July 1, 1999

CLASS SPECIFICATION

SAN DIEGO CITY CIVIL SERVICE COMMISSION

GOLF STARTER

DEFINITION:

Under immediate supervision, to register players and assign their starting order on a golf course; to collect and account for money received; and to perform related work.

* EXAMPLES OF DUTIES:

- Collects money, including cash, check or credit card charges for greens fees, monthly tickets, resident identification cards and tournaments;
- Arranges starting order for players;
- Organizes golfers into playing groups and makes arrangements for timely spacing;
- Takes reservations;
- Announces players tee times and player order on a public address system;
- Answers questions concerning the golf course and golfing arrangements;
- Settles disputes between players concerning golf course rules and procedures;
- Records fee transactions on reservation sheets, daily cash reports and other tracking forms;
- Balances and verifies credit card sales, checks and cash received against cash register tapes and various fee collection tracking forms;
- Identifies, researches and resolves errors in recording and balancing of monies received;
- Issues receipts for fees collected;
- Verifies appropriate amount of change and paper denominations for cash register at the end of and beginning of each day;
- Assists in making arrangements for and conducting tournaments;
- Patrols the golf course to interpret and enforce course rules.

MINIMUM QUALIFICATIONS:

Please note: the minimum qualifications stated below are a guide for determining the education, training, experience, special skills, and/or license which may be required for employment in the class. These are re-evaluated each time the position is opened for recruitment. Please refer to the most recent Job Announcement for updated minimum qualifications.

Education equal to high school graduation or possession of a G.E.D. equivalency; <u>AND</u> any combination of experience which totals six months of work that includes information and assistance to the public, cash handling and making financial transactions.

EXAMPLES OF DUTIES performed by employees in this class. The list may not include all required duties, nor are all listed tasks necessarily performed by everyone in this class.