

San Diego Police Department - Communications Division 911 Report								
MARCH 2024								
Total 911 Calls	54,607							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	46,835	1,768	1,752	3,104	709	401	38	54,607
	85.77%	3.24% [89.01%]	3.21% [92.22%]	5.68% [97.90%]	1.30% [99.20%]	0.73% [99.93%]	0.07% [100%]	100%
Avg Answer Time in seconds	5.16							
Avg Talk Time in seconds	129							
Busiest Day for 911	Fri.	3/22/24						
Busiest Hour for 911	6-7pm		Text to 911 Sessions: 269					
Total Monthly Calls	98,068	911 Received 54,607	Admin Received 41,916	10-Digit Emer 1,545				

San Diego Police Department - Communications Division 911 Report								
APRIL 2024								
Total 911 Calls	52,960							
Answer Time in Seconds								
	0 - 10	11 - 15	16 - 20	21 - 40	41 - 60	61 - 120	120+	Total
	45,883	1,748	1,580	2,814	621	297	17	52,960
	86.64%	3.30% [89.94%]	2.98% [92.92%]	5.31% [98.23%]	1.17% [99.4%]	0.56% [99.96%]	0.03% [99.99%]	100%
Avg Answer Time in seconds	4.75							
Avg Talk Time in seconds	128							
Busiest Day for 911	Fri.	4/12/24						
Busiest Hour for 911	10-11am		Text to 911 Sessions: 257					
Total Monthly Calls	96,334	911 Received 52,960	Admin Received 42,003	10-Digit Emer 1,371				