

# **Department of Information Technology**



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# Department of Information Technology



## Description

The Department of Information Technology delivers technology services to 34 City Departments, over 300 locations, more than 12,000 employees, and the 1.4 million residents of the City of San Diego.

The Department abides by the following operating principles:

**Customer Service** - We value our residents, customers, and employees by designing solutions and services that put people first.

**Equity and Inclusion** - We value equity by taking intentional action to create equal access to opportunity and resources.

**Empowerment and Engagement** - We value a “Culture of Yes” where we empower employees to creatively solve problems and other solutions.

**Trust and Transparency** - We value transparency by using data to make better-informed decisions and build trust with the public.

Some key areas of the Department include:

**IT Fiscal Services** - The IT Fiscal Services team provides financial services which has three key areas of responsibilities: (1) oversight of the Department’s operating and capital budget, (2) accounting and financial reporting for the Department’s General Fund, GIS Fund, Information Technology Fund, OneSD Support Fund and Wireless Communication Technology Fund, and (3) payroll and vendor payments.

**IT Contracts Management** - The Contracts Management Team manages the contract life cycle of citywide IT contracts, Request for Quotations (RFQ)/ Request for Proposals (RFP) / Invitation to Bid (ITBs), contract negotiations, and ensures compliance with all City procurement requirements.

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IT Enterprise Engineering and Architecture - The IT Enterprise Engineering and Architecture Team manages the network, datacenter, applications, cloud, telecommunications, call center, desktop phone and directory services for the City. The team sets the technology direction and innovation for the City's core infrastructure, resiliency, data protection needs, and works with City departments to develop solutions to enhance City services.

Service Management Office (SMO) - The Service Management Office manages the contracts for Workplace Services, consisting of the IT Service Desk and End User support functions.

The SMO also manages the contracts for Cross-Functional Services, consisting of the IT Service Management processes and the City's ServiceNow platform. The SMO manages the City's end-user computer hardware and software standards, enterprise change management governance, and develops citywide IT Service Delivery best practices and processes.

Cyber Security Compliance and Risk Management - The Cyber Security Team provides the development, implementation and management of all citywide information security policies, standards, procedures, payment card compliance, internal controls, and the San Diego Regional Cyber Lab.

Enterprise Resource Planning (ERP) - The Enterprise Resource Planning Team provides citywide information technology services which includes Systems, Applications and Products (SAP), web environments, and citywide content management.

Geographic Information Systems (GIS) - The Geographic Information Systems Team is responsible for supporting spatial data analytics, workflows and provisioning GIS tools and technologies for departments across the City. Systems include asset management, risk assessment, public safety, emergency response, field mapping and data capture tools, GPS integration, remote sensing, conflict detection and mapping presentations. GIS also manages San Diego Geographic Information Source (SanGIS), the regional spatial data warehouse joint powers authority in partnership with the County of San Diego.

Digital Strategy - The Digital Strategy Team partners with City departments to develop innovative strategies to expand citywide digital services, streamline applications through web and mobile channels, and manages the IT Governance process.

Wireless Technology Services - The Wireless Technology Services Team manages the service delivery for public safety wireless radio communications technologies.

Digital Equity - The SD Access 4 All program supports residents in bridging the digital divide. Programs include: citywide broadband master plan efforts, an open public Wi-Fi program, Digital Navigation services, digital literacy services, a hotspot and Chromebook lending program.

## ***The vision is:***

To be a national municipal leader and strategic business partner for innovative technology solutions.

## ***The mission is:***

To provide high quality, equitable, secure, and resilient technology solutions and public safety wireless radio services through strategic innovation and partnerships with City and regional stakeholders.

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## Goals and Objectives

### **Goal 1: *Modernize and Maximize the Business Value and Resiliency of Technology Services***

- Expanded cloud services provide agility, resiliency, enhanced security, and availability.
- A citywide platform strategy leverages common standards to maximize business value and reduce costs.
- Expand adaptability and agility for public-facing and City workforce applications to improve efficiency and ease-of-use.
- Standardization and integration of the centralized technology ecosystem will reduce training and support costs, accelerate development, and improve data analytics and security.
- Enhance public safety wireless communications coverage and provide redundancy and resiliency.

### **Goal 2: *Centralize and Modernize City Technologies to Drive Best Practices and Innovation***

- Centralized IT services drive efficiencies and economies of scale with common standards, security, and governance requirements.
- Standardized digital transformation ensures alignment with City technologies, support contracts, training, data governance, and security.
- Improved service management through business relationship management, technology automation, and industry best practices.
- Data governance ensures the availability, usability, integrity, and security of the data in enterprise systems.

### **Goal 3: *Advance IT Service Delivery by Enhancing City Technology Contracts for Transparency, Oversight, and Operational Excellence***

- Engage City departments to make improvements to contract Service Level Agreement's to promote innovation and meet changing business requirements.
- Enhance the long-term roadmap of the City's IT contracts and RFPs with agility to adopt to the rapid pace of technology change.
- Develop contracts to improve cross-functional delivery and contract compliance.

### **Goal 4: *Secure the City's Data and Technology***

- Enhance the automation of cyber security with Security Information and Event Management (SIEM) tools across the City.
- Ensure security is a key decision point for all contracts, RFI/RFP processes, product selection, adoption, and use.
- Optimize the City's network architecture to increase availability and improve security.
- Modernize, maintain, evaluate, and improve existing security tools both on-site and in the cloud.

### **Goal 5: *Advance Digital Equity Citywide for Low-Income Communities***

- Expand free Wi-Fi citywide with a focus on low-income communities.
- Increase laptops and mobile hotspots available from City libraries.
- Work with community outreach partners to get San Diegans connected.
- Partner with nonprofits to provide digital equity training and access.

### **Goal 6: *Train, develop, and increase employee satisfaction and retention of Department of IT staff***

- Increase career growth opportunities and promotional opportunities for staff to increase employee satisfaction and retention.

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- Offer training opportunities to IT staff in cyber security, project management, cloud, IT procurement, GIS, SAP, network, digital equity, and other IT disciplines to grow in their careers and take advantage of promotional opportunities.
- Partner with the Human Resources Department to share technologies and employment opportunities among colleges and post-high school education agencies.

<b>Budget Equity Impact Statement</b>	
<b>Budget Equity Lens Summary Base Budget</b>	<b>Budget Equity Lens Summary Budget Adjustment</b>
<p><b><i>Is there an opportunity to adjust the department's ongoing Base Budget to address disparity?</i></b></p> <p>Yes</p> <p>1. Collaborating with San Diego Association of Governments (SANDAG), San Diego Geographic Information Source (SANGIS), and San Diego Regional Cyber Lab to strengthen regional partnerships to enhance digital equity planning in communities of concern. 2. Collaborating with industry partners to obtain discounted digital equity resources. 3. Collaborating with the Library Department to develop grant proposals for digital equity resources. 4. Collaborating with the Park and Recreation Department on interim and long-term public Wi-Fi solutions in communities of concern. 5. Collaborating with Engineering Capital Projects and leverage Geographic Information Systems (GIS) resources to promote specific capital improvement projects impacting communities of concern. 6. Collaborating with the Human Resources Department to share technologies and employment opportunities among colleges and post-high school education agencies. 7. Collaborating with the Purchasing and Contracting Department to promote engagement and utilization of Small Local Business Enterprise (SLBE), Emerging Local Business Enterprises (ELBE), and other small and/or local business enterprises.</p>	<p><b><i>Do the Budget Adjustments address a disparity?</i></b></p> <p>Yes</p> <p>Budget Adjustments will address disparities that align with the following Tactical Equity Plan goals: 1. Advance Digital Equity Citywide for Low-Income Communities 2. Centralize and Modernize City Technologies to Drive Best Practices and Innovation Budget Adjustments #1: SD Access 4 All Equity Lens response: The SD Access 4 All program lacks resources to advance digital equity and provide support for residents in finding online housing resources in low-income communities. An increase in staffing is necessary to carry out and sustain basic operational functions through which community level disparities are addressed. These include open public Wi-Fi program, Digital Navigation services, management of more than a dozen Digital Navigators, digital literacy services, a hotspot and Chromebook lending program and associated grant opportunities, intergovernmental relations and stakeholder engagement. Increasing staffing and resources to meet program needs for development in Digital Equity Priority Areas (DEPA)/Communities of Concern (COC) will allow for a focus on building trust through consistent engagement with under-connected residents who face structural barriers to access. The proposed investments will also enable expanded collaboration among City departments, government agencies, and partner organizations essential to this effort, to result in better community outcomes. Budget Adjustments #2: Enterprise Geographic Information Systems Equity Lens response: Enhancement and standardization of Geographic Information Systems (GIS) services are crucial to identifying specific neighborhoods with</p>

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<b>Budget Equity Impact Statement</b>	
	the greatest need. As a result, the Department of Information Technology is requesting to support aerial imagery services, GIS mapping tools, and tools to support converting construction drawings to GIS formats to enhance workflows.

## Key Performance Indicators

Performance Indicator	FY2019 Actual	FY2020 Actual	FY2021 Actual	FY2022 Actual	FY2023 Actual	Goal
Percentage availability of public safety wireless services	99.999%	99.999%	99.999%	99.999%	99.999%	99.999%
Percentage of security incidents per month per 10,000 users	0.33%	0.14%	<1.0%	<1.0%	<1.0%	<1.0%
Percentage availability for citywide network and phone systems <sup>1</sup>	99.9%	99.9%	99.9%	99.9%	99.9%	N/A
Number of residents served through the SD Access 4 All Program <sup>2</sup>	N/A	N/A	N/A	N/A	N/A	250,000
Mission critical application availability <sup>2</sup>	N/A	N/A	N/A	N/A	N/A	99.9%

1. KPI is incorporated in new DoIT KPI - "Mission critical application availability"
2. New KPI for Fiscal Year 2024

# Department of Information Technology

## Department Summary

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
FTE Positions (Budgeted)	133.35	133.35	135.35	2.00
Personnel Expenditures	\$ 19,481,046	\$ 21,229,087	\$ 24,125,679	\$ 2,896,592
Non-Personnel Expenditures	102,313,516	116,752,139	112,964,429	(3,787,710)
<b>Total Department Expenditures</b>	<b>\$ 121,794,562</b>	<b>\$ 137,981,226</b>	<b>\$ 137,090,108</b>	<b>\$ (891,118)</b>
<b>Total Department Revenue</b>	<b>\$ 122,211,186</b>	<b>\$ 129,737,562</b>	<b>\$ 136,293,099</b>	<b>\$ 6,555,537</b>

## General Fund

### Department Expenditures

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Financial & Support Services	\$ 1,263,608	\$ 2,881,016	\$ 2,849,519	\$ (31,497)
<b>Total</b>	<b>\$ 1,263,608</b>	<b>\$ 2,881,016</b>	<b>\$ 2,849,519</b>	<b>\$ (31,497)</b>

### Department Personnel

	FY2022 Budget	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Financial & Support Services	0.00	0.00	4.00	4.00
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>4.00</b>	<b>4.00</b>

### Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>SD Access 4 All - Digital Equity Program</b> Addition of 1.00 Program Coordinator, non-personnel expenditures, and associated revenue to support Digital Literacy and Navigator Services and oversee the broadband master plan.	1.00	\$ 884,941	\$ 648,160
<b>Digital Navigator Program Support</b> Addition of 3.00 Information Systems Analyst 1s, one-time non-personnel expenditures, and associated revenue to educate residents about available resources and interface with community organizations.	3.00	326,799	263,127
<b>PC Lease Replacement Program</b> Addition of non-personnel expenditures to support the General Fund PC Replacement Program.	0.00	250,000	-
<b>Non-Discretionary Adjustment</b> Adjustment to expenditure allocations that are determined outside of the department’s direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	122,283	-



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## Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>One-Time Additions and Annualizations</b>	0.00	(1,615,520)	(1,115,520)
Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2023.			
<b>Total</b>	<b>4.00 \$</b>	<b>(31,497) \$</b>	<b>(204,233)</b>

## Expenditures by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>PERSONNEL</b>				
Personnel Cost	\$ -	\$ -	\$ 363,579	\$ 363,579
Fringe Benefits	-	-	121,001	121,001
<b>PERSONNEL SUBTOTAL</b>	<b>-</b>	<b>-</b>	<b>484,580</b>	<b>484,580</b>
<b>NON-PERSONNEL</b>				
Contracts & Services	\$ 24,570	\$ 1,014,465	\$ 419,351	\$ (595,114)
<i>External Contracts &amp; Services</i>	1,400	919,351	419,351	(500,000)
<i>Internal Contracts &amp; Services</i>	23,170	95,114	-	(95,114)
Information Technology	815,609	1,160,520	772,160	(388,360)
Debt	423,429	706,031	1,173,428	467,397
<b>NON-PERSONNEL SUBTOTAL</b>	<b>1,263,608</b>	<b>2,881,016</b>	<b>2,364,939</b>	<b>(516,077)</b>
<b>Total</b>	<b>\$ 1,263,608</b>	<b>\$ 2,881,016</b>	<b>\$ 2,849,519</b>	<b>\$ (31,497)</b>

## Revenues by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Rev from Federal Agencies	\$ -	\$ 1,115,520	\$ 648,160	\$ (467,360)
Rev from Other Agencies	-	-	263,127	263,127
<b>Total</b>	<b>\$ -</b>	<b>\$ 1,115,520</b>	<b>\$ 911,287</b>	<b>\$ (204,233)</b>

## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
<b>FTE, Salaries, and Wages</b>						
20000067	Information Systems Analyst 1	0.00	0.00	3.00	\$ 62,680 - 76,193	\$ 228,579
20001234	Program Coordinator	0.00	0.00	1.00	36,489 - 198,900	135,000
<b>FTE, Salaries, and Wages Subtotal</b>		<b>0.00</b>	<b>0.00</b>	<b>4.00</b>		<b>\$ 363,579</b>

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>Fringe Benefits</b>				
Flexible Benefits	\$ -	\$ -	\$ 30,400	\$ 30,400
Long-Term Disability	-	-	1,284	1,284
Medicare	-	-	5,273	5,273
Other Post-Employment Benefits	-	-	22,756	22,756
Retiree Medical Trust	-	-	908	908
Retirement 401 Plan	-	-	3,636	3,636
Retirement ADC	-	-	48,392	48,392
Risk Management Administration	-	-	5,148	5,148

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	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Unemployment Insurance	-	-	415	415
Workers' Compensation	-	-	2,789	2,789
<b>Fringe Benefits Subtotal</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 121,001</b>	<b>\$ 121,001</b>
<b>Total Personnel Expenditures</b>			<b>\$ 484,580</b>	

## GIS Fund

### Department Expenditures

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Information Technology	\$ 4,631,031	\$ 5,271,628	\$ 5,372,519	\$ 100,891
<b>Total</b>	<b>\$ 4,631,031</b>	<b>\$ 5,271,628</b>	<b>\$ 5,372,519</b>	<b>\$ 100,891</b>

### Department Personnel

	FY2022 Budget	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Information Technology	14.00	14.00	12.00	(2.00)
<b>Total</b>	<b>14.00</b>	<b>14.00</b>	<b>12.00</b>	<b>(2.00)</b>

### Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>Strategic Organizational Realignment</b> Addition of 3.00 FTE positions and reduction of 5.00 FTE positions to support the Geographic Information System Division's strategic organizational realignment.	(2.00)	\$ 293,151	\$ -
<b>Salary and Benefit Adjustments</b> Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	176,519	-
<b>ESRI Enterprise Licensing</b> Addition of non-personnel expenditures and associated revenue to support critical planning and maintenance of geospatial service operations.	0.00	150,000	150,000
<b>Regional Aerial Imagery</b> Addition of non-personnel expenditures and associated revenue to support regional aerial imagery for mapping, landcover analytics, asset management and environmental stewardship.	0.00	89,000	89,000
<b>Regional Imagery Coalition</b> Addition of non-personnel expenditures and associated revenue for the Regional Imagery Coalition agreement to support permitting, inspection, and code compliance issues without intrusive or unsafe site visits.	0.00	43,467	43,467

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## Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>Conversion to Geographic Information System Format</b> Addition of one-time non-personnel expenditures and associated revenue to support the conversion of construction documents to Geographic Information System format.	0.00	10,000	10,000
<b>Non-Discretionary Adjustment</b> Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(3,893)	-
<b>Support for Information Technology</b> Adjustment to expenditure allocations according to an annual review of information technology funding requirements.	0.00	(657,353)	-
<b>Non-Discretionary Revenue Adjustment</b> Adjustment to reflect revised revenue projections.	0.00	-	(163,883)
<b>Total</b>	<b>(2.00)</b>	<b>\$ 100,891</b>	<b>\$ 128,584</b>

## Expenditures by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>PERSONNEL</b>				
Personnel Cost	\$ 858,252	\$ 982,964	\$ 1,382,124	\$ 399,160
Fringe Benefits	715,575	719,093	789,603	70,510
<b>PERSONNEL SUBTOTAL</b>	<b>1,573,827</b>	<b>1,702,057</b>	<b>2,171,727</b>	<b>469,670</b>
<b>NON-PERSONNEL</b>				
Supplies	\$ 376	\$ 10,000	\$ 10,000	-
Contracts & Services	988,458	1,169,312	1,165,419	(3,893)
<i>External Contracts &amp; Services</i>	750,450	767,943	767,943	-
<i>Internal Contracts &amp; Services</i>	238,008	401,369	397,476	(3,893)
Information Technology	2,068,370	2,390,259	2,025,373	(364,886)
<b>NON-PERSONNEL SUBTOTAL</b>	<b>3,057,204</b>	<b>3,569,571</b>	<b>3,200,792</b>	<b>(368,779)</b>
<b>Total</b>	<b>\$ 4,631,031</b>	<b>\$ 5,271,628</b>	<b>\$ 5,372,519</b>	<b>\$ 100,891</b>

## Revenues by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Charges for Services	\$ 4,289,623	\$ 5,030,845	\$ 5,115,962	\$ 85,117
Other Revenue	299	-	-	-
Rev from Money and Prop	(2,652)	-	-	-
Rev from Other Agencies	334,241	195,303	238,770	43,467
<b>Total</b>	<b>\$ 4,621,510</b>	<b>\$ 5,226,148</b>	<b>\$ 5,354,732</b>	<b>\$ 128,584</b>

## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
<b>FTE, Salaries, and Wages</b>						
20001168	Deputy Director	1.00	1.00	1.00	\$ 67,740 - 249,134	\$ 191,666

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## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
21000432	Geographic Info Systems Analyst 2	6.00	6.00	2.00	76,193 - 92,069	184,138
21000433	Geographic Info Systems Analyst 3	3.00	3.00	2.00	83,637 - 101,133	202,266
21000434	Geographic Info Systems Analyst 4	1.00	1.00	1.00	83,726 - 101,449	83,726
20000293	Information Systems Analyst 3	1.00	1.00	1.00	83,637 - 101,133	101,133
20000377	Information Systems Technician	1.00	1.00	1.00	60,015 - 72,321	72,321
20001234	Program Coordinator Vacation Pay In Lieu	1.00	1.00	4.00	36,489 - 198,900	535,000 11,874
<b>FTE, Salaries, and Wages Subtotal</b>		<b>14.00</b>	<b>14.00</b>	<b>12.00</b>		<b>\$ 1,382,124</b>

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>Fringe Benefits</b>				
Employee Offset Savings	\$ 9,602	\$ 10,814	\$ 10,823	\$ 9
Flexible Benefits	138,665	144,072	143,794	(278)
Long-Term Disability	3,681	3,401	4,838	1,437
Medicare	12,787	14,083	19,867	5,784
Other Post-Employment Benefits	62,854	56,890	68,268	11,378
Retiree Medical Trust	1,115	1,289	2,403	1,114
Retirement 401 Plan	-	-	9,612	9,612
Retirement ADC	404,686	396,845	479,673	82,828
Risk Management Administration	11,215	11,650	15,444	3,794
Supplemental Pension Savings Plan	64,572	74,149	24,744	(49,405)
Unemployment Insurance	1,255	1,235	1,559	324
Workers' Compensation	5,143	4,665	8,578	3,913
<b>Fringe Benefits Subtotal</b>	<b>\$ 715,575</b>	<b>\$ 719,093</b>	<b>\$ 789,603</b>	<b>\$ 70,510</b>
<b>Total Personnel Expenditures</b>			<b>\$ 2,171,727</b>	

## Information Technology Fund

### Department Expenditures

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Citywide IT Fixed Expenses	\$ 71,844,782	\$ 27,073,123	\$ 74,476,936	\$ 47,403,813
Enterprise IT Sourcing Operations	1,207,069	1,379,102	1,497,203	118,101
Enterprise Resource Planning	314	-	-	-
Financial & Support Services	2,871,514	54,746,621	5,066,303	(49,680,318)
Information Technology	3,718,079	3,707,042	4,720,259	1,013,217
IT Contract Management	1,502,216	1,787,651	1,664,181	(123,470)
<b>Total</b>	<b>\$ 81,143,974</b>	<b>\$ 88,693,539</b>	<b>\$ 87,424,882</b>	<b>\$ (1,268,657)</b>

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## Department Personnel

	FY2022 Budget	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Enterprise IT Sourcing Operations	5.00	8.00	7.00	(1.00)
Enterprise Resource Planning	1.00	0.00	0.00	0.00
Financial & Support Services	13.00	15.00	15.00	0.00
Information Technology	22.00	18.00	22.00	4.00
IT Contract Management	3.00	3.00	3.00	0.00
<b>Total</b>	<b>44.00</b>	<b>44.00</b>	<b>47.00</b>	<b>3.00</b>

## Significant Budget Adjustments

	FTE	Expenditures	Revenue
<p><b>Microsoft Licensing</b> Addition of non-personnel expenditures and associated revenue for the estimated contractual increase in Microsoft licenses due to rising market rates and increased utilization.</p>	0.00	\$ 1,015,000	\$ 1,015,000
<p><b>Salary and Benefit Adjustments</b> Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.</p>	0.00	726,054	-
<p><b>Support for Information Technology</b> Adjustment to expenditure allocations according to an annual review of information technology funding requirements.</p>	0.00	437,485	-
<p><b>Centralization of Finance and Support Staff</b> Transfer of 3.00 FTE positions from the Wireless Communications Technology Fund and OneSD Support Fund to the Information Technology Fund to centralize financial and support services.</p>	3.00	360,206	-
<p><b>Electronic Bidding Software</b> Addition of non-personnel expenditures and associated revenue to purchase a license for electronic bidding software.</p>	0.00	300,000	300,000
<p><b>Adobe Licensing</b> Addition of non-personnel expenditures and associated revenue for the estimated contractual increase in Adobe licenses due to rising market rates and increased utilization.</p>	0.00	155,000	155,000
<p><b>Digital Productivity Tools</b> Addition of non-personnel expenditures and associated revenue for digital productivity tools.</p>	0.00	100,000	100,000
<p><b>Smartsheets Licensing Citywide</b> Addition of non-personnel expenditures and associated revenue for Smartsheets licenses to assist with collaboration and work management among City staff.</p>	0.00	65,000	65,000
<p><b>Support for Web Security Certificates</b> Addition of non-personnel expenditures and associated revenue to support web security certificate renewals with a component to reduce downtime and security risk.</p>	0.00	60,000	60,000

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## Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>Pay-in Lieu of Annual Leave Adjustments</b> Adjustments to expenditures associated with projected compensation to employees in-lieu of the use of annual leave.	0.00	35,614	-
<b>Strategic Organizational Realignment</b> Addition of 2.00 FTE positions and reduction of 2.00 FTE positions to support the department's strategic organizational realignment.	0.00	32,902	37,359
<b>OKTA Licensing</b> Addition of non-personnel expenditures and associated revenue for contractual increases in OKTA Single Sign-On licensing costs.	0.00	30,000	30,000
<b>SalesForce Licensing</b> Addition of non-personnel expenditures and associated revenue for estimated contractual increases in SalesForce licenses.	0.00	6,000	6,000
<b>Non-Discretionary Adjustment</b> Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	(73,316)	-
<b>One-Time Additions and Annualizations</b> Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2023.	0.00	(4,518,602)	(500,000)
<b>Non-Discretionary Revenue Adjustment</b> Adjustment to reflect revised revenue projections.	0.00	-	997,848
<b>Public, Educational, and Governmental (PEG) Revenue Adjustment</b> Adjustment to reflect revised revenue projections.	0.00	-	(172,724)
<b>Total</b>	<b>3.00</b>	<b>\$ (1,268,657)</b>	<b>\$ 2,093,483</b>

## Expenditures by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>PERSONNEL</b>				
Personnel Cost	\$ 4,494,654	\$ 5,405,067	\$ 6,120,939	715,872
Fringe Benefits	2,392,326	2,267,373	2,706,277	438,904
<b>PERSONNEL SUBTOTAL</b>	<b>6,886,980</b>	<b>7,672,440</b>	<b>8,827,216</b>	<b>1,154,776</b>
<b>NON-PERSONNEL</b>				
Supplies	\$ 17,238	\$ 23,544	\$ 23,195	(349)
Contracts & Services	2,327,572	79,746,371	76,581,498	(3,164,873)
<i>External Contracts &amp; Services</i>	1,380,964	1,620,769	1,542,472	(78,297)
<i>Internal Contracts &amp; Services</i>	946,608	78,125,602	75,039,026	(3,086,576)
Information Technology	71,806,514	1,226,522	1,964,007	737,485
Energy and Utilities	14,823	17,512	21,816	4,304
Other	3,600	7,150	7,150	-
Capital Expenditures	87,248	-	-	-
<b>NON-PERSONNEL SUBTOTAL</b>	<b>74,256,995</b>	<b>81,021,099</b>	<b>78,597,666</b>	<b>(2,423,433)</b>
<b>Total</b>	<b>\$ 81,143,974</b>	<b>\$ 88,693,539</b>	<b>\$ 87,424,882</b>	<b>\$ (1,268,657)</b>

# Department of Information Technology

## Revenues by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Charges for Services	\$ 83,373,268	\$ 85,355,648	\$ 87,449,131	\$ 2,093,483
Other Revenue	492	-	-	-
Rev from Money and Prop	(85,303)	-	-	-
Rev from Other Agencies	139,616	-	-	-
<b>Total</b>	<b>\$ 83,428,072</b>	<b>\$ 85,355,648</b>	<b>\$ 87,449,131</b>	<b>\$ 2,093,483</b>

## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
<b>FTE, Salaries, and Wages</b>						
2000024	Administrative Aide 2	1.00	1.00	1.00	\$ 58,888 - 70,962	\$ 61,583
20001140	Assistant Department Director	0.00	1.00	1.00	89,589 - 339,372	231,672
20001202	Assistant Deputy Director	0.00	0.00	2.00	67,740 - 249,134	352,111
20000119	Associate Management Analyst	1.00	1.00	1.00	74,763 - 90,340	67,865
20001101	Department Director	1.00	1.00	1.00	89,589 - 339,372	252,431
20001168	Deputy Director	2.00	1.00	1.00	67,740 - 249,134	158,437
20000924	Executive Assistant	1.00	1.00	1.00	59,068 - 71,442	70,370
20000293	Information Systems Analyst 3	8.00	6.00	6.00	83,637 - 101,133	606,798
20000998	Information Systems Analyst 4	2.00	2.00	1.00	94,074 - 113,988	113,988
20000180	Information Systems Manager	1.00	1.00	1.00	116,726 - 141,386	141,386
20000680	Payroll Specialist 2	1.00	1.00	1.00	50,258 - 60,679	60,679
20001234	Program Coordinator	6.00	9.00	9.00	36,489 - 198,900	1,195,940
20001222	Program Manager	18.00	18.00	18.00	67,740 - 249,134	2,841,316
20000015	Senior Management Analyst	1.00	0.00	2.00	82,066 - 99,234	192,971
20000970	Supervising Management Analyst	1.00	1.00	1.00	87,965 - 106,585	106,585
	Budgeted Personnel Expenditure Savings					(475,311)
	Overtime Budgeted					5,000
	Vacation Pay In Lieu					137,118
<b>FTE, Salaries, and Wages Subtotal</b>		<b>44.00</b>	<b>44.00</b>	<b>47.00</b>		<b>\$ 6,120,939</b>

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>Fringe Benefits</b>				
Employee Offset Savings	\$ 28,423	\$ 26,612	\$ 31,418	\$ 4,806
Flexible Benefits	517,745	551,677	562,906	11,229
Long-Term Disability	18,921	18,502	20,392	1,890
Medicare	66,404	76,638	85,686	9,048
Other Post-Employment Benefits	243,997	233,249	250,316	17,067
Retiree Medical Trust	8,043	10,485	11,900	1,415
Retirement 401 Plan	5,743	13,349	45,992	32,643
Retirement ADC	1,123,036	938,547	1,512,972	574,425

# Department of Information Technology

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Retirement DROP	4,670	6,870	3,085	(3,785)
Risk Management Administration	43,443	47,765	56,628	8,863
Supplemental Pension Savings Plan	298,274	312,709	86,358	(226,351)
Unemployment Insurance	6,451	6,716	6,728	12
Workers' Compensation	27,176	24,254	31,896	7,642
<b>Fringe Benefits Subtotal</b>	<b>\$ 2,392,326</b>	<b>\$ 2,267,373</b>	<b>\$ 2,706,277</b>	<b>\$ 438,904</b>
<b>Total Personnel Expenditures</b>			<b>\$ 8,827,216</b>	

## OneSD Support Fund

### Department Expenditures

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Enterprise Resource Planning	\$ 24,953,995	\$ 30,278,448	\$ 29,287,194	\$ (991,254)
Financial & Support Services	-	89,240	107,754	18,514
<b>Total</b>	<b>\$ 24,953,995</b>	<b>\$ 30,367,688</b>	<b>\$ 29,394,948</b>	<b>\$ (972,740)</b>

### Department Personnel

	FY2022 Budget	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Enterprise Resource Planning	30.00	30.00	29.00	(1.00)
<b>Total</b>	<b>30.00</b>	<b>30.00</b>	<b>29.00</b>	<b>(1.00)</b>

### Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>Salary and Benefit Adjustments</b> Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	\$ 469,086	\$ -
<b>Next-Generation Enterprise Resource Planning</b> Addition of one-time non-personnel expenditures and associated revenue to determine the feasibility, roadmap and timeline for a next-generation Enterprise Resource Planning system.	0.00	400,000	400,000
<b>Inventory Scanning Software Consultant</b> Addition of one-time non-personnel expenditures and associated revenue to implement barcode scanning at Central Stores to improve inventory accuracy.	0.00	400,000	400,000
<b>Budget Module Technical Support Consultant</b> Addition of one-time non-personnel expenditures and associated revenue to provide technical support for the implementation of the new budgeting module.	0.00	200,000	200,000
<b>Pay-in Lieu of Annual Leave Adjustments</b> Adjustments to expenditures associated with projected compensation to employees in-lieu of the use of annual leave.	0.00	18,514	-



# Department of Information Technology

## Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>Support for Information Technology</b>	0.00	(43,453)	-
Adjustment to expenditure allocations according to an annual review of information technology funding requirements.			
<b>Centralization of Finance and Support Staff</b>	(1.00)	(139,503)	-
Transfer of 3.00 FTE positions from the Wireless Communications Technology Fund and OneSD Support Fund to the Information Technology Fund to centralize financial and support services.			
<b>Non-Discretionary Adjustment</b>	0.00	(277,384)	-
Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.			
<b>One-Time Additions and Annualizations</b>	0.00	(2,000,000)	-
Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2023.			
<b>Non-Discretionary Revenue Adjustment</b>	0.00	-	447,920
Adjustment to reflect revised revenue projections.			
<b>Total</b>	<b>(1.00) \$</b>	<b>(972,740) \$</b>	<b>1,447,920</b>

## Expenditures by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>PERSONNEL</b>				
Personnel Cost	\$ 3,162,061	\$ 3,736,537	\$ 3,967,113	\$ 230,576
Fringe Benefits	2,271,676	2,240,189	2,357,710	117,521
<b>PERSONNEL SUBTOTAL</b>	<b>5,433,738</b>	<b>5,976,726</b>	<b>6,324,823</b>	<b>348,097</b>
<b>NON-PERSONNEL</b>				
Supplies	\$ 4,121	\$ 34,919	\$ 34,570	\$ (349)
Contracts & Services	2,680,514	4,177,835	3,900,800	(277,035)
<i>External Contracts &amp; Services</i>	440,113	512,339	333,762	(178,577)
<i>Internal Contracts &amp; Services</i>	2,240,401	3,665,496	3,567,038	(98,458)
Information Technology	16,832,668	20,170,708	19,127,255	(1,043,453)
Energy and Utilities	2,946	6,500	6,500	-
Other	8	1,000	1,000	-
<b>NON-PERSONNEL SUBTOTAL</b>	<b>19,520,257</b>	<b>24,390,962</b>	<b>23,070,125</b>	<b>(1,320,837)</b>
<b>Total</b>	<b>\$ 24,953,995</b>	<b>\$ 30,367,688</b>	<b>\$ 29,394,948</b>	<b>\$ (972,740)</b>

## Revenues by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Charges for Services	\$ 25,413,904	\$ 27,787,305	\$ 29,235,225	\$ 1,447,920
Other Revenue	4,954	-	-	-
Rev from Money and Prop	26,046	-	-	-
<b>Total</b>	<b>\$ 25,444,904</b>	<b>\$ 27,787,305</b>	<b>\$ 29,235,225</b>	<b>\$ 1,447,920</b>

# Department of Information Technology

## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
<b>FTE, Salaries, and Wages</b>						
20001247	Business Systems Analyst 2	1.00	1.00	1.00	\$ 74,559 - 90,131	\$ 90,131
20001168	Deputy Director	1.00	1.00	1.00	67,740 - 249,134	191,666
20001234	Program Coordinator	16.00	17.00	16.00	36,489 - 198,900	2,203,596
20001222	Program Manager	11.00	10.00	11.00	67,740 - 249,134	1,722,047
20000015	Senior Management Analyst	1.00	1.00	0.00	82,066 - 99,234	-
	Budgeted Personnel					(348,081)
	Expenditure Savings					
	Vacation Pay In Lieu					107,754
<b>FTE, Salaries, and Wages Subtotal</b>		<b>30.00</b>	<b>30.00</b>	<b>29.00</b>		<b>\$ 3,967,113</b>

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>Fringe Benefits</b>				
Employee Offset Savings	\$ 35,436	\$ 37,954	\$ 41,562	\$ 3,608
Flexible Benefits	421,383	447,216	445,061	(2,155)
Long-Term Disability	13,392	12,772	13,344	572
Medicare	45,587	52,893	54,598	1,705
Other Post-Employment Benefits	158,037	153,603	147,914	(5,689)
Retiree Medical Trust	4,407	5,621	5,822	201
Retirement 401 Plan	10,207	15,344	17,979	2,635
Retirement ADC	1,390,375	1,313,131	1,440,119	126,988
Retirement DROP	3,785	4,109	4,422	313
Risk Management Administration	28,184	31,455	33,462	2,007
Supplemental Pension Savings Plan	141,568	146,161	130,519	(15,642)
Unemployment Insurance	4,562	4,630	4,392	(238)
Workers' Compensation	14,755	15,300	18,516	3,216
<b>Fringe Benefits Subtotal</b>	<b>\$ 2,271,676</b>	<b>\$ 2,240,189</b>	<b>\$ 2,357,710</b>	<b>\$ 117,521</b>
<b>Total Personnel Expenditures</b>			<b>\$ 6,324,823</b>	

# Wireless Communications Technology Fund

## Department Expenditures

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Financial & Support Services	\$ -	\$ (83,986)	\$ 19,070	\$ 103,056
Wireless Technology Services	9,801,954	10,851,341	12,029,170	1,177,829
<b>Total</b>	<b>\$ 9,801,954</b>	<b>\$ 10,767,355</b>	<b>\$ 12,048,240</b>	<b>\$ 1,280,885</b>

## Department Personnel

	FY2022 Budget	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Wireless Technology Services	45.35	45.35	43.35	(2.00)
<b>Total</b>	<b>45.35</b>	<b>45.35</b>	<b>43.35</b>	<b>(2.00)</b>

# Department of Information Technology

## Significant Budget Adjustments

	FTE	Expenditures	Revenue
<b>Public Safety Radio Modernization Project</b> Addition of one-time non-personnel expenditures associated with maintenance and support costs for phase 1 and phase 2 of the Public Safety Radio Modernization Project.	0.00	\$ 1,185,607	\$ 1,185,607
<b>Salary and Benefit Adjustments</b> Adjustments to reflect savings resulting from vacant positions for any period of the fiscal year, retirement contributions, retiree health contributions, and labor negotiations.	0.00	626,850	-
<b>Non-Discretionary Adjustment</b> Adjustment to expenditure allocations that are determined outside of the department's direct control. These allocations are generally based on prior year expenditure trends and examples of these include utilities, insurance, and rent.	0.00	65,068	-
<b>Pay-in Lieu of Annual Leave Adjustments</b> Adjustments to expenditures associated with projected compensation to employees in-lieu of the use of annual leave.	0.00	19,070	-
<b>Non-Standard Hour Personnel Funding</b> Funding allocated according to a zero-based annual review of hourly funding requirements.	0.00	14,252	49,394
<b>Dispatch Maintenance Support</b> Addition of non-personnel expenditures and associated revenue to support dispatch maintenance for the Public Safety Radio System.	0.00	7,639	7,639
<b>Support for Information Technology</b> Adjustment to expenditure allocations according to an annual review of information technology funding requirements.	0.00	(52,288)	-
<b>Centralization of Finance and Support Staff</b> Transfer of 3.00 FTE positions from the Wireless Communications Technology Fund and OneSD Support Fund to the Information Technology Fund to centralize financial and support services.	(2.00)	(220,703)	-
<b>One-Time Additions and Annualizations</b> Adjustment to reflect one-time revenues and expenditures, and the annualization of revenues and expenditures, implemented in Fiscal Year 2023.	0.00	(364,610)	(39,063)
<b>Non-Discretionary Revenue Adjustment</b> Adjustment to reflect revised revenue projections.	0.00	-	1,886,206
<b>Total</b>	<b>(2.00)</b>	<b>\$ 1,280,885</b>	<b>\$ 3,089,783</b>

## Expenditures by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>PERSONNEL</b>				
Personnel Cost	\$ 2,964,809	\$ 3,317,849	\$ 3,611,027	293,178
Fringe Benefits	2,621,692	2,560,015	2,706,306	146,291

# Department of Information Technology

## Expenditures by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>PERSONNEL SUBTOTAL</b>	5,586,501	5,877,864	6,317,333	439,469
<b>NON-PERSONNEL</b>				
Supplies	\$ 241,548	\$ 245,919	\$ 245,919	-
Contracts & Services	3,307,673	3,823,169	4,654,333	831,164
<i>External Contracts &amp; Services</i>	2,530,970	3,315,821	4,144,457	828,636
<i>Internal Contracts &amp; Services</i>	776,704	507,348	509,876	2,528
Information Technology	317,658	440,433	388,145	(52,288)
Energy and Utilities	320,822	378,982	441,523	62,541
Other	-	500	500	-
Capital Expenditures	27,265	-	-	-
Debt	487	488	487	(1)
<b>NON-PERSONNEL SUBTOTAL</b>	4,215,453	4,889,491	5,730,907	841,416
<b>Total</b>	<b>\$ 9,801,954</b>	<b>\$ 10,767,355</b>	<b>\$ 12,048,240</b>	<b>\$ 1,280,885</b>

## Revenues by Category

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
Charges for Services	\$ 8,646,208	\$ 10,204,680	\$ 13,294,463	\$ 3,089,783
Other Revenue	16,058	-	-	-
Rev from Money and Prop	44,851	48,261	48,261	-
Rev from Other Agencies	9,582	-	-	-
<b>Total</b>	<b>\$ 8,716,700</b>	<b>\$ 10,252,941</b>	<b>\$ 13,342,724</b>	<b>\$ 3,089,783</b>

## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
<b>FTE, Salaries, and Wages</b>						
20000011	Account Clerk	1.00	1.00	0.00	\$ 45,627 - 54,916	\$ -
20000251	Apprentice 1- Communications Technician	1.00	3.00	2.00	50,902 - 67,852	126,752
20000252	Apprentice 2- Communications Technician	1.00	1.00	1.00	63,633 - 80,609	80,609
20000139	Associate Communications Engineer	4.00	4.00	4.00	101,101 - 122,102	488,408
90000139	Associate Communications Engineer - Hourly	0.35	0.35	0.35	101,101 - 122,102	42,736
20000403	Communications Technician	18.00	16.00	17.00	75,883 - 91,019	1,440,006
20000405	Communications Technician Supervisor	2.00	2.00	2.00	87,862 - 106,199	212,131
20001168	Deputy Director	1.00	1.00	1.00	67,740 - 249,134	191,666
20000419	Equipment Technician 1	7.00	7.00	7.00	46,985 - 56,295	387,049
20000425	Equipment Technician 2	1.00	1.00	1.00	51,564 - 61,459	61,459
20000288	Senior Communications Engineer	1.00	1.00	1.00	116,542 - 140,885	140,885
20000897	Senior Communications Technician	5.00	5.00	5.00	79,673 - 95,547	473,913
20000402	Senior Communications Technician Supervisor	1.00	1.00	1.00	101,089 - 122,020	122,020

# Department of Information Technology

## Personnel Expenditures

Job Number	Job Title / Wages	FY2022 Budget	FY2023 Budget	FY2024 Adopted	Salary Range	Total
20000015	Senior Management Analyst	1.00	1.00	0.00	82,066 - 99,234	-
20000955	Storekeeper 1	1.00	1.00	1.00	43,415 - 52,069	52,069
	Budgeted Personnel Expenditure Savings					(455,298)
	Overtime Budgeted					34,768
	Reg Pay For Engineers					100,803
	Termination Pay Annual Leave					41,235
	Vacation Pay In Lieu					69,816
<b>FTE, Salaries, and Wages Subtotal</b>		<b>45.35</b>	<b>45.35</b>	<b>43.35</b>		<b>\$ 3,611,027</b>

	FY2022 Actual	FY2023 Budget	FY2024 Adopted	FY2023-2024 Change
<b>Fringe Benefits</b>				
Employee Offset Savings	\$ 9,310	\$ 10,530	\$ 9,933	\$ (597)
Flexible Benefits	501,961	530,160	500,448	(29,712)
Long-Term Disability	12,166	11,223	11,876	653
Medicare	45,089	47,798	50,245	2,447
Other Post-Employment Benefits	241,471	221,871	210,493	(11,378)
Retiree Medical Trust	2,717	3,064	3,537	473
Retirement 401 Plan	1,492	1,376	11,954	10,578
Retirement ADC	1,546,169	1,428,730	1,664,571	235,841
Retirement DROP	9,293	12,706	7,856	(4,850)
Risk Management Administration	42,979	45,435	47,619	2,184
Supplemental Pension Savings Plan	185,324	213,602	130,221	(83,381)
Unemployment Insurance	4,146	4,061	3,835	(226)
Workers' Compensation	19,576	29,459	53,718	24,259
<b>Fringe Benefits Subtotal</b>	<b>\$ 2,621,692</b>	<b>\$ 2,560,015</b>	<b>\$ 2,706,306</b>	<b>\$ 146,291</b>
<b>Total Personnel Expenditures</b>			<b>\$ 6,317,333</b>	

# Department of Information Technology

## Revenue and Expense Statement (Non-General Fund)

GIS Fund	FY2022 Actual	FY2023* Budget	FY2024** Adopted
BEGINNING BALANCE AND RESERVES			
Balance from Prior Year	\$ 536,613	\$ 527,093	\$ 775,777
<b>TOTAL BALANCE AND RESERVES</b>	<b>\$ 536,613</b>	<b>\$ 527,093</b>	<b>\$ 775,777</b>
REVENUE			
Charges for Services	\$ 4,289,623	\$ 5,030,845	\$ 5,115,962
Other Revenue	299	-	-
Revenue from Other Agencies	334,241	195,303	238,770
Revenue from Use of Money and Property	(2,652)	-	-
<b>TOTAL REVENUE</b>	<b>\$ 4,621,510</b>	<b>\$ 5,226,148</b>	<b>\$ 5,354,732</b>
<b>TOTAL BALANCE, RESERVES, AND REVENUE</b>	<b>\$ 5,158,124</b>	<b>\$ 5,753,241</b>	<b>\$ 6,130,509</b>
OPERATING EXPENSE			
Personnel Expenses	\$ 858,252	\$ 982,964	\$ 1,382,124
Fringe Benefits	715,575	719,093	789,603
Supplies	376	10,000	10,000
Contracts & Services	988,458	1,169,312	1,165,419
Information Technology	2,068,370	2,390,259	2,025,373
<b>TOTAL OPERATING EXPENSE</b>	<b>\$ 4,631,031</b>	<b>\$ 5,271,628</b>	<b>\$ 5,372,519</b>
<b>TOTAL EXPENSE</b>	<b>\$ 4,631,031</b>	<b>\$ 5,271,628</b>	<b>\$ 5,372,519</b>
<b>BALANCE</b>	<b>\$ 527,093</b>	<b>\$ 481,613</b>	<b>\$ 757,990</b>
<b>TOTAL BALANCE, RESERVES, AND EXPENSE</b>	<b>\$ 5,158,124</b>	<b>\$ 5,753,241</b>	<b>\$ 6,130,509</b>

\* At the time of publication, audited financial statements for Fiscal Year 2023 were not available. Therefore, the Fiscal Year 2023 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2023 Adopted Budget, while the beginning Fiscal Year 2023 balance amount reflects the audited Fiscal Year 2022 ending balance.

\*\* Fiscal Year 2024 Beginning Fund Balance reflects the projected Fiscal Year 2023 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2023.

# Department of Information Technology

## Revenue and Expense Statement (Non-General Fund)

Information Technology Fund	FY2022 Actual	FY2023* Budget	FY2024** Adopted
<b>BEGINNING BALANCE AND RESERVES</b>			
Balance from Prior Year	\$ 2,503,270	\$ 4,787,368	\$ 3,525,749
Continuing Appropriation - CIP	136,825	136,825	136,825
<b>TOTAL BALANCE AND RESERVES</b>	<b>\$ 2,640,094</b>	<b>\$ 4,924,193</b>	<b>\$ 3,662,573</b>
<b>REVENUE</b>			
Charges for Services	\$ 83,373,268	\$ 85,355,648	\$ 87,449,131
Other Revenue	492	-	-
Revenue from Other Agencies	139,616	-	-
Revenue from Use of Money and Property	(85,303)	-	-
<b>TOTAL REVENUE</b>	<b>\$ 83,428,072</b>	<b>\$ 85,355,648</b>	<b>\$ 87,449,131</b>
<b>TOTAL BALANCE, RESERVES, AND REVENUE</b>	<b>\$ 86,068,167</b>	<b>\$ 90,279,841</b>	<b>\$ 91,111,704</b>
<b>OPERATING EXPENSE</b>			
Personnel Expenses	\$ 4,494,654	\$ 5,405,067	\$ 6,120,939
Fringe Benefits	2,392,326	2,267,373	2,706,277
Supplies	17,238	23,544	23,195
Contracts & Services	2,327,572	79,746,371	76,581,498
Information Technology	71,806,514	1,226,522	1,964,007
Energy and Utilities	14,823	17,512	21,816
Other Expenses	3,600	7,150	7,150
Capital Expenditures	87,248	-	-
<b>TOTAL OPERATING EXPENSE</b>	<b>\$ 81,143,974</b>	<b>\$ 88,693,539</b>	<b>\$ 87,424,882</b>
<b>TOTAL EXPENSE</b>	<b>\$ 81,143,974</b>	<b>\$ 88,693,539</b>	<b>\$ 87,424,882</b>
<b>RESERVES</b>			
Continuing Appropriation - CIP	\$ 136,825	\$ 136,825	\$ 136,825
<b>TOTAL RESERVES</b>	<b>\$ 136,825</b>	<b>\$ 136,825</b>	<b>\$ 136,825</b>
<b>BALANCE</b>	<b>\$ 4,787,368</b>	<b>\$ 1,449,477</b>	<b>\$ 3,549,997</b>
<b>TOTAL BALANCE, RESERVES, AND EXPENSE</b>	<b>\$ 86,068,167</b>	<b>\$ 90,279,841</b>	<b>\$ 91,111,704</b>

\* At the time of publication, audited financial statements for Fiscal Year 2023 were not available. Therefore, the Fiscal Year 2023 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2023 Adopted Budget, while the beginning Fiscal Year 2023 balance amount reflects the audited Fiscal Year 2022 ending balance.

\*\* Fiscal Year 2024 Beginning Fund Balance reflects the projected Fiscal Year 2023 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2023.

# Department of Information Technology

## Revenue and Expense Statement (Non-General Fund)

OneSD Support Fund	FY2022 Actual	FY2023* Budget	FY2024** Adopted
<b>BEGINNING BALANCE AND RESERVES</b>			
Balance from Prior Year	\$ 5,600,580	\$ 6,091,489	\$ 6,734,046
<b>TOTAL BALANCE AND RESERVES</b>	<b>\$ 5,600,580</b>	<b>\$ 6,091,489</b>	<b>\$ 6,734,046</b>
<b>REVENUE</b>			
Charges for Services	\$ 25,413,904	\$ 27,787,305	\$ 29,235,225
Other Revenue	4,954	-	-
Revenue from Use of Money and Property	26,046	-	-
<b>TOTAL REVENUE</b>	<b>\$ 25,444,904</b>	<b>\$ 27,787,305</b>	<b>\$ 29,235,225</b>
<b>TOTAL BALANCE, RESERVES, AND REVENUE</b>	<b>\$ 31,045,483</b>	<b>\$ 33,878,794</b>	<b>\$ 35,969,271</b>
<b>OPERATING EXPENSE</b>			
Personnel Expenses	\$ 3,162,061	\$ 3,736,537	\$ 3,967,113
Fringe Benefits	2,271,676	2,240,189	2,357,710
Supplies	4,121	34,919	34,570
Contracts & Services	2,680,514	4,177,835	3,900,800
Information Technology	16,832,668	20,170,708	19,127,255
Energy and Utilities	2,946	6,500	6,500
Other Expenses	8	1,000	1,000
<b>TOTAL OPERATING EXPENSE</b>	<b>\$ 24,953,995</b>	<b>\$ 30,367,688</b>	<b>\$ 29,394,948</b>
<b>TOTAL EXPENSE</b>	<b>\$ 24,953,995</b>	<b>\$ 30,367,688</b>	<b>\$ 29,394,948</b>
<b>BALANCE</b>	<b>\$ 6,091,489</b>	<b>\$ 3,511,106</b>	<b>\$ 6,574,323</b>
<b>TOTAL BALANCE, RESERVES, AND EXPENSE</b>	<b>\$ 31,045,483</b>	<b>\$ 33,878,794</b>	<b>\$ 35,969,271</b>

\* At the time of publication, audited financial statements for Fiscal Year 2023 were not available. Therefore, the Fiscal Year 2023 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2023 Adopted Budget, while the beginning Fiscal Year 2023 balance amount reflects the audited Fiscal Year 2022 ending balance.

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# Department of Information Technology

## Revenue and Expense Statement (Non-General Fund)

Wireless Communications Technology Fund	FY2022 Actual	FY2023* Budget	FY2024** Adopted
<b>BEGINNING BALANCE AND RESERVES</b>			
Balance from Prior Year	\$ 1,231,400	\$ 146,145	\$ 475,128
<b>TOTAL BALANCE AND RESERVES</b>	<b>\$ 1,231,400</b>	<b>\$ 146,145</b>	<b>\$ 475,128</b>
<b>REVENUE</b>			
Charges for Services	\$ 8,646,208	\$ 10,204,680	\$ 13,294,463
Other Revenue	16,058	-	-
Revenue from Other Agencies	9,582	-	-
Revenue from Use of Money and Property	44,851	48,261	48,261
<b>TOTAL REVENUE</b>	<b>\$ 8,716,700</b>	<b>\$ 10,252,941</b>	<b>\$ 13,342,724</b>
<b>TOTAL BALANCE, RESERVES, AND REVENUE</b>	<b>\$ 9,948,100</b>	<b>\$ 10,399,086</b>	<b>\$ 13,817,852</b>
<b>OPERATING EXPENSE</b>			
Personnel Expenses	\$ 2,964,809	\$ 3,317,849	\$ 3,611,027
Fringe Benefits	2,621,692	2,560,015	2,706,306
Supplies	241,548	245,919	245,919
Contracts & Services	3,307,673	3,823,169	4,654,333
Information Technology	317,658	440,433	388,145
Energy and Utilities	320,822	378,982	441,523
Other Expenses	-	500	500
Capital Expenditures	27,265	-	-
Debt Expenses	487	488	487
<b>TOTAL OPERATING EXPENSE</b>	<b>\$ 9,801,954</b>	<b>\$ 10,767,355</b>	<b>\$ 12,048,240</b>
<b>TOTAL EXPENSE</b>	<b>\$ 9,801,954</b>	<b>\$ 10,767,355</b>	<b>\$ 12,048,240</b>
<b>BALANCE</b>	<b>\$ 146,145</b>	<b>\$ (368,269)</b>	<b>\$ 1,769,612</b>
<b>TOTAL BALANCE, RESERVES, AND EXPENSE</b>	<b>\$ 9,948,100</b>	<b>\$ 10,399,086</b>	<b>\$ 13,817,852</b>

\* At the time of publication, audited financial statements for Fiscal Year 2023 were not available. Therefore, the Fiscal Year 2023 column reflects final budgeted revenue and expense amounts from the Fiscal Year 2023 Adopted Budget, while the beginning Fiscal Year 2023 balance amount reflects the audited Fiscal Year 2022 ending balance.

\*\* Fiscal Year 2024 Beginning Fund Balance reflects the projected Fiscal Year 2023 Ending Fund Balance based on updated Revenue and Expenditures projections for Fiscal Year 2023.