

San Diego Police Department - Communications Division 911 Report								
FEBRUARY 2024								
Total 911 Calls	50,391							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	44,520	1,389	1,396	2,393	444	236	13	50,391
	88.35%	2.76% [91.11%]	2.77% [93.88%]	4.75% [98.63%]	0.88% [99.51%]	0.47% [99.98%]	0.03% [100%]	100%
Avg Answer Time in seconds	4.24							
Avg Talk Time in seconds	123							
Busiest Day for 911	Fri.	2/23/24						
Busiest Hour for 911	1-2pm		Text to 911 Sessions: 212					
Total Monthly Calls	90,446	911 Received 50,391	Admin Received 38,742	10-Digit Emer 1,313				

San Diego Police Department - Communications Division 911 Report								
MARCH 2024								
Total 911 Calls	54,607							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,835	1,768	1,752	3,104	709	401	38	54,607
	85.77%	3.24% [89.01%]	3.21% [92.22%]	5.68% [97.90%]	1.30% [99.20%]	0.73% [99.93%]	0.07% [100%]	100%
Avg Answer Time in seconds	5.16							
Avg Talk Time in seconds	129							
Busiest Day for 911	Fri.	3/22/24						
Busiest Hour for 911	6-7pm		Text to 911 Sessions: 269					
Total Monthly Calls	98,068	911 Received 54,607	Admin Received 41,916	10-Digit Emer 1,545				