



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Aug. 31, 2020

Subject: Partial Service Outage to OpenDSD

OpenDSD is currently offline to finish the installation of upgrades that support cloud-based permitting. The installation is taking longer than anticipated, and customers are not able to apply for permits online. We are working to restore this capability in OpenDSD. We apologize for any inconvenience to impacted customers. As soon as this service is fully restored, we will issue an update.

OpenDSD online services not impacted by the partial service outage include:

- Code Enforcement
- Open Counter
- Plan Pick up
- Inspections
- Virtual Inspections
- Plan Review
- Virtual appointments
- Permit issuance
- Accepting payments
- Stamp Transfers
- Resubmittal on Paper

COVID-19 Information

Stay informed about COVID-19 by visiting the [City's COVID-19 Information page](#), the [Center for Disease Control website](#) and the [County of San Diego Health and Human Services](#) website.

Email Updates

Visit sandiego.gov/dsd-email to keep up-to-date with DSD via email.