

Feb. 8, 2024

# LOCAL ASSISTANCE CENTER

## Resources and Hours of Operation



### LOCATION

**Mountain View Community Recreation Center**  
**641 South Boundary Street**  
**San Diego, CA 92113**

### HOURS OF OPERATION

Thursday Feb. 8	Friday Feb. 9	Saturday Feb. 10	Sunday Feb. 11
10 a.m. - 7 p.m.	10 a.m. - 7 p.m.	10 a.m. - 2 p.m.	10 a.m. - 2 p.m.

### AVAILABLE RESOURCES

#### CITY OF SAN DIEGO

**Development Services:** Provides information and advice about what type of permits are needed to repair damage and provide individualized assistance with applications and speedy processing of building and construction permits.

**San Diego Housing Commission:** Resource information including emergency housing related to the recent storms.

**City Clerk:** Information on replacement of passport book/passport card. Assist in setting up appointments to the Clerk of the Board Passport Facility.

**Council District Offices 4, 8 and 9:** Assistance to Constituents

#### COUNTY OF SAN DIEGO

##### Aging and Independence Services

**Assessor/Recorder/County Clerk:** Document replacement and Disaster claim forms for property damage of homes and businesses of more than \$10,000 and other property tax relief material.

##### Behavioral Health Services

##### CalFresh/Cal Works

##### Department of Environmental Health Quality

##### Department of Public Works

##### Public Health Services

##### Registrar of Voters



Visit the City of San Diego's Storm Response and Recovery web page, which is regularly updated with helpful information: [sandiego.gov/storm](https://sandiego.gov/storm).



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### AVAILABLE RESOURCES, CONT.

#### STATE OF CALIFORNIA

**Contractors State License Board:** Information about hiring a contractor for repairing or rebuilding, verifying a contractor's license, and tips to avoid being scammed.

**California Department of Insurance:** Answering general and/or specific insurance questions, explaining the claims process, and facilitating the submission of complaints as needed due to claim delays/denials, payment of additional living expenses, etc.

**Department of Motor Vehicles:** Respond to questions and provide the forms needed to assist individuals in replacing DMV documents, such as drivers licenses, identification cards, vehicle registration certificates, and certificates of title.

**Employment Development Department:** Direct impacted job seekers to local America's Job Center of California and business owners to their local Tax Office for additional assistance.

**Franchise Tax Board:** Provides guidance in obtaining tax relief for disaster casualty losses.

**National Flood Insurance:** Provides information on flood insurance, how to file a flood insurance claim, and steps to reduce future flood damage.

**California Department of Tax and Fee Administration:** Disaster relief to taxpayers, fee payers, and business owners. Survivors may be eligible to receive free replacement copies of tax records and to receive a one-month extension on filing tax returns.

#### FEDERAL

**Social Security Administration:** Document replacement and related information to Social Security.

**Federal Elected Representatives:** Staff from Rep. Juan Vargas, Sen. Laphonza Butler and Sen. Alex Padilla's offices.

#### NON-GOVERNMENTAL AGENCIES

**2-1-1:** Connect clients with various local resources. Guide clients through how to access the services they need, and schedule appointments if needed.

**San Diego Gas & Electric:** Information on available support services, resources, and programs available for customers. Answer questions regarding customer accounts, including how to start/stop service and any billing inquiries.

**San Diego Humane Society:** Limited supplies to pet owners; email copies of lost paperwork regarding licenses and vaccination records.

**Voluntary Organizations Active in Disaster:** Nonprofits and faith-based organizations that work in disaster recovery and provide financial, in-kind, and volunteer support.

**Team Rubicon:** Provides home muck-out services and roof tarping services.

**Feeding America:** Provides ready-to-eat food items, fresh produce and CalFresh resources.

**American Red Cross:** Information about current Red Cross services including our emergency shelter services.

**All Hands All Hearts:** Removing water-damaged furniture and building materials from homes, mold sanitation, and debris removal to the curb.

**Legal Aid Society of San Diego:** Information for tenants and landlords.

**Salvation Army**

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