

San Diego Police Department - Communications Division 911 Report								
JANUARY 2024								
Total 911 Calls	54,566							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	47,421	1,698	1,586	2,734	699	395	33	54,566
	86.91%	3.11%(90.02%)	2.91%(92.93%)	5.01%(97.94%)	1.28%(99.22%)	0.72%(99.94%)	0.06%(100%)	100%
Avg Answer Time in seconds	4.85							
Avg Talk Time in seconds	123							
Busiest Day for 911	Mon.	1/22/24						
Busiest Hour for 911	11-12pm		Text to 911 Sessions: 327					
Total Monthly Calls	96,449	911 Received 54,566		Admin Received 40,470		10-Digit Emer 1,413		

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FEBRUARY 2024								
Total 911 Calls	50,391							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	44,520	1,389	1,396	2,393	444	236	13	50,391
	88.35%	2.76% [91.11%]	2.77% [93.88%]	4.75% [98.63%]	0.88% [99.51%]	0.47% [99.98%]	0.03% [100%]	100%
Avg Answer Time in seconds	4.24							
Avg Talk Time in seconds	123							
Busiest Day for 911	Fri.	2/23/24						
Busiest Hour for 911	1-2pm		Text to 911 Sessions: 212					
Total Monthly Calls	90,446	911 Received 50,391		Admin Received 38,742		10-Digit Emer 1,313		