



CITY OF SAN DIEGO - 1222 FIRST AVE., M.S. 501, SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: July 9, 2021

Subject: **Reminder Online Permit Upgrades Coming July 19 and New Webinars in July**

As a reminder, on Monday, July 19, the Development Services Department (DSD) will be updating the online permit process for all new Building and Engineering (Grading, Mapping and Right-of-Way) permit types. The last day to submit new Building and Engineering permits under the hybrid submittal process is Monday, July 12 at 5 p.m. until the new online permit system opens on Monday, July 19.

All other permit services will be available, including applying for all other permit types, resubmitting plan re-checks in the hybrid system, making online payments and scheduling inspections. Customers are advised to plan accordingly using the timeline below.

System Upgrade Timeline

- **July 12: Last Day to Submit New Applications Using Current Process**
To accommodate the critical update, Monday, July 12, at 5 p.m. will be the last day to submit new Building and Engineering applications using the current hybrid submittal process.
- **July 13-18: No New Building and Engineering Permit Applications Accepted**
New applications for all Building and Engineering Permit types will not be accepted. Existing applications will continue to be processed and the resubmittals will be accepted.
- **July 19: New Online Permitting System Available**
DSD will resume accepting new applications for all Building and Engineering Permit types in the new online permit system at 5 a.m. Monday, July 19.

Customer Webinars Every Thursday in July

In July, DSD is [hosting webinars](#) each Thursday to familiarize customers with the new system, address specific questions from customers, offer helpful tips and review all new features. Each interactive webinar will be facilitated by senior DSD staff, hosted using [Zoom](#) and be recorded so customers can watch each webinar 24/7.

Email Updates

Visit sandiego.gov/dsd-email to sign up to get the latest news and updates straight from DSD.