

San Diego Police Department - Communications Division 911 Report								
SEPTEMBER 2023								
Total 911 Calls	58,948							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,441	2,378	2,008	5,036	1,403	657	25	58,948
	80.48%	4.03%[84.51%]	3.41%[87.92%]	8.54%[96.46%]	2.38% [98.84%]	1.11%[99.95%]	0.04%[99.99%]	100%
Avg Answer Time in seconds	7.00							
Avg Talk Time in seconds	126							
Busiest Day for 911	Sat.	9/9/23						
Busiest Hour for 911	10-11pm		Text to 911 Sessions: 273					
Total Monthly Calls	103,498	911 Received 58,948	Admin Received 43,311	10-Digit Emer 1,239				

San Diego Police Department - Communications Division 911 Report								
OCTOBER 2023								
Total 911 Calls	59,190							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	48,254	2,565	2,294	4,391	1,104	542	40	59,190
	81.52%	4.33%[85.86%]	3.88%[89.73%]	7.42%[97.15%]	1.87%[99.02%]	0.92%[99.94%]	0.07%[100%]	100%
Avg Answer Time in seconds	6.38							
Avg Talk Time in seconds	124							
Busiest Day for 911	Fri.	10/06/23						
Busiest Hour for 911	3-4pm		Text to 911 Sessions: 333					
Total Monthly Calls	105,630	911 Received 59,190	Admin Received 45,247	10-Digit Emer 1,193				