San Diego Mayor TODD GLORIA

PROGRESS REPORT

2023









HOUSING

- Passed a second Housing Action Package that includes policy reforms that will make it easier to build affordable and middle-income homes, including making it easier to build new student housing and single-room apartments for low-income San Diegans, as well as incentives for building three-bedroom homes for middle-income families and for turning underused commercials sites into housing.
- Largely as a result of pro-housing policy reforms, permitted approximately 8,000 homes* in 2023 – a 51% increase over the roughly 5,300 homes permitted in 2022.
- Secured approval for the annual land development code updates to streamline the Municipal Code and cut red tape so homes can be built faster.
- With the San Diego Housing Commission, secured nearly \$21 million in state Homekey dollars to create 75 homes with supportive services for formerly unsheltered San Diegans across our city, bringing the total homes created through the program to 447.
- Implemented Mayor Gloria's executive order requiring permit applications for 100% affordable housing projects to be reviewed within 30 days, resulting in 16 projects, totaling over 2,000 homes being permitted in the first nine months since the program's implementation.
- Awarded \$15.4 million in gap-financing assistance to five affordable housing projects totaling 400 homes for low-income households in Round 3 of the Bridge to Home initiative. Bridge to Home's total investment of \$63 million helped finance 16 projects with 1,337 affordable apartments, including 368 set aside for people experiencing homelessness.
- Improved the Rapid Review program to provide an accelerated turnaround time for review of accessory structures; right-of-way permits; sign permits; single-story and single-dwelling unit additions and remodels; and tenant improvements for business, mercantile, storage and factory occupancies, and more.
- Expanded the **No-Plan Building Permit program** to include applications for kitchen and bathroom remodels in multi-dwelling units.









Public Safety

- Drop in serious violent crimes: Murder was down nearly 12%. Rape was down 16%. Robbery was down 7%. Burglary was down 16%.
- Opened a first-of-its-kind child care facility for police officers to ease the parenting burden created by officers' nontraditional working hours.
- After years of double-digit attrition among police officers, significantly **reduced the attrition rate and loss of officers** to other agencies.
- Improved recruitment and retention in the Fire-Rescue
 Department, with particular success in recruiting women into the ranks.
- Secured City Council approval of the use of Smart Streetlights and Automated License Plate Recognition technologies as critical tools to investigate and solve serious crimes – doing so with privacy protections.
- Launched development of a new, state-of-the-art Fire
 Training Facility to prepare firefighters who protect our communities.
- Overhauled the Emergency Medical System by assuming more control over how ambulances are deployed, resulting in meeting response time goals across all zones in the city.
- Accreditation for the Clty's Paramedic Program making San Diego the only California city with a fire-based accredited paramedic program.
- Added state-of-the-art tractor-drawn aerial ladder trucks and will deploy the first electric fire engine to the Torrey Pines Station upon completion this year.
- Began the national search for the next police chief and fire chief after both departments' top leaders announced they'd retire with 36 years of service to the city.
- Supported by Mayor Gloria's executive order directing greater enforcement on illicit fentanyl crimes, increased average monthly dealing-related arrests by 54% and enhanced coordination among law enforcement agencies.









Homelessness

- Opened a diverse array of new shelters and added capacity at existing shelters, adding hundreds of new beds to bring unhoused people off the street.
- With Councilmember Stephen Whitburn, launched the Safe Sleeping Program with two sites offering space for 1,000 people. The program has moved more than 600 people off the streets in its few months of operation.
- **Expanded the Safe Parking Program**, which has transitioned 293 people into permanent housing.
- Implemented the Unsafe Camping Ordinance to clear encampments in sensitive areas and in all public spaces when shelter is available.
- Connected more than 1,400 formerly homeless San Diegans to permanent housing in 2023 (bringing the three-year total to 3,603).
- With City Council President Sean Elo-Rivera, passed a Tenant Protection Ordinance and increased funding for rental assistance programs to prevent evictions.
- As chair of the bipartisan California Big City Mayors coalition, sponsored successful legislation by State Senator Susan Eggman to **reform conservatorship laws**. The reform expands the ability to help people who are so severely mentally ill that they're unable to tend to their own basic needs.
- Created a comprehensive shelter strategy that includes an analysis of current shelter options and potential locations over the short, medium, and long terms.
- Hosted 17 Coordinated Access to Resource and
 Engagement (CARE) events that helped 2,475 individuals connect with essential services.









Infrastructure and Mobility

- Made a record \$140 million investment in Fiscal Year
 2024 to repair city streets through strategic investments focused on repairing San Diego's high-volume roadways.
- Filled 61,305 potholes in 2023 a 94% increase over the prior year and a 122% increase over 2021.
- **Repaired or resurfaced 254 miles of roadway**, bringing the three-year total to nearly 630 miles of city streets.
- Launched the **Beach Bug Shuttle Program** to improve access to beach communities from the new Blue Line trolley extension.
- Completed Phase 1 of the **Gaslamp Promenade project** with bollards to close roads to cars during certain times of the day.
- Updated the Street Preservation Ordinance to ensure that public and private utilities that dig up our roads to access underground facilities restore them to as-good or better condition.
- Conducted the most exhaustive pavement-condition study ever undertaken to collect data that will guide decisions on what streets to repair and in what order.
- Secured City Council approval of a new Safe Sidewalks program that will help property owners repair the sidewalks in front of their homes and businesses at reduced cost.
- Opened **four new parks and upgraded 10 others** in 2023, bringing the three-year total to 19 new parks and 31 upgraded existing parks. During the next two years, the City anticipates creating 16 new parks and upgrading 34 more.
- Completed nearly 50% of Phase 1 of Pure Water San Diego – consisting of nine large construction projects that will result in new treatment facilities, pump stations and miles of large diameter pipe networks throughout northern San Diego.









Business and Economic Development

- Created the Civic Center Revitalization Committee and launched the bidding process to redevelop five Cityowned blocks into a more dynamic Civic Core that includes housing, office space, entertainment venues, open space and other amenities.
- Advanced negotiations with Midway Rising on the redevelopment of the 48-acre City-owned Sports Arena property, bolstered by a court win on a challenge to the voter-approved removal of the 30-foot height limit in the neighborhood. The project will add more than 4,000 homes and thousands of good-paying jobs for San Diegans.
- Developed and passed the Economic Development Strategy, which lays the foundation for sustained economic stability for the City of San Diego, helping position our region as a global leader in innovation, sustainability, and equity-centered change.
- Supported the post-pandemic economic rebound. Employment is now 4% above pre-pandemic levels, new business applications are growing, and the tourism industry in 2023 had record visitor spending, return on investment and total economic impact.
- Secured approval to install at least 50 interactive, digital kiosks designed to help visitors and residents navigate Downtown, enhancing the urban experience for everyone.
- Initiated the City of San Diego's first ever cultural plan, The
 Creative City, which will work to make arts and culture
 more equitable and accessible for all San Diegans.
- Set new records for the number and total value of federal, state, regional and private grants the City was awarded: 97 grants with a combined value of \$306.5 million.
- Launched a new residential solar instant-permitting process which allows residents to bypass City review of installation plans for solar photovoltaic (PV) and batterystorage systems by certifying a project's compliance with building codes, standards and ordinances.
- Rolled out a new professional certification for office tenant improvements, with no-plan review required for qualified projects up to 20,000 square feet that are designed by a licensed California architect or engineer.









Climate Action and Sustainability

- Hosted the first **North American City Sprint** in partnership with World Economic Forum, focused on developing strategies to decarbonize the built environment.
- Funded and began construction of eight microgrid projects at City facilities, creating standalone power grids that make them more sustainable and allow a facility or set of connected facilities to "island" or isolate from the grid and continue to operate during grid outages.
- Completed the Phase 1 report of the Public Power
 Feasibility Study to evaluate the potential benefits and risks of the City procuring electricity, and develop renewable energy resources to serve San Diegans.
- Launched and completed the rollout of organic waste recycling services citywide to significantly reduce greenhouse gas emissions from rotting food waste at City landfills.
- Amended Franchise Agreements with private waste haulers to continue progress on waste diversion and implement required organic waste recycling.
- Secured the readoption of the Polystyrene and Single Use Plastics Ordinance to phase out unsustainable packaging materials after industry litigation.

Community Engagement

- **Improved transparency** and broadened community representation on the City's community planning groups.
- Recruited, vetted, nominated and confirmed the appointments of 92 members of the City's boards and commissions.
- Hosted or attended a total of 675 community meetings and events (includes Mayor Gloria and Community Engagement staff).
- Handled **17,121 constituent inquiries and requests** to the Office of the Mayor.
- Provided 89 letters and 95 certificates of recognition acknowledging milestones and accomplishments by members of the community.









Equity

- Launched the **Race and Equity Academy** training for City employees to provide a foundational understanding of racism in the United States, racial bias, types of systemic inequity and steps to address inequity in the workplace.
- Created **Blueprint SD** to develop an equitable framework for growth using the best available data to identify areas for more homes and jobs that are connected to convenient and affordable options to walk, bike, and use transit for daily commuting.
- Helped secure a State grant for more than \$880,000 to support residents seeking to enter the legal cannabis industry in San Diego through funding to cover permit and license fees and associated start-up property costs while providing access to the cannabis industry workforce.
- Developed a cannabis social equity program.

Supporting Workers

- Launched and secured permanent funding for a new youth workforce training program called **Employ & Empower**, which has provided 683 local youth with paid internships and resulted in 60 interns being promoted to permanent employment with the City.
- Negotiated a citywide Project Labor Agreement for construction projects to help projects get built on time and under budget and requiring contractors to use mostly local trained and skilled workers.
- Negotiated compensation increases to help recruit and retain frontline City employees to improve the speed and quality of services for residents.
- Signed a legislative package championed by City Councilmember Raul Campillo, that dramatically **expands** parental leave benefits for City employees.
- Launched a pilot program that subsidizes some child care costs for workers with children 12 and younger.