

CITY OF SAN DIEGO - 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: Nov. 16, 2021

Subject: DSD Online Permitting Upgrades to Discretionary Permit Applications Coming Next Month

Next month, the Development Services Department (DSD) will upgrade the online permit process for all <u>Discretionary Permit</u> application types, replacing the current online "hybrid submittal process" implemented at the beginning of COVID-19. The upgrade will make it more intuitive, easier and faster for customers to apply for new permits, review permit status in real-time, manage deposit accounts and make online payments.

Customer Webinars: How to Apply for a Discretionary Permit Online

DSD will host three webinars to familiarize customers with applying for a Discretionary Permit online, new program features, and helpful tips for using the new application. Each webinar will be hosted using Zoom. Please use the links below to attend a webinar. The webinars will be recorded and made available to view on the DSD website.

- 1. Wednesday, Dec. 1, 2021
 - Time: Noon to 1 p.m.
 - Zoom Meeting ID: 160 714 4380
 - **Passcode:** 174962
 - Call in (audio only): 833-568-8864
 - Join Zoom Meeting: <u>https://sandiego.zoomgov.com/j/1607144380?pwd=bVRDNVBTZmhSWDdyT24wejV</u> <u>GajlRUT09&from=addon</u>
- 2. Wednesday, Dec. 8, 2021
 - Time: 9 to 10 a.m.
 - **Zoom Meeting ID:** 160 390 3745
 - Passcode: 330691
 - Call in (audio only): 833-568-8864
 - Join Zoom Meeting: <u>https://sandiego.zoomgov.com/j/1603903745?pwd=TjBMSk02VUxsZmxIUXFDK0FhV</u> <u>FJDUT09&from=addon</u>
- 3. Wednesday, Dec. 15, 2021
 - **Time:** 9 to 10 a.m.
 - Zoom Meeting ID: 161 199 7783
 - **Passcode:** 872412
 - Call in (audio only): 833-568-8864
 - Join Zoom Meeting: <u>https://sandiego.zoomgov.com/j/1611997783?pwd=azhYaVVoWW43Y2FLaUFsNU8zT</u> <u>1BEUT09&from=addon</u>

#DigitalDSD

This exciting update to the DSD process is among the latest enhancements to help reduce permitting processing times and is an integral part of #DigitalDSD, the initiative to modernize DSD workplace systems and leverage technology to improve service delivery. #DigitalDSD services

include all new permits being processed online, <u>virtual over-the-counter appointments</u>, an <u>online</u> <u>portal</u> to assist local businesses with outdoor expansion and <u>virtual inspections</u> for construction projects.

Email Updates

Visit <u>sandiego.gov/dsd-email</u> to sign up to get the latest news and updates straight from DSD.