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## **Audit Affirms Strength of City's Tax Collection Systems**

### **Online Systems Feature Security and Proper Controls**

**San Diego** – The City of San Diego was recognized for the strength of its online tax collection system in a recently completed performance audit by the independent City Auditor.

The City of San Diego collects business tax (BTax) and rental unit business tax (RTax) through the Office of the City Treasurer, and businesses can register for a Business Tax Certificate and renew both business and rental unit taxes online. The performance audit focused on the online payment processes for these applications and associated systems, and determined they utilize appropriate security. A single risk identified was determined to be mitigated.

Specifically, the audit report stated, "Based on our testing, we found that the BTax and RTax online payment processing and collection applications utilize appropriate security between systems and leverage appropriate controls over system and manual processes for those reviewed within the scope of our audit."

Since 2014, the City has received about 15,000 business tax applications annually, about 159,000 annual business tax and rental tax renewals and collected more than \$14.9 million annually in business and rental unit business taxes.

**"We know San Diegans appreciate the ease of making online payments, and we appreciate the audit's validation that our systems are secure,"** said City Treasurer Gail Granewich.

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