



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Oct. 16, 2020

Subject: Summary of Department Operational Changes

As the COVID-19 pandemic's impact is continuously evolving, the Development Services Department (DSD) is adjusting how it provides essential City services to customers. DSD operational changes are fluid and updated as needed to help ensure the health, safety and well-being of customers and employees of essential businesses.

DSD sends process update [emails to subscribed customers](#) to keep stakeholders informed of the latest news, as significant operational changes are incorporated. An email recap will be sent at the end of the week if significant changes occur. Customers are encouraged to visit sandiego.gov/dsd-covid19 to keep updated on all of the latest changes. Here is a summary of this week's service changes:

- **Holiday Construction Restrictions for Downtown:** As a reminder, construction work on public streets within the City of San Diego may be subject to the Annual Holiday Construction Restriction. The holiday season is described as starting on Thanksgiving Day, Nov. 26 and extending to New Year's Day, Jan. 1. [Learn more.](#)
- **New Virtual Counter Service:** DSD launched a new virtual counter service this week that offers six different online services to help customers with permits plan, review and building records. You can schedule 30- to 45-minute one-on-one meetings by visiting the "Most Requested Services" section at sandiego.gov/DSD and clicking on the "Schedule an Appointment" button.
- **Rapid Review:** Need a review performed quickly? The former in-person Over-the-Counter service is now replicated automatically by DSD Staff for qualifying minor projects. When customers apply for a new Building Permit, a pop-up window will ask screening questions. Based on the responses, they will direct qualified applications to Rapid Review staff for faster processing. [Learn more.](#)
- **Housing Legislative Code Update:** The City Council unanimously approved new housing reforms this week that are part of a series of San Diego Municipal Code amendments that will help increase housing supply, lower costs and promote smart growth. [Learn more.](#)

- **Refund Requests:** Customers requesting refunds for canceled projects can now use an [online form](#) available at sandiego.gov/DSD. Please review the [Refund Application Form \(DS-721\)](#) for eligibility of refunds or partial refunds that apply.

COVID-19 Information

Stay informed about COVID-19 by visiting the [City's COVID-19 Information page](#), the [Center for Disease Control website](#) and the [County of San Diego Health and Human Services](#) website.

Email Updates

Visit sandiego.gov/dsd-email to keep up-to-date with DSD via email.