

San Diego Police Department - Communications Division 911 Report								
DECEMBER 2023								
Total 911 Calls	54,690							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,632	1,915	1,763	3,625	1,036	661	58	54,690
	83.44%	3.50%(86.94%)	3.22%(90.16%)	6.63%(96.79%)	1.89%(98.68%)	1.21%(99.89%)	0.11%(100%)	100%
Avg Answer Time in seconds	6.18							
Avg Talk Time in seconds	123							
Busiest Day for 911	Fri	12/8/24						
Busiest Hour for 911	2-3pm		Text to 911 Sessions: 279					
Total Monthly Calls	95,396	911 Received 54,690	Admin Received 39,473	10-Digit Emer 1,233				

San Diego Police Department - Communications Division 911 Report								
JANUARY 2024								
Total 911 Calls	54,566							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,421	1,698	1,586	2,734	699	395	33	54,566
	86.91%	3.11%(90.02%)	2.91%(92.93%)	5.01%(97.94%)	1.28%(99.22%)	0.72%(99.94%)	0.06%(100%)	100%
Avg Answer Time in seconds	4.85							
Avg Talk Time in seconds	123							
Busiest Day for 911	Mon	1/22/24						
Busiest Hour for 911	11-12pm		Text to 911 Sessions: 327					
Total Monthly Calls	96,449	911 Received 54,566	Admin Received 40,470	10-Digit Emer 1,413				