418 |
| Medicare | 2,036 | 10,790 | 14,276 | 3,486 |
| Other Post-Employment Benefits | 12,794 | 60,229 | 81,809 | 21,580 |
| Retiree Medical Trust | 185 | 1,178 | 1,993 | 815 |
| Retirement ADC | 40,044 | 204,505 | 150,235 | (54,270) |
| Risk Management Administration | 2,167 | 11,849 | 13,767 | 1,918 |
| Supplemental Pension Savings Plan | 10,016 | 59,871 | 84,716 | 24,845 |
| Unemployment Insurance | 219 | 1,147 | 1,518 | 371 |
| Workers' Compensation | 166 | 10,488 | 3,136 | (7,352) |
| Fringe Benefits Subtotal | \$ 89,838 | \$ 496,650 | \$ 540,435 | \$ 43,785 |
| Total Personnel Expenditures | | | \$ 1,537,023 | |

Information Technology Fund

Department Expenditures

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-----------------------------------|----------------------|----------------------|----------------------|----------------------|
| Citywide IT Fixed Expenses | \$ - | \$ - | \$ 18,055,306 | \$ 18,055,306 |
| Enterprise IT Sourcing Operations | 1,577,160 | 1,988,700 | 582,077 | (1,406,623) |
| Enterprise Resource Planning | 64,566 | - | 245,584 | 245,584 |
| Financial & Support Services | 2,970,208 | 53,930,227 | 56,495,627 | 2,565,400 |
| Information Technology | 6,409,714 | 4,150,737 | 3,124,251 | (1,026,486) |
| IT Contract Management | 1,740,314 | 1,821,677 | 1,668,904 | (152,773) |
| Project Management Office | 107,094 | - | 135 | 135 |
| Total | \$ 12,869,058 | \$ 61,891,341 | \$ 80,171,884 | \$ 18,280,543 |

Department Personnel

| | FY2019 Budget | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-----------------------------------|---------------|---------------|----------------|--------------------|
| Enterprise IT Sourcing Operations | 10.00 | 9.00 | 4.00 | (5.00) |

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Department Personnel

| | FY2019 Budget | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|------------------|------------------|-------------------|-----------------------|
| Enterprise Resource Planning | 0.00 | 0.00 | 1.00 | 1.00 |
| Financial & Support Services | 6.00 | 7.00 | 15.00 | 8.00 |
| Information Technology | 23.00 | 25.00 | 21.00 | (4.00) |
| IT Contract Management | 4.00 | 4.00 | 3.00 | (1.00) |
| Project Management Office | 2.00 | 0.00 | 0.00 | 0.00 |
| Total | 45.00 | 45.00 | 44.00 | (1.00) |

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|--|------|--------------|--------------|
| Voice and Data Network Support Services Revision to citywide expenditures to support IT fixed, voice, and data network services. | 0.00 | \$ 3,787,167 | \$ 3,787,167 |
| CARES Act Funding - Remote Workstations Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to support the purchase of laptops and other workstation-related hardware for remote staff during the COVID-19 pandemic. | 0.00 | 3,485,659 | 3,485,659 |
| Workplace Services Contract Transition Addition of one-time non-personnel expenditures and associated revenue to transition current IT services to the new vendor for citywide service desk and desktop support. | 0.00 | 2,914,377 | 2,914,377 |
| Data Center Services Contract Transition Addition of one-time non-personnel expenditures and associated revenue to transition the data center contract and move City applications off of end-of-life servers in two data centers. | 0.00 | 2,688,953 | 2,688,953 |
| Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent. | 0.00 | 1,676,782 | - |
| CARES Act Funding - Telecommunication Network, Datacenter, and Cyber Security Services Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to support telecommunication network, data center, and cyber security services during the COVID-19 pandemic. | 0.00 | 1,475,200 | 1,475,200 |
| CARES Act Funding - Secure Remote Work Infrastructure Addition of non-personnel expenditures and associated one-time CARES Act Fund revenue to implement secure remote work infrastructure during the COVID-19 pandemic. | 0.00 | 1,440,000 | 1,440,000 |
| Help Desk and Desktop Support Services Revision to citywide expenditures for IT fixed help desk and desktop support services. | 0.00 | 994,264 | 994,264 |

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Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|--|------|--------------|---------|
| Cyber Security Services Revision to citywide expenditures for IT fixed cyber security support services. | 0.00 | 884,457 | 884,457 |
| Application Development and Maintenance Services Contract Transition Addition of one-time non-personnel expenditures for the additional Application Development and Maintenance (ADM) contract expenses during the transition to a new vendor. | 0.00 | 789,398 | 789,398 |
| CARES Act Funding - Remote Access Network Hardware Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to provide remote access network redundancies during the COVID-19 pandemic. | 0.00 | 700,000 | 700,000 |
| CARES Act Funding - Thermal Imaging Temperature Screening Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to support thermal imaging temperature screening hardware, software, and implementation costs during the COVID-19 pandemic. | 0.00 | 515,800 | 515,800 |
| Non-Discretionary Technical Correction Adjustment to reflect the reduction of non-discretionary expenditures in the non-discretionary process that was taken in the operating budget for balancing purposes. | 0.00 | 422,507 | - |
| CARES Act Funding - Remote Work Conference Rooms Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to support tele-conferencing solutions and related hardware for staff during the COVID-19 pandemic. | 0.00 | 400,500 | 400,500 |
| CARES Act Funding - Learning Management System Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to support cloud-based learning management system for staff during the COVID-19 pandemic. | 0.00 | 250,000 | 250,000 |
| CARES Act Funding - Project Management Tools Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue for project management tools to assist with remote work planning and communications during the COVID-19 pandemic. | 0.00 | 151,800 | 151,800 |
| Pay-in-Lieu of Annual Leave Adjustments Adjustment to expenditures associated with projected compensation in-lieu of the use of annual leave. | 0.00 | 101,504 | - |
| CARES Act Funding - Virtual Private Network (VPN) Addition of one-time non-personnel expenditures and associated one-time CARES Act Fund revenue to provide a secure virtual private network (VPN) for staff impacted during the COVID-19 pandemic. | 0.00 | 99,800 | 99,800 |

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Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|--|--------|--------------|-------------|
| Disk Storage Migration Addition of non-personnel expenditures to support the City's historical email data in a cloud environment. | 0.00 | 80,000 | - |
| Flexible Benefit Plan Adjustments Adjustments to the Flexible Benefit plan as a result of negotiated changes in how the plan will be administered for new and existing employees, including changes to tiers and cash-back options. | 0.00 | 44,000 | - |
| City Website Support Reduction of non-personnel expenditures for website support and maintenance which will be performed with current City staff. | 0.00 | (12,000) | - |
| Cyber Security Tools Reduction of non-personnel expenditures for cyber security tools due to operational efficiencies. | 0.00 | (20,000) | - |
| Adobe E-Signature Reduction of non-personnel expenditures limiting the number of individually purchased E-Signatures available to Human Resources and Development Services departments rather than being rolled out Citywide. | 0.00 | (70,000) | - |
| Homeland Security Penetration Testing Reduction of non-personnel expenditures by leveraging no-cost network penetration testing services from the Office of Homeland Security. | 0.00 | (90,000) | - |
| Reduction of Information Systems Analyst 3 Reduction of 1.00 Information Systems Analyst 3 in the Information Technology Service Management Division associated with Service Desk, Desktop Support, Desktop Engineering and Cross-Functional programs. | (1.00) | (91,277) | - |
| Microsoft Support Contract Reduction of non-personnel expenditures as result of changing the Microsoft support contract to a pay-as-you-go model. | 0.00 | (100,000) | - |
| Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations. | 0.00 | (277,905) | - |
| Data Center Services Revised citywide expenditures for IT fixed data center services. | 0.00 | (308,718) | (308,718) |
| One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2020. | 0.00 | (982,672) | (806,996) |
| Application Development and Maintenance Services Revision to citywide expenditures for IT fixed application development and maintenance services. | 0.00 | (1,247,551) | (1,247,551) |

Department of Information Technology

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|---|------------------|----------------------|-------------------|
| Support for Information Technology | 0.00 | (1,421,502) | - |
| Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements. | | | |
| Revised Revenue | 0.00 | - | 1,747,193 |
| Adjustment to reflect revised revenue projections. | | | |
| Total | (1.00) \$ | 18,280,543 \$ | 19,961,303 |

Expenditures by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------|----------------------|----------------------|----------------------|-----------------------|
| PERSONNEL | | | | |
| Personnel Cost | \$ 4,398,392 | \$ 4,671,196 | \$ 4,388,993 | \$ (282,203) |
| Fringe Benefits | 2,669,355 | 2,512,469 | 2,486,342 | (26,127) |
| PERSONNEL SUBTOTAL | 7,067,747 | 7,183,665 | 6,875,335 | (308,330) |
| NON-PERSONNEL | | | | |
| Supplies | \$ 22,675 | \$ 22,669 | \$ 23,929 | \$ 1,260 |
| Contracts | 2,425,819 | 53,012,159 | 57,223,534 | 4,211,375 |
| Information Technology | 3,033,394 | 1,634,002 | 16,023,952 | 14,389,950 |
| Energy and Utilities | 11,306 | 29,346 | 17,984 | (11,362) |
| Other | 6,320 | 9,500 | 7,150 | (2,350) |
| Transfers Out | 299,780 | - | - | - |
| Capital Expenditures | 2,016 | - | - | - |
| NON-PERSONNEL SUBTOTAL | 5,801,311 | 54,707,676 | 73,296,549 | 18,588,873 |
| Total | \$ 12,869,058 | \$ 61,891,341 | \$ 80,171,884 | \$ 18,280,543 |

Revenues by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------|----------------------|----------------------|----------------------|-----------------------|
| Charges for Services | \$ 12,969,342 | \$ 60,266,593 | \$ 72,673,737 | \$ 12,407,144 |
| Other Revenue | 1,136 | 60,000 | - | (60,000) |
| Rev from Money and Prop | 40,237 | - | - | - |
| Rev from Other Agencies | - | - | 7,614,159 | 7,614,159 |
| Transfers In | 349,722 | - | - | - |
| Total | \$ 13,360,437 | \$ 60,326,593 | \$ 80,287,896 | \$ 19,961,303 |

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|---------------------------------|-------------------------------|------------------|------------------|-------------------|--------------------|-----------|
| FTE, Salaries, and Wages | | | | | | |
| 20000012 | Administrative Aide 1 | 1.00 | 1.00 | 1.00 | \$ 39,449 - 47,528 | \$ 46,815 |
| 20000024 | Administrative Aide 2 | 1.00 | 1.00 | 1.00 | 45,444 - 54,769 | 45,448 |
| 20001101 | Department Director | 1.00 | 1.00 | 1.00 | 63,127 - 239,144 | 197,413 |
| 20001168 | Deputy Director | 2.00 | 2.00 | 2.00 | 50,128 - 184,332 | 317,990 |
| 20000924 | Executive Assistant | 1.00 | 1.00 | 1.00 | 46,475 - 56,208 | 55,359 |
| 20000290 | Information Systems Analyst 2 | 1.00 | 1.00 | 0.00 | 57,691 - 69,723 | - |
| 20000293 | Information Systems Analyst 3 | 9.00 | 9.00 | 9.00 | 63,342 - 76,578 | 623,024 |

Department of Information Technology

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|--|-------------------------------|---------------|---------------|----------------|------------------|------------------|
| 20000998 | Information Systems Analyst 4 | 3.00 | 2.00 | 2.00 | 71,249 - 86,311 | 157,560 |
| 20000180 | Information Systems Manager | 1.00 | 1.00 | 1.00 | 90,092 - 109,108 | 109,117 |
| 20000680 | Payroll Specialist 2 | 1.00 | 1.00 | 1.00 | 40,726 - 49,171 | 48,433 |
| 20001234 | Program Coordinator | 6.00 | 8.00 | 8.00 | 28,080 - 147,160 | 878,096 |
| 20001222 | Program Manager | 17.00 | 16.00 | 16.00 | 50,128 - 184,332 | 2,033,344 |
| 20000015 | Senior Management Analyst | 1.00 | 1.00 | 1.00 | 63,342 - 76,578 | 76,586 |
| | Budgeted Vacancy Factor | | | | | (306,696) |
| | Overtime Budgeted | | | | | 5,000 |
| | Vacation Pay In Lieu | | | | | 101,504 |
| FTE, Salaries, and Wages Subtotal | | 45.00 | 45.00 | 44.00 | \$ | 4,388,993 |

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------------|---------------------|---------------------|---------------------|--------------------|
| Fringe Benefits | | | | |
| Employee Offset Savings | \$ 45,875 | \$ 36,444 | \$ 37,203 | \$ 759 |
| Flexible Benefits | 604,311 | 642,467 | 588,909 | (53,558) |
| Long-Term Disability | - | - | 14,859 | 14,859 |
| Medicare | 64,153 | 65,096 | 62,094 | (3,002) |
| Other Post-Employment Benefits | 264,653 | 269,500 | 245,427 | (24,073) |
| Retiree Medical Trust | 5,810 | 7,188 | 6,916 | (272) |
| Retirement 401 Plan | 2,276 | 1,974 | 2,442 | 468 |
| Retirement ADC | 1,327,381 | 1,080,510 | 1,157,557 | 77,047 |
| Retirement DROP | 7,329 | 8,548 | 3,580 | (4,968) |
| Risk Management Administration | 44,798 | 53,020 | 41,301 | (11,719) |
| Supplemental Pension Savings Plan | 286,273 | 322,879 | 306,704 | (16,175) |
| Unemployment Insurance | 7,292 | 7,032 | 6,598 | (434) |
| Workers' Compensation | 9,205 | 17,811 | 12,752 | (5,059) |
| Fringe Benefits Subtotal | \$ 2,669,355 | \$ 2,512,469 | \$ 2,486,342 | \$ (26,127) |
| Total Personnel Expenditures | | | \$ 6,875,335 | |

OneSD Support Fund

Department Expenditures

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|----------------------|----------------------|----------------------|--------------------|
| Enterprise Resource Planning | \$ 28,001,626 | \$ 27,448,656 | \$ 27,705,062 | \$ 256,406 |
| Financial & Support Services | - | (318,831) | 82,243 | 401,074 |
| Information Technology | 11,928 | - | - | - |
| Total | \$ 28,013,554 | \$ 27,129,825 | \$ 27,787,305 | \$ 657,480 |

Department Personnel

| | FY2019 Budget | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|---------------|---------------|----------------|--------------------|
| Enterprise Resource Planning | 29.00 | 30.00 | 30.00 | 0.00 |

Department of Information Technology

Department Personnel

| | FY2019 Budget | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|--------------|------------------|------------------|-------------------|-----------------------|
| Total | 29.00 | 30.00 | 30.00 | 0.00 |

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|---|------|--------------|---------|
| Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent. | 0.00 | \$ 6,940,629 | \$ - |
| Non-Discretionary Technical Correction Adjustment to reflect the reduction of non-discretionary expenditures in the non-discretionary process that was taken in the operating budget for balancing purposes. | 0.00 | 846,808 | - |
| Pay-in-Lieu of Annual Leave Adjustments Adjustment to expenditures associated with projected compensation in-lieu of the use of annual leave. | 0.00 | 52,243 | - |
| Flexible Benefit Plan Adjustments Adjustments to the Flexible Benefit plan as a result of negotiated changes in how the plan will be administered for new and existing employees, including changes to tiers and cash-back options. | 0.00 | 30,000 | - |
| Open Text Consultant Services Reduction of non-personnel expenditures associated with consultant services to support Open Text document management system projects. | 0.00 | (125,000) | - |
| Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations. | 0.00 | (128,486) | - |
| SAP Consultant Services Reduction of non-personnel expenditures associated with consultant services to support the SAP system. | 0.00 | (132,193) | - |
| Enterprise Asset Management (EAM) Consultant Services Reduction of non-personnel expenditures associated with consulting services to support the Enterprise Asset Management maintenance, break fix, and compliance updates. | 0.00 | (198,000) | - |
| Finance and Logistics Consultant Services Reduction of non-personnel expenditures associated with the consulting services to support the Finance and Logistics module in SAP. | 0.00 | (210,000) | - |
| One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2020. | 0.00 | (269,319) | - |

Department of Information Technology

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|--|-------------|-------------------|---------------------|
| Ariba Sourcing Implementation Reduction of non-personnel expenditures associated with consulting services to support the Ariba sourcing implementation and replacement of Planet Bids. | 0.00 | (420,000) | - |
| Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements. | 0.00 | (5,729,202) | - |
| Revised Revenue Adjustment to reflect revised revenue projections. | 0.00 | - | 2,623,874 |
| Total | 0.00 | \$ 657,480 | \$ 2,623,874 |

Expenditures by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------|----------------------|----------------------|----------------------|-----------------------|
| PERSONNEL | | | | |
| Personnel Cost | \$ 3,124,582 | \$ 3,579,745 | \$ 3,447,138 | (132,607) |
| Fringe Benefits | 1,748,913 | 1,907,975 | 1,953,170 | 45,195 |
| PERSONNEL SUBTOTAL | 4,873,495 | 5,487,720 | 5,400,308 | (87,412) |
| NON-PERSONNEL | | | | |
| Supplies | \$ 25,934 | \$ 19,437 | \$ 35,304 | 15,867 |
| Contracts | 3,383,110 | 1,851,205 | 3,147,947 | 1,296,742 |
| Information Technology | 18,978,710 | 19,065,645 | 19,196,246 | 130,601 |
| Energy and Utilities | 4,604 | 6,500 | 6,500 | - |
| Other | 381 | - | 1,000 | 1,000 |
| Transfers Out | 98,000 | - | - | - |
| Capital Expenditures | - | 50,000 | - | (50,000) |
| Debt | 649,318 | 649,318 | - | (649,318) |
| NON-PERSONNEL SUBTOTAL | 23,140,059 | 21,642,105 | 22,386,997 | 744,892 |
| Total | \$ 28,013,554 | \$ 27,129,825 | \$ 27,787,305 | \$ 657,480 |

Revenues by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------|----------------------|----------------------|----------------------|-----------------------|
| Charges for Services | \$ 27,795,935 | \$ 25,124,081 | \$ 27,747,955 | 2,623,874 |
| Rev from Money and Prop | 170,177 | - | - | - |
| Total | \$ 27,966,112 | \$ 25,124,081 | \$ 27,747,955 | \$ 2,623,874 |

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|---------------------------------|----------------------------|------------------|------------------|-------------------|--------------------|-----------|
| FTE, Salaries, and Wages | | | | | | |
| 20001247 | Business Systems Analyst 2 | 1.00 | 1.00 | 1.00 | \$ 63,449 - 76,685 | \$ 76,690 |
| 20001168 | Deputy Director | 1.00 | 1.00 | 1.00 | 50,128 - 184,332 | 147,264 |
| 20001234 | Program Coordinator | 15.00 | 16.00 | 16.00 | 28,080 - 147,160 | 1,842,718 |
| 20001222 | Program Manager | 11.00 | 11.00 | 11.00 | 50,128 - 184,332 | 1,423,341 |
| 20000015 | Senior Management Analyst | 1.00 | 1.00 | 1.00 | 63,342 - 76,578 | 76,586 |
| | Budgeted Vacancy Factor | | | | | (171,704) |
| | Vacation Pay In Lieu | | | | | 52,243 |

Department of Information Technology

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|--|-------------------|---------------|---------------|----------------|--------------|------------------|
| FTE, Salaries, and Wages Subtotal | | 29.00 | 30.00 | 30.00 | \$ | 3,447,138 |

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------------|---------------------|---------------------|---------------------|--------------------|
| Fringe Benefits | | | | |
| Employee Offset Savings | \$ 31,430 | \$ 32,907 | \$ 32,907 | \$ - |
| Flexible Benefits | 412,053 | 462,051 | 460,899 | (1,152) |
| Long-Term Disability | - | - | 11,777 | 11,777 |
| Medicare | 45,411 | 51,309 | 49,227 | (2,082) |
| Other Post-Employment Benefits | 166,445 | 183,750 | 176,204 | (7,546) |
| Retiree Medical Trust | 4,644 | 5,438 | 5,088 | (350) |
| Retirement 401 Plan | 7,067 | 7,587 | 7,606 | 19 |
| Retirement ADC | 875,224 | 912,232 | 980,268 | 68,036 |
| Retirement DROP | 4,343 | 4,492 | 4,492 | - |
| Risk Management Administration | 28,193 | 36,150 | 29,652 | (6,498) |
| Supplemental Pension Savings Plan | 164,315 | 193,205 | 180,749 | (12,456) |
| Unemployment Insurance | 5,181 | 5,452 | 5,232 | (220) |
| Workers' Compensation | 4,607 | 13,402 | 9,069 | (4,333) |
| Fringe Benefits Subtotal | \$ 1,748,913 | \$ 1,907,975 | \$ 1,953,170 | \$ 45,195 |
| Total Personnel Expenditures | | | \$ 5,400,308 | |

Wireless Communications Technology Fund

Department Expenditures

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|---------------------|----------------------|---------------------|---------------------|
| Financial & Support Services | \$ - | \$ - | \$ 42,000 | \$ 42,000 |
| Wireless Technology Services | 8,985,711 | 10,105,542 | 9,901,002 | (204,540) |
| Total | \$ 8,985,711 | \$ 10,105,542 | \$ 9,943,002 | \$ (162,540) |

Department Personnel

| | FY2019 Budget | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|------------------------------|---------------|---------------|----------------|--------------------|
| Wireless Technology Services | 44.00 | 44.38 | 45.73 | 1.35 |
| Total | 44.00 | 44.38 | 45.73 | 1.35 |

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|---|------|--------------|------------|
| Citywide Cabling Project Support | 3.00 | \$ 260,256 | \$ 259,130 |
| Addition of 1.00 Senior Communications Technician, 2.00 Equipment Technician 1s, non-personnel expenditures and associated reimbursable revenue to support citywide cabling projects. | | | |

Department of Information Technology

Significant Budget Adjustments

| | FTE | Expenditures | Revenue |
|---|-------------|---------------------|-------------------|
| Public Utilities Department Wireless Communication and Infrastructure Addition of non-personnel expenditures to support the Public Utilities Department's Public Safety Radio System. | 0.00 | 200,000 | - |
| Flexible Benefit Plan Adjustments Adjustments to the Flexible Benefit plan as a result of negotiated changes in how the plan will be administered for new and existing employees, including changes to tiers and cash-back options. | 0.00 | 42,000 | - |
| Non-Standard Hour Personnel Funding Funding allocated according to a zero-based annual review of hourly funding requirements. | 0.35 | 37,375 | - |
| Salary and Benefit Adjustments Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations. | 0.00 | 30,153 | - |
| Non-Discretionary Adjustment Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent. | 0.00 | 24,889 | - |
| Pay-in-Lieu of Annual Leave Adjustments Adjustment to expenditures associated with projected compensation in-lieu of the use of annual leave. | 0.00 | 10,666 | - |
| Reduction of Equipment Technician 1 Reduction of 1.00 Equipment Technician 1 associated with the installation of radios for public safety vehicles. | (1.00) | (61,220) | - |
| Reduction of Equipment Technician 2 Reduction of 1.00 Equipment Technician 2 associated with the installation of radios for public safety vehicles. | (1.00) | (74,556) | - |
| Support for Information Technology Adjustment to expenditure allocations according to a zero-based annual review of information technology funding requirements. | 0.00 | (163,675) | - |
| One-Time Additions and Annualizations Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2020. | 0.00 | (200,000) | - |
| Reduction of Public Safety Contract Services Reduction of non-personnel expenditures associated with the Public Safety Radio System, limiting compliance projects and infrastructure upgrades. | 0.00 | (268,428) | - |
| Revised Revenue Adjustment to reflect revised revenue projections. | 0.00 | - | 276,329 |
| Total | 1.35 | \$ (162,540) | \$ 535,459 |

Department of Information Technology

Expenditures by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------|---------------------|----------------------|---------------------|-----------------------|
| PERSONNEL | | | | |
| Personnel Cost | \$ 2,939,069 | \$ 3,168,257 | \$ 3,292,958 | \$ 124,701 |
| Fringe Benefits | 2,350,896 | 2,521,165 | 2,601,138 | 79,973 |
| PERSONNEL SUBTOTAL | 5,289,965 | 5,689,422 | 5,894,096 | 204,674 |
| NON-PERSONNEL | | | | |
| Supplies | \$ 302,173 | \$ 320,795 | \$ 314,332 | \$ (6,463) |
| Contracts | 1,905,215 | 2,663,667 | 2,500,695 | (162,972) |
| Information Technology | 201,185 | 217,043 | 262,281 | 45,238 |
| Energy and Utilities | 310,728 | 383,650 | 362,148 | (21,502) |
| Other | - | 1,400 | 1,400 | - |
| Transfers Out | 51,679 | - | - | - |
| Capital Expenditures | 95,408 | - | 40,000 | 40,000 |
| Debt | 829,358 | 829,565 | 568,050 | (261,515) |
| NON-PERSONNEL SUBTOTAL | 3,695,746 | 4,416,120 | 4,048,906 | (367,214) |
| Total | \$ 8,985,711 | \$ 10,105,542 | \$ 9,943,002 | \$ (162,540) |

Revenues by Category

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------|----------------------|---------------------|---------------------|-----------------------|
| Charges for Services | \$ 10,168,191 | \$ 9,081,195 | \$ 9,340,325 | \$ 259,130 |
| Other Revenue | 751 | - | 276,329 | 276,329 |
| Rev from Money and Prop | 70,658 | 48,261 | 48,261 | - |
| Rev from Other Agencies | 8,231 | - | - | - |
| Transfers In | 2,877 | - | - | - |
| Total | \$ 10,250,708 | \$ 9,129,456 | \$ 9,664,915 | \$ 535,459 |

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|---------------------------------|---|------------------|------------------|-------------------|--------------------|-----------|
| FTE, Salaries, and Wages | | | | | | |
| 20000011 | Account Clerk | 1.00 | 1.00 | 1.00 | \$ 33,605 - 40,459 | \$ 39,849 |
| 20000251 | Apprentice 1- Communications Technician | 1.00 | 1.00 | 1.00 | 42,651 - 56,875 | 56,867 |
| 20000252 | Apprentice 2- Communications Technician | 0.00 | 0.00 | 1.00 | 53,329 - 67,553 | 67,558 |
| 20000139 | Associate Communications Engineer | 4.00 | 4.38 | 4.38 | 71,099 - 85,860 | 376,076 |
| 90000139 | Associate Communications Engineer - Hourly | 0.00 | 0.00 | 0.35 | 71,099 - 85,860 | 30,052 |
| 20000403 | Communications Technician | 19.00 | 19.00 | 18.00 | 62,053 - 74,429 | 1,319,037 |
| 20000405 | Communications Technician Supervisor | 2.00 | 2.00 | 2.00 | 71,163 - 86,010 | 169,184 |
| 20001168 | Deputy Director | 1.00 | 1.00 | 1.00 | 50,128 - 184,332 | 147,264 |
| 20000419 | Equipment Technician 1 | 6.00 | 6.00 | 7.00 | 38,418 - 46,024 | 295,119 |
| 20000425 | Equipment Technician 2 | 2.00 | 2.00 | 1.00 | 42,156 - 50,257 | 50,253 |
| 20000288 | Senior Communications Engineer | 1.00 | 1.00 | 1.00 | 81,949 - 99,074 | 99,070 |

Department of Information Technology

Personnel Expenditures

| Job Number | Job Title / Wages | FY2019 Budget | FY2020 Budget | FY2021 Adopted | Salary Range | Total |
|--|---|---------------|---------------|----------------|-----------------|------------------|
| 20000897 | Senior Communications Technician | 4.00 | 4.00 | 5.00 | 65,147 - 78,125 | 383,678 |
| 20000402 | Senior Communications Technician Supervisor | 1.00 | 1.00 | 1.00 | 81,863 - 98,816 | 98,821 |
| 20000015 | Senior Management Analyst | 1.00 | 1.00 | 1.00 | 63,342 - 76,578 | 74,181 |
| 20000955 | Storekeeper 1 | 1.00 | 1.00 | 1.00 | 36,935 - 44,305 | 44,304 |
| | Budgeted Vacancy Factor | | | | | (94,674) |
| | Overtime Budgeted | | | | | 34,768 |
| | Reg Pay For Engineers | | | | | 70,885 |
| | Vacation Pay In Lieu | | | | | 30,666 |
| FTE, Salaries, and Wages Subtotal | | 44.00 | 44.38 | 45.73 | \$ | 3,292,958 |

| | FY2019 Actual | FY2020 Budget | FY2021 Adopted | FY2020-2021 Change |
|-------------------------------------|---------------------|---------------------|---------------------|--------------------|
| Fringe Benefits | | | | |
| Employee Offset Savings | \$ 9,320 | \$ 9,823 | \$ 8,832 | \$ (991) |
| Flexible Benefits | 441,211 | 465,984 | 535,895 | 69,911 |
| Long-Term Disability | - | - | 10,948 | 10,948 |
| Medicare | 45,126 | 45,143 | 46,799 | 1,656 |
| Other Post-Employment Benefits | 253,948 | 263,375 | 276,893 | 13,518 |
| Retiree Medical Trust | 2,015 | 2,347 | 2,694 | 347 |
| Retirement 401 Plan | 1,431 | 1,193 | 1,204 | 11 |
| Retirement ADC | 1,356,758 | 1,461,485 | 1,436,692 | (24,793) |
| Retirement DROP | 7,809 | 7,516 | 10,751 | 3,235 |
| Risk Management Administration | 42,997 | 51,815 | 46,596 | (5,219) |
| Supplemental Pension Savings Plan | 174,164 | 193,411 | 205,797 | 12,386 |
| Unemployment Insurance | 4,784 | 4,689 | 4,863 | 174 |
| Workers' Compensation | 11,333 | 14,384 | 13,174 | (1,210) |
| Fringe Benefits Subtotal | \$ 2,350,896 | \$ 2,521,165 | \$ 2,601,138 | \$ 79,973 |
| Total Personnel Expenditures | | | \$ 5,894,096 | |

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

| GIS Fund | FY2019 Actual | FY2020* Budget | FY2021** Adopted |
|---|---------------------|---------------------|---------------------|
| BEGINNING BALANCE AND RESERVES | | | |
| Balance from Prior Year | \$ 155,984 | \$ 159,065 | \$ 491,538 |
| TOTAL BALANCE AND RESERVES | \$ 155,984 | \$ 159,065 | \$ 491,538 |
| REVENUE | | | |
| Charges for Services | \$ 2,385,771 | \$ 3,572,685 | \$ 4,195,935 |
| Revenue from Other Agencies | 207,767 | 195,303 | 195,303 |
| Revenue from Use of Money and Property | 6,598 | - | - |
| TOTAL REVENUE | \$ 2,600,135 | \$ 3,767,988 | \$ 4,391,238 |
| TOTAL BALANCE, RESERVES, AND REVENUE | \$ 2,756,119 | \$ 3,927,053 | \$ 4,882,776 |
| OPERATING EXPENSE | | | |
| Personnel Expenses | \$ 126,994 | \$ 744,226 | \$ 996,588 |
| Fringe Benefits | 89,838 | 496,650 | 540,435 |
| Supplies | 332 | 41,500 | 10,000 |
| Contracts | 872,469 | 820,282 | 874,799 |
| Information Technology | 1,507,421 | 1,691,192 | 1,967,827 |
| TOTAL OPERATING EXPENSE | \$ 2,597,055 | \$ 3,793,850 | \$ 4,389,649 |
| TOTAL EXPENSE | \$ 2,597,055 | \$ 3,793,850 | \$ 4,389,649 |
| BALANCE | \$ 159,065 | \$ 133,203 | \$ 493,127 |
| TOTAL BALANCE, RESERVES, AND EXPENSE | \$ 2,756,119 | \$ 3,927,053 | \$ 4,882,776 |

* At the time of publication, audited financial statements for Fiscal Year 2020 were not available. Therefore, the Fiscal Year 2020 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2020 Adopted Budget, while the beginning Fiscal Year 2020 balance amount reflects the audited Fiscal Year 2019 ending balance.

** Fiscal Year 2021 Beginning Fund Balance reflect the projected Fiscal Year 2020 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2020.

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

| Information Technology Fund | FY2019* | FY2020** | FY2021*** |
|---|----------------------|----------------------|----------------------|
| | Actual | Budget | Adopted |
| BEGINNING BALANCE AND RESERVES | | | |
| Balance from Prior Year | \$ 1,623,617 | \$ 1,765,318 | \$ 2,558,275 |
| Continuing Appropriation - CIP | - | 337,679 | 323,087 |
| TOTAL BALANCE AND RESERVES | \$ 1,623,617 | \$ 2,102,997 | \$ 2,881,362 |
| REVENUE | | | |
| Charges for Services | \$ 12,969,342 | \$ 60,266,593 | \$ 72,673,737 |
| Other Revenue | 1,136 | 60,000 | - |
| Revenue from Other Agencies | - | - | 7,614,159 |
| Revenue from Use of Money and Property | 40,237 | - | - |
| Transfers In | 349,722 | - | - |
| TOTAL REVENUE | \$ 13,360,437 | \$ 60,326,593 | \$ 80,287,896 |
| TOTAL BALANCE, RESERVES, AND REVENUE | \$ 14,984,055 | \$ 62,429,590 | \$ 83,169,258 |
| CAPITAL IMPROVEMENTS PROGRAM (CIP) EXPENSE | | | |
| CIP Expenditures | \$ 12,000 | - | - |
| TOTAL CIP EXPENSE | \$ 12,000 | \$ - | \$ - |
| OPERATING EXPENSE | | | |
| Personnel Expenses | \$ 4,398,392 | \$ 4,671,196 | \$ 4,388,993 |
| Fringe Benefits | 2,669,355 | 2,512,469 | 2,486,342 |
| Supplies | 22,675 | 22,669 | 23,929 |
| Contracts | 2,425,819 | 53,012,159 | 57,223,534 |
| Information Technology | 3,033,394 | 1,634,002 | 16,023,952 |
| Energy and Utilities | 11,306 | 29,346 | 17,984 |
| Other Expenses | 6,320 | 9,500 | 7,150 |
| Transfers Out | 299,780 | - | - |
| Capital Expenditures | 2,016 | - | - |
| TOTAL OPERATING EXPENSE | \$ 12,869,058 | \$ 61,891,341 | \$ 80,171,884 |
| TOTAL EXPENSE | \$ 12,881,058 | \$ 61,891,341 | \$ 80,171,884 |
| RESERVES | | | |
| Continuing Appropriation - CIP | \$ 337,679 | \$ 337,679 | \$ 323,087 |
| TOTAL RESERVES | \$ 337,679 | \$ 337,679 | \$ 323,087 |
| BALANCE | \$ 1,765,318 | \$ 200,570 | \$ 2,674,287 |
| TOTAL BALANCE, RESERVES, AND EXPENSE | \$ 14,984,055 | \$ 62,429,590 | \$ 83,169,258 |

* Revenue and Expense Statement data includes all financial accounts necessary to calculate budgetary fund balance, therefore, the Fiscal Year 2019 data may vary from other budget publication sections.

** At the time of publication, audited financial statements for Fiscal Year 2020 were not available. Therefore, the Fiscal Year 2020 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2020 Adopted Budget, while the beginning Fiscal Year 2020 balance amount reflects the audited Fiscal Year 2019 ending balance.

*** Fiscal Year 2021 Beginning Fund Balance reflect the projected Fiscal Year 2020 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2020.

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

| OneSD Support Fund | FY2019 Actual | FY2020* Budget | FY2021** Adopted |
|--|----------------------|----------------------|----------------------|
| BEGINNING BALANCE AND RESERVES | | | |
| Balance from Prior Year | \$ 2,618,946 | \$ 2,580,761 | \$ 1,335,437 |
| Continuing Appropriation - CIP | 10,619 | - | - |
| TOTAL BALANCE AND RESERVES | \$ 2,629,565 | \$ 2,580,761 | \$ 1,335,437 |
| REVENUE | | | |
| Charges for Services | \$ 27,795,935 | \$ 25,124,081 | \$ 27,747,955 |
| Revenue from Use of Money and Property | 170,177 | - | - |
| TOTAL REVENUE | \$ 27,966,112 | \$ 25,124,081 | \$ 27,747,955 |
| TOTAL BALANCE, RESERVES, AND REVENUE | \$ 30,595,677 | \$ 27,704,842 | \$ 29,083,392 |
| OPERATING EXPENSE | | | |
| Personnel Expenses | \$ 3,124,582 | \$ 3,579,745 | \$ 3,447,138 |
| Fringe Benefits | 1,748,913 | 1,907,975 | 1,953,170 |
| Supplies | 25,934 | 19,437 | 35,304 |
| Contracts | 3,383,110 | 1,851,205 | 3,147,947 |
| Information Technology | 18,978,710 | 19,065,645 | 19,196,246 |
| Energy and Utilities | 4,604 | 6,500 | 6,500 |
| Other Expenses | 381 | - | 1,000 |
| Transfers Out | 98,000 | - | - |
| Capital Expenditures | - | 50,000 | - |
| Debt Expenses | 649,318 | 649,318 | - |
| TOTAL OPERATING EXPENSE | \$ 28,013,554 | \$ 27,129,825 | \$ 27,787,305 |
| EXPENDITURE OF PRIOR YEAR FUNDS | | | |
| CIP Expenditures | \$ 1,362 | \$ - | \$ - |
| TOTAL EXPENDITURE OF PRIOR YEAR FUNDS | \$ 1,362 | \$ - | \$ - |
| TOTAL EXPENSE | \$ 28,014,916 | \$ 27,129,825 | \$ 27,787,305 |
| BALANCE | \$ 2,580,761 | \$ 575,017 | \$ 1,296,087 |
| TOTAL BALANCE, RESERVES, AND EXPENSE | \$ 30,595,677 | \$ 27,704,842 | \$ 29,083,392 |

* At the time of publication, audited financial statements for Fiscal Year 2020 were not available. Therefore, the Fiscal Year 2020 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2020 Adopted Budget, while the beginning Fiscal Year 2020 balance amount reflects the audited Fiscal Year 2019 ending balance.

** Fiscal Year 2021 Beginning Fund Balance reflect the projected Fiscal Year 2020 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2020.

Department of Information Technology

Revenue and Expense Statement (Non-General Fund)

| Wireless Communications Technology Fund | FY2019 Actual | FY2020* Budget | FY2021** Adopted |
|---|----------------------|----------------------|----------------------|
| BEGINNING BALANCE AND RESERVES | | | |
| Balance from Prior Year | \$ 382,114 | \$ 1,647,111 | \$ 2,477,012 |
| TOTAL BALANCE AND RESERVES | \$ 382,114 | \$ 1,647,111 | \$ 2,477,012 |
| REVENUE | | | |
| Charges for Services | \$ 10,168,191 | \$ 9,081,195 | \$ 9,340,325 |
| Other Revenue | 751 | - | 276,329 |
| Revenue from Other Agencies | 8,231 | - | - |
| Revenue from Use of Money and Property | 70,658 | 48,261 | 48,261 |
| Transfers In | 2,877 | - | - |
| TOTAL REVENUE | \$ 10,250,708 | \$ 9,129,456 | \$ 9,664,915 |
| TOTAL BALANCE, RESERVES, AND REVENUE | \$ 10,632,822 | \$ 10,776,567 | \$ 12,141,927 |
| OPERATING EXPENSE | | | |
| Personnel Expenses | \$ 2,939,069 | \$ 3,168,257 | \$ 3,292,958 |
| Fringe Benefits | 2,350,896 | 2,521,165 | 2,601,138 |
| Supplies | 302,173 | 320,795 | 314,332 |
| Contracts | 1,905,215 | 2,663,667 | 2,500,695 |
| Information Technology | 201,185 | 217,043 | 262,281 |
| Energy and Utilities | 310,728 | 383,650 | 362,148 |
| Other Expenses | - | 1,400 | 1,400 |
| Transfers Out | 51,679 | - | - |
| Capital Expenditures | 95,408 | - | 40,000 |
| Debt Expenses | 829,358 | 829,565 | 568,050 |
| TOTAL OPERATING EXPENSE | \$ 8,985,711 | \$ 10,105,542 | \$ 9,943,002 |
| TOTAL EXPENSE | \$ 8,985,711 | \$ 10,105,542 | \$ 9,943,002 |
| BALANCE | \$ 1,647,111 | \$ 671,025 | \$ 2,198,925 |
| TOTAL BALANCE, RESERVES, AND EXPENSE | \$ 10,632,822 | \$ 10,776,567 | \$ 12,141,927 |

* At the time of publication, audited financial statements for Fiscal Year 2020 were not available. Therefore, the Fiscal Year 2020 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2020 Adopted Budget, while the beginning Fiscal Year 2020 balance amount reflects the audited Fiscal Year 2019 ending balance.

** Fiscal Year 2021 Beginning Fund Balance reflect the projected Fiscal Year 2020 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2020.



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