

# UTILITIES UNDERGROUNDING PROGRAM

## MISSION HILLS COMMUNITY – PROJECT BLOCK 2E

November 2012



### WELCOME TO THE UTILITIES UNDERGROUNDING PROGRAM E-NEWS #30

This is the thirtieth e-news update to inform you of the progress of the Utilities Undergrounding Program in the Mission Hills/2E Project Block area. Approximately once a month during construction, or when significant events occur, you will receive an e-mail update.

### UTILITIES UNDERGROUNDING PROGRAM DESCRIPTION

The City of San Diego has been undergrounding utility lines since 1970. Approximately 1,200 miles of overhead utility lines remain to be undergrounded. The City, in cooperation with SDG&E, Cox Communications, and AT&T, is currently undergrounding the utility lines in your community.

### PROJECT BLOCK 2E HIGHLIGHTS

- 5.8 miles of utilities will be undergrounded
- 605 private residences will have their utilities undergrounded
- 92 decorative acorn lights will be installed
- 110 shade trees will be planted
- 36 curb ramps will be installed
- Streets will be resurfaced

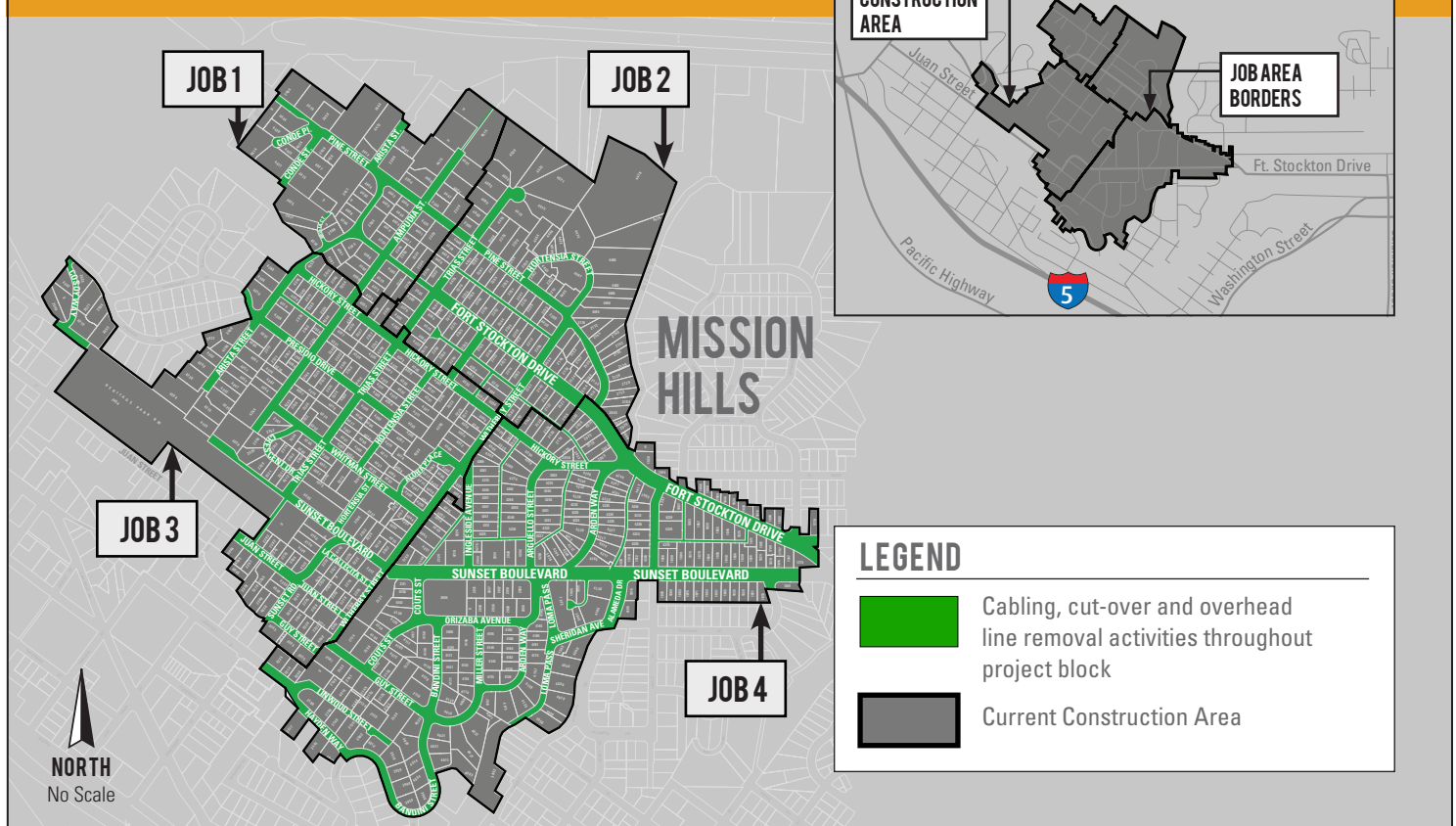
### PROJECT BLOCK 2E CONSTRUCTION ACTIVITY PHASES

- Construction start: June 2009
- Panel and Trench work: June 2009 - November 2012
- Cabling, cut-overs and streetlights: Nov. 2012 - March 2013
- Overhead line removal: Spring - Summer 2013
- Street resurfacing: 2014

### PROJECT BLOCK 2E CONSTRUCTION ACTIVITIES

- Cabling, cut-overs and overhead line removal activities are taking place throughout the project area.

### CURRENT CONSTRUCTION AREA MAP: MISSION HILLS



## PANEL AND TRENCHING ACTIVITIES

Panel work is when electricians prepare the electrical panel at your home to receive underground service. Trenching activities involves digging a mainline trench in the street and a lateral customer service trench that connects the mainline trench to your utility box. Conduit lines, which house the underground utility cabling, are then installed and buried in the trenches.

- ▶ Panel work is 98% complete and trenching is 100% complete in Project Block 2E.

## CABLING, CUT-OVER AND OVERHEAD LINE REMOVAL

Cabling involves technicians placing new utility lines in the new conduits, so that the new lines can be “energized” and brought into service. Once the new system has been energized, the process to “cut-over” customers from overhead to underground services will begin. Once customers have been cut-over, the overhead lines will be removed. This process is not nearly as disruptive as the trenching work, which is why you may not even see us working. A door hanger will be left prior to the contractor visiting your property. Here is the current status of these activities:

- ▶ Cox Communications is 100% complete with cabling activities in Job 1 & Job 2, and 75% completed in Job 3 and Job 4. They are 90% complete with cut-over activities in Job 1 and 16% complete in Job 2.
- ▶ SDG&E began cabling in November.
- ▶ AT&T is 70% complete with cabling activities in Job 1.



Crews connect utility cabling from the customer's panel to the new pedestal boxes, as pictured above.

## CUSTOMER NOTICES

**Permission to Enter Forms:** Before construction began on this project, property owners were sent a Permission to Enter (PTE) form. By signing this form, you enroll your property in the Utilities Undergrounding Program and grant crews access to the exterior of your property to complete the undergrounding work at no up-front cost. Property owners within this Project Block who have not signed a PTE form or failed to return it by the required deadline date, will be responsible for all costs and permits needed for converting their property to receive underground utility service.

- ▶ All property owners in Project Block 2E/Mission Hills have submitted their PTE form.

**Correction Notices:** If you need to make a correction to your property in order to pass final inspection, you will receive a door hanger or letter from a City of San Diego inspector. The door hanger and letter have a description of the correction needed. Please do not delay in contacting the inspector whose name and phone number appear on these notices, so that the problem can be resolved.

Most of these corrections are minor and are the responsibility of the property owner. Corrections need to be completed before we can cut customers over to the new underground system. **Customers who are not cut-over to the new underground system risk loss of service when the overhead system is removed.**

- ▶ Currently, there are 6 residences in Job 1 & 2, 12 residences in Job 3 and 12 residences in Job 4 that need to make corrections to their services or properties.

## CUSTOMER RESOURCES

**Project Satisfaction:** In the event that you are not satisfied or pleased with the work that was done on your property or your street, please let us know. **Please do not attempt to make corrections, adjustments or improvements yourself.** We will not be able to switch your services to the new underground system if any modifications were done to our work.

**Safety:** All project crew members should be wearing proper identification while on the job site. If you see anyone suspicious on your property, please call the Information Line at (619) 533-3841 or the San Diego Police Department.

**Program Info:** Visit [www.sandiego.gov/undergrounding](http://www.sandiego.gov/undergrounding) to access more information on the program, including a video and brochure.

We thank you in advance for your patience and support while we complete the Utilities Undergrounding Program project in your community.