

CITY OF SAN DIEGO - 1222 FIRST AVE., SAN DIEGO, CA 92101

## PUBLIC NOTICE

Date: Sept. 9, 2020

**Subject: Weekend System Upgrade to OpenDSD** 

Starting at 6 p.m. on Friday, Sept. 11, through 6 a.m. on Monday, Sept. 14, OpenDSD will be taken offline to complete network upgrades. Customers will be unable to apply for permits throughout the weekend until Monday, Sept. 14, at 6 a.m. During the partial downtime, the following services will be available:

- Accepting Payments
- Code Enforcement Investigations
- Open Counter
- Inspections, if requested for afterhours
- Virtual Inspections, if requested for after-hours
- Permit Online Request Form
- Project Status Service online
- Zoning and Parcel Information Portal (ZAPP)

All efforts will be taken to complete the necessary upgrade before the anticipated completion time. We ask that customers please plan accordingly, and thank you for your understanding as we complete this necessary update to OpenDSD.

## **COVID-19 Information**

Stay informed about COVID-19 by visiting the <u>City's COVID-19 Information page</u>, the <u>Center for Disease Control website</u> and the <u>County of San Diego Health and Human</u> Services website.

## **Email Updates**

Visit sandiego.gov/dsd-email to keep up-to-date with DSD via email.