



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

PUBLIC NOTICE

Date: June 3, 2024

Subject: Service Outage to Online Permitting Portal and Inspection Services Call Center on Saturday, June 8, 2024

On Saturday, June 8, 2024, between 9 a.m. and 5 p.m., the Development Services Department (DSD) will conduct a planned service outage of its online [Permitting Portal](#) to install system upgrades to improve cloud-based electronic permitting. During that time, customers will be unable to:

- Create new applications, pay invoices or upload project documents online.
- Schedule, cancel or listen to the results of inspections and research Inspector contact information using the Building Inspection Services Phone Line at 858-581-7111.
- Research Inspector contact information using the Building and Land Use Enforcement line at 619-236-5500.

Customers can continue to use other online services during the planned outage, including accessing the [Zoning and Parcel Informational Portal](#), [scheduling inspections](#), booking [virtual appointments](#) and requesting [Building and Land Use Enforcement](#) investigations by visiting sandiego.gov/DSD.

Need Assistance?

Please contact DSD Customer Service at 619-446-5000 if you need assistance or have questions about a new project, planning and zoning, building construction and safety, records, and payments.

Email Updates

Visit sandiego.gov/dsd-email to sign up to get the latest news and updates straight from DSD.