UTILITIES UNDERGROUNDING PROGRAM

PARADISE HILLS – PROJECT BLOCK 4AA

April 2011

WELCOME TO THE UTILITIES UNDERGROUNDING PROGRAM E-NEWS #11

This is the eleventh e-news update to inform you of the progress of the Utilities Undergrounding Program in the Paradise Hills/4AA Project Block area. Approximately once a month during construction, or when significant events occur, you will receive an e-mail update.

UTILITIES UNDERGROUNDING PROGRAM DESCRIPTION

The City of San Diego has been undergrounding utility lines since 1970. Approximately 1,200 miles of overhead utility lines remain to be undergrounded. The City, in cooperation with SDG&E, Cox Communications, Time Warner and AT&T, is currently undergrounding the utility lines in your community.

PROJECT BLOCK 4AA HIGHLIGHTS

- 3.6 miles of utilities will be undergrounded
- 495 private residences will have their utilities undergrounded
- 85 street lights will be installed
- 70 shade trees will be installed
- 52 curb ramps will be installed
- Streets will be resurfaced or slurry sealed curb-to-curb

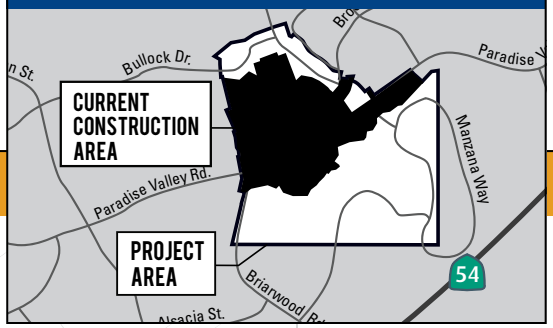
PROJECT BLOCK 4AA CONSTRUCTION ACTIVITY PHASES

- Construction start: April 2010
- Panel and trench work: April 2010 - May 2011
- Cabling, cut-overs and streetlights: Jun. 2011 - Mar. 2012
- Overhead line removal: Spring 2012
- Street resurfacing: 2013

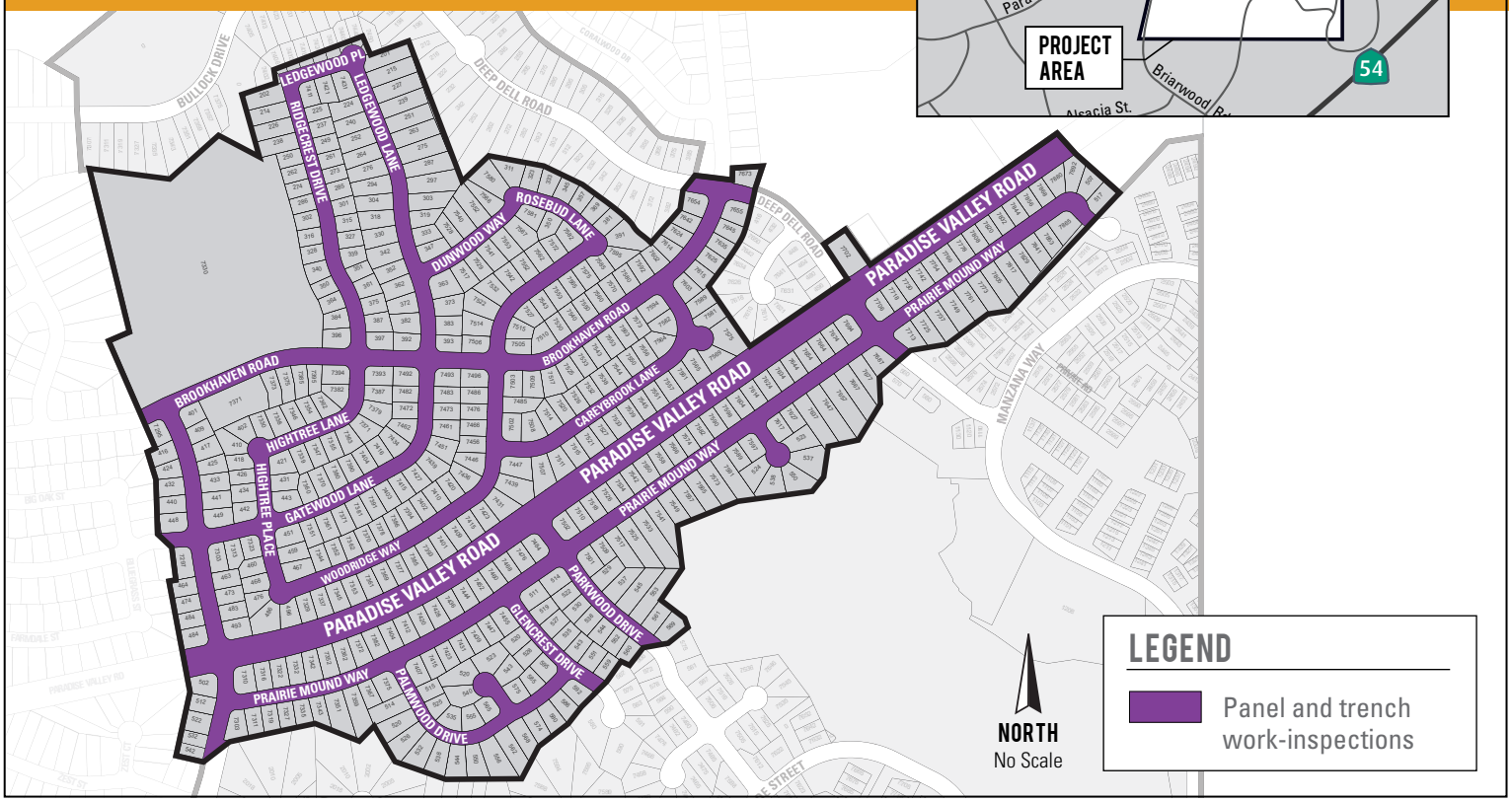
PROJECT BLOCK 4AA CONSTRUCTION ACTIVITIES

- Trenching Activities - Final Inspection of completed trench work

VICINITY MAP: PARADISE HILLS



CURRENT CONSTRUCTION AREA MAP: PARADISE HILLS



CONTACT INFORMATION

Information Line: (619) 533-3841
Email: undergrounding@sandiego.gov
Website: www.sandiego.gov/undergrounding

PANEL AND TRENCHING ACTIVITIES

All panel work has been completed. If you have any questions or concerns about the work, please do not hesitate to contact the electrical contractor.

You have likely seen SDG&E trenching crews working in the streets. **Trench work is approximately 95% complete** in Project Block 4AA. We ask for your patience as they complete this work, as it can be disruptive and distracting. Approximately two weeks prior to the start of the trench work on your property and in the street, you will receive a door hanger with the trenching contractor's name and phone number on it. If you have any questions or concerns about the work, please do not hesitate to contact the contractor.

SDG&E crew member places new underground utility conduits.

CABLING AND CUT-OVER ACTIVITIES

After all trenching operations have been completed by our contractor, the cabling portion of the work will begin. Another contractor will perform the cabling work. Cabling involves technicians placing new utility lines in the new conduits, so that the new lines can be "energized" and brought into service. Once the new system has been energized, the process to "cut-over" customers from overhead to underground services will begin. We anticipate this process will move very swiftly and it's not nearly as disruptive or distracting as the trenching work, which is why you may not even see us working.

CORRECTION NOTICES

There are 2 residences in Job 1 and 16 residences in Job 2 that need to make corrections to their services or properties in the 4AA Project Block. Most of these corrections are minor and are the responsibility of the property owner. Corrections need to be completed before we can cut customers over to the new underground system. **Customers who are not cut-over to the new underground system risk loss of service when the overhead system is removed.**

If you need to make a correction to your property in order to pass final inspection, you will receive a door hanger or letter from a City of San Diego inspector. The door hanger and letter have a description of the correction needed. Most of these corrections are minor. Please do not delay in contacting the inspector whose name and phone number appear on these notices, so that the problem can be resolved.

SAFETY

If you see anyone on your property that is not visibly wearing an identification badge, or if they are in a vehicle that is not marked with a contractor or utility company name, please call the Information Line at (619) 533-3841 or the San Diego Police Department. The construction crew must travel in marked vehicles and have proper identification at all times on the jobsite.

CONTACT US

In the event that you are not satisfied or pleased with the work that was done on your property or your street, please let us know. **Please do not attempt to make corrections, adjustments or improvements yourself.** We promise to work with you on reaching a solution or creating an outcome that meets your needs and ours in this process. We will not be able to switch your services to the new underground system if any modifications were done to our work. If you are unsure about the status of the work that has taken place on your property or your street, contact us at:

- Information Line: (619) 533-3841
- Email: undergrounding@sandiego.gov

UTILITIES UNDERGROUNDING PROGRAM VIDEO

A video about the Utilities Undergrounding Program can be seen by visiting our web site at www.sandiego.gov/undergrounding and clicking on video. By watching it, you can see all the processes associated with our work and gain a better understanding of what is involved in completing those processes.

We thank you in advance for your patience and support while we complete the Utilities Undergrounding Program project in the Paradise Hills community.