

San Diego Police Department - Communications Division 911 Report								
JULY 2016								
Total 911 Calls	57,846							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,377	2,551	1,737	3,747	1,353	993	88	57,846
	81.90%	4.41% [86.31%]	3.00% [89.31%]	6.48% [95.79%]	2.34% [98.13%]	1.72% [99.85%]	0.15% [100%]	100%
Avg Answer Time in seconds	7.03							
Avg Talk Time in seconds	101.05							
Busiest Day for 911	Thursday	7/21/16	2,147 Calls					
Busiest Hour for 911	1-2 PM		152 Calls					
As of August 1, 2016 82 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	145,095							

San Diego Police Department - Communications Division 911 Report								
AUG 2016								
Total 911 Calls	55,122							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,043	1,873	1,144	2,927	1,155	874	106	55,122
	85.34%	3.40% [88.74%]	2.08% [90.82%]	5.31% [96.13%]	2.10% [98.23%]	1.59% [99.82%]	0.19% [100%]	100%
Avg Answer Time in seconds	6.20							
Avg Talk Time in seconds	104.55							
Busiest Day for 911	Friday	08/05/16	2,050 Calls					
Busiest Hour for 911	6-7 PM		155 Calls					
As of August 29, 2016 86 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	141,513							