



FOR IMMEDIATE RELEASE
Monday, Feb. 12, 2024

City of San Diego Ensuring Storm-Impacted Communities Can Access Assistance

TEAMS GOING DOOR TO DOOR TO SURVEY RESIDENTS; RECOVERY ASSISTANCE NOW OFFERED ONLINE

SAN DIEGO – Starting today, the City of San Diego has transitioned its Local Assistance Center to an [online resource hub](#), helping residents access services offered by the City, County of San Diego, State of California, federal government and non-governmental agencies.

Services available through the City of San Diego online resource hub include:

- Permits, contracting and remediation for construction.
- Document replacement.
- Utility service support.
- Tax, insurance and employment information.
- Housing, health and safety.
- Trash collection and bin replacement.
- Ways to locate a vehicle.
- Legal guidance.

Residents can access this online Recovery Assistance Center at sandiego.gov/recovery. Additional resources will be added as needs are identified.

In addition to the online services, assistance will be available to anyone in need of in-person or digital support. In-person assistance will be available at the Mountain View/Beckwourth Library, 721 San Pasqual Street, on Tuesdays from noon to 7 p.m., and Thursdays and Saturdays from 10 a.m. to 5 p.m.

Donated household items are also available to residents affected by the storm, including toiletries, cleaning supplies, baby diapers and formula at the Mountain View/Beckwourth Library.

Teams from the City of San Diego have been going door to door to survey residents in the flooded areas, including Southcrest, Shelltown, Mountain View, Mount Hope, Grant Hill, Encanto, Skyline, Webster, and Rolando. City staff have been canvassing neighborhoods daily to assess how residents were impacted by

the storm and identify any needs they may have. The information collected has helped the City better determine resource allocation and ensure that residents' needs are being addressed.

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