During your water survey appointment, you may receive the following:

- Low-flow showerhead, if needed
- Faucet aerators, if needed
- 5-minute shower timer for single family
- Information on water and energy savings
- Sustainable landscape information, including list of low water-use plants
- Hose end nozzle, if needed
- California native plant seeds

Single-family customers will receive a summary check list at the completion of the survey.

Multi-family customers will receive a summary report after submitting data on dwelling units.

For information and appointments call:

619-570-1999

or request via email: watersurvey@sandiego.gov

Please have your 12 digit account number available.

www.sandiego.gov/water/conservation

By using water wisely, you not only help preserve our natural resources, but also save money.
The Residential Water Survey Program is a service offered through the City of San Diego Public Utilities Department to help you save water inside and outside your home and help lower your utility bill. This is provided, without additional cost, to all single-family and multi-family City of San Diego Public Utilities Department water customers.

During the water survey appointment you will learn how to use water more efficiently.

A typical single-family household can reduce their average daily water consumption by 13% or more.

**Typical Water Use in a Single-Family Home**

- Showers/Baths: 8.9%
- Faucets: 7.9%
- Toilets: 13.6%
- Clothes Washer: 9.5%
- Dish Washing: 0.4%
- Leaks: 6%
- Other: 0.8%

**Outdoor Water Use:** 53%

**Based on Residential End Use Water Study Draft Report, January 2009**

**During your appointment, the surveyor will teach you how to read a water meter, and show you how to determine if you have a property-side leak.**

**Interior Survey**

For single-family homes, the surveyor will:
- Check showerheads and faucets for leaks and flow rates
- Provide low-flow showerheads, if needed
- Check for leaks in toilets
- Determine toilet flush volume
- Discuss dishwasher and washing machine use
- Discuss current incentive programs
- Inspect water heater
- Check water pressure

For multi-family properties, the surveyor will train the property manager to:
- Check showerheads and faucets for leaks and flow rates*
- Check for leaks in toilets
- Determine toilet flush volume
- Provide forms for documentation of all dwelling units
- Inspect water heater

* Upon completion of all units, the property manager may request low-flow showerheads and aerators.

**Exterior Landscape Survey**

For all landscaped properties, the surveyor provides watering tips on how to conserve water in your landscape. Irrigation systems will be inspected and advice on how long to irrigate will be provided.

The surveyor will:
- Determine grass type
- Review irrigation system
- Identify irrigation problems
- Conduct a “catch can” test on sprinklers in turf area to measure sprinkler head output

Call (619) 570-1999 or request via email: watersurvey@sandiego.gov

**Based on Residential End Use Water Study Draft Report, January 2009**

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