

San Diego Police Department - Communications Division 911 Report								
NOVEMBER 2023								
Total 911 Calls	53,761							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,318	1,877	1,713	3,257	825	664	107	53,761
	84.30%	3.49%[87.79%]	3.19%[90.98%]	6.06%[97.04%]	1.53%[98.57%]	1.24%[99.81%]	0.2%[100%]	100%
Avg Answer Time in seconds	6.01							
Avg Talk Time in seconds	125							
Busiest Day for 911	Sat.	11/04/23						
Busiest Hour for 911	6-7pm		Text to 911 Sessions: 365					
Total Monthly Calls	94,577	911 Received 53,761	Admin Received 39,480	10-Digit Emer 1,336				

San Diego Police Department - Communications Division 911 Report								
DECEMBER 2023								
Total 911 Calls	54,690							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,632	1,915	1,763	3,625	1,036	661	58	54,690
	83.44%	3.50%(86.94%)	3.22%(90.16%)	6.63%(96.79%)	1.89%(98.68%)	1.21%(99.89%)	0.11%(100%)	100%
Avg Answer Time in seconds	6.18							
Avg Talk Time in seconds	123							
Busiest Day for 911	Fri	12/8/24						
Busiest Hour for 911	2-3pm		Text to 911 Sessions: 279					
Total Monthly Calls	95,396	911 Received 54,690	Admin Received 39,473	10-Digit Emer 1,233				