

San Diego Police Department - Communications Division 911 Report								
JUNE 2016								
Total 911 Calls	51,312							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	39,731	2,303	1,747	4,410	1,699	1,325	97	51,312
	77.43%	4.49% [81.92%]	3.40% [85.32%]	8.59% [93.91%]	3.31% [97.22%]	2.58% [99.8%]	0.19% [100%]	100%
Avg Answer Time in seconds	8.92							
Avg Talk Time in seconds	100.68							
Busiest Day for 911	Saturday	6/4/16	1,979 Calls					
Busiest Hour for 911	2-3 PM		142 Calls					
As of July 4, 2016 65 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	133,000							

San Diego Police Department - Communications Division 911 Report								
JULY 2016								
Total 911 Calls	57,846							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,377	2,551	1,737	3,747	1,353	993	88	57,846
	81.90%	4.41% [86.31%]	3.00% [89.31%]	6.48% [95.79%]	2.34% [98.13%]	1.72% [99.85%]	0.15% [100%]	100%
Avg Answer Time in seconds	7.03							
Avg Talk Time in seconds	101.05							
Busiest Day for 911	Thursday	7/21/16	2,147 Calls					
Busiest Hour for 911	1-2 PM		152 Calls					
As of August 1, 2016 82 out of 100 officers have been trained in at least one administrative (non-emergency) duty.								
Total Monthly Calls	145,095							