Date: Thursday, Aug. 5, 2021

Subject: New Mask Requirement for Customers at Downtown Development Services Center

Following the latest guidance from the U.S. Centers for Disease Control and Prevention that everyone – regardless of COVID-19 vaccination status – wear a face covering in indoor public places, all customers will be required to wear face coverings at all times while indoors at the downtown Development Services Center.

No Mask, No Service.
All customers must wear a mask or a face covering over their nose and mouth and maintain required social distancing at all times indoors. Customers without a mask or face covering will not be allowed into the building.

Permitted Face Coverings
Permitted face coverings include surgical masks, medical procedure masks, respirators, or a tightly woven fabric or non-woven material mask of at least two layers. Face coverings must not contain any visible holes, openings, exhalation valves or vents.

Unpermitted Face Coverings
Face coverings not allowed include scarfs, ski masks, gaiters, balaclavas, bandanas, turtleneck collars or other covering of only a single layer of fabric.

Current Services Available Downtown
Customers can now pay invoices and fees in person using checks or credit cards on the third floor of the downtown Development Services Center. Online payments are also accepted 24/7. Walk-in services are also available to view archived building plans or records in person. However, customers with appointments will be given priority over walk-in customers. Schedule your 45-minute appointment.

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