IMPORTANT! Please note the following upcoming closures and modifications to our customer service business hours during the December holiday season:

Customer Service Counter - 600 B St, 11th floor

<table>
<thead>
<tr>
<th>Date</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>December 24, 2012 (Monday)</td>
<td>7:30AM to 12:00PM</td>
</tr>
<tr>
<td>December 25, 2012 (Tuesday)</td>
<td>Closed</td>
</tr>
<tr>
<td>December 26 - 28, 2012</td>
<td>7:30AM to 5:00PM</td>
</tr>
<tr>
<td>(Wednesday-Friday)</td>
<td></td>
</tr>
<tr>
<td>December 31, 2012 (Monday)</td>
<td>7:30AM to 12:00PM</td>
</tr>
<tr>
<td>January 1, 2013 (Tuesday)</td>
<td>Closed</td>
</tr>
<tr>
<td>January 2 - 4, 2013</td>
<td>7:30AM to 5:00PM</td>
</tr>
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Customer Service Phone Line – (619) 515-3500

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PLEASE NOTE: Customer access to online and self service options will not be impacted by these closures. To ensure customers are not negatively impacted by these changes, Services will not be terminated for non-payment from December 21st to the 25th and December 28th to January 1st. Disconnections scheduled to occur during these periods will be carried out on subsequent dates.

See the attached list for additional payment locations that will be accepting payments for water/wastewater bills and their holiday hours.

To report a water/wastewater system emergency or service outage, please call (619) 515-3525.
Water/Wastewater Bill Payment Locations

Online:  www.sandiego.gov/customercare/
         For other locations, call (619) 515-3500

City Treasurers Cashiers Office:
1200 Third Ave, Ste 100 (Lobby)
92101
(619) 236-6112
Holiday Hours:  8:00am – 2:00pm (12/24/12 & 12/31/12)
                Closed 12/25/12 & 01/01/13

Independent Payment Centers are also available throughout the City:

Chula Vista:  201 Broadway
             91910
             (619) 425-4700
             Hours: 8am – 3pm (12/24/12)
                    8am – 9pm (12/31/12)

National City:  936 Highland Avenue
                91950
                (619) 477-2284
                Hours: 8am – 5pm (12/24/12)
                       8am – 8 pm (12/31/12)

San Diego:  1610 Highland Avenue
            91950
            (619) 336-9500
            Hours: 9am – 3pm (12/24/12)
                   9am – 6pm (12/31/12)

            5071 Federal Boulevard
            92102
            (619) 263-9800
            Hours: 9am – 3pm (12/24/12)
                   9am – 6pm (12/31/12)

            4298 University Avenue
            92105
            (619) 283-2020
            Hours: 9am – 3pm (12/24/12)
                   9am – 6pm (12/31/12)

            5971 University Avenue
            92115
            (619) 582-5626
            Hours: closed 12/24/12
                   9am – 2pm (12/31/12)

Spring Valley:  521 Sweetwater Road
                91977
                (619) 466-2274
                Hours: 9am – 3pm (12/24/12)
                       9am – 6pm (12/31/12)