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San Diego City Council
District 1

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**Council President Pro Tem Barbara Bry Calls for City Audit of
Public Utilities Department Billing Procedures**

San Diego—In November, my office began receiving complaints from District 1 residents regarding abnormally high water bills. My team has been meeting with constituents and connecting them with the Public Utilities Department (PUD) to have their individual situations investigated. In many cases, the PUD found no leaks or clear reasons to account for the increased water usage, so we are still seeking answers as to why these hikes are occurring.

Based on conversations with my Council colleagues and recent news reports, it is clear this issue is having an impact citywide. In order to ensure the water bills San Diegans are receiving are accurate and precise, I have asked our City Auditor, Eduardo Luna, to conduct a comprehensive audit of the PUD's data acquisitions and billing procedures. I am grateful that Mr. Luna has agreed to expand the scope of an already scheduled FY 2018 audit of the PUD's Customer Support Division to include this additional review, and I look forward to seeing the results of this audit by June of 2018. I have also reached out to Councilmember Lorie Zapf, the chair of the Audit Committee, who confirmed her support of this audit moving forward.

My office is committed to helping San Diego ratepayers resolve their cases and discovering the reasons for these recent water bill spikes.

Council President Pro Tem Barbara Bry represents San Diego City Council District 1, which includes the communities of Carmel Valley, Del Mar Heights, Del Mar Mesa, La Jolla, Pacific Highlands Ranch, Torrey Hills, Torrey Pines, and University City.

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