



The City of



Public Utilities Department

FACT SHEET

## Help to Others San Diego (H2O SD) Program Qualifications

Funded through charitable donations, the H2O SD Program helps qualified low-income customers with their water and wastewater utility bill. Qualifying residential customers may receive a credit up to \$100 on their utility bill once in a 12-month period. Customers must reapply for subsequent years and meet all of the following criteria to receive assistance:

1. Limited to Public Utilities residential customers and the bill must be in the name of the residential customer seeking assistance.
2. The address of the Public Utilities bill must be the customer's primary residence.
3. Potential applicants must live in the City of San Diego in a single-family residence.
4. Be an account holder and responsible for paying the water utility bill.
5. All household members' income must be combined for a gross annual household income within the SDG&E CARE Program income requirements, effective from June 1, 2020, through May 31, 2021, listed below:

Number in Household	Total Household Income
1 or 2	\$34,480
3	\$43,440
4	\$52,400
5	\$61,360
6	\$70,320
7	\$79,280
8	\$88,240
Each Additional Person	\$8,960





6. Receive public assistance from at least one of the following public assistance programs:
- Medicaid/Medi-Cal for Families A & B
  - CalFresh (Food Stamps) SNAP
  - Head Start Income Eligible (Tribal Only)
  - Bureau of Indian Affairs General Assistance
  - Women, Infants and Children (WIC)
  - Low-Income Home Energy Assistance Program (LIHEAP)
  - Supplemental Security Income (SSI)
  - CalWORKs (TANF) or Tribal TANF

### **Donations to the H2O SD Program are tax deductible**

Charitable contributions made to governmental agencies for a public purpose are tax deductible under section §170(c)(1) of the Internal Revenue Code. If you donate \$10 or more, you will receive a year-end total of your donations for tax purposes. Please contact your tax preparer for guidance.

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